

SPARTAN ERV WARRANTY LISTING

APPARATUS BODY STRUCTURE

- Aluminum – Ten (10) years
- Stainless Steel – Twenty (20) years

BODY SUBFRAME – Vibratorque

- Lifetime

CAB STRUCTURE WARRANTY

- Aluminum - Ten (10) years

BASE WARRANTY

- Five (5) year Base vehicle – bumper to bumper warranty

FRAME RAILS – CUSTOM

- Limited Lifetime to original owner – Twenty (20) years

TRANSMISSION

- Allison – Per Allison standard warranty

ENGINE

- Cummins – Per Cummins standard warranty

MULTIPLEX ELECTRICAL

- Weldon five (5) years – components
- Wiring is standard base warranty

FIRE PUMP PARTS

- Hale – per Hale standard – 5 years
- Waterous – per Waterous standard 5 years
- Darley – per Darley standard – 6 years

FIRE PUMP LABOR

- Hale – pre Hale standard
- Waterous – per Waterous standard
- Darley – per Darley standard

POLY TANKS

- UPF – Lifetime
- Pro Poly – Lifetime

BODY & CAB PAINT WARRANTY

- PPG Ten (10) years
- Pro Poly – Lifetime

COMMERICAL CHASSIS WARRANTY

- Per Each Manufacturer warranty documents



STAR SERIES GENERAL 5 YEAR EXTENDED
LIMITED WARRANTY

1. LIMITED WARRANTY

Except as provided below, and provided the vehicle shall have been placed in service within thirty (30) days after it leaves Spartan Motors USA, Inc. D/B/A Spartan ERV (as recorded on the reverse side of this document) to the original purchaser for a period of years listed above, after delivery to the original purchaser. Spartan ERV warrants to the user that its Fire and Rescue Apparatus vehicles are free of defects in material and workmanship. This limited warranty shall apply only if the vehicle is properly maintained and used in service which is normal to the particular vehicle. Normal service means service which does not subject the vehicle to stresses or impacts greater than normal results from the careful use of the vehicle or chassis. If the buyer discovers a defect or nonconformity, it must notify Spartan ERV within thirty (30) days after the date of discovery. This limited warranty is not transferable by the first user.

Spartan ERV makes no warranty whatsoever as to (1) Integral parts, components, attachments or trade accessories not manufactured by Spartan ERV, but instead, the applicable warranties, if any, of the respective manufacturers thereof shall apply; (2) Any vehicle, chassis or component, part, attachment or accessory damaged by misuse, neglect or accident; (3) Any vehicle chassis or component, part, attachment or accessory shall have been repaired, altered or assembled in any way by others other than Spartan ERV, which, in sole judgment of Spartan ERV, affects the performance, stability or purpose for which it was manufactured; (4) Products or parts which are not defective but which may wear out and have to be replaced during the warranty period including, but not limited to, tires, fluids, gaskets and light bulbs; (5) Damage from exposure to corrosive agents. Spartan ERV assumes no responsibility for the assembly of its parts or sub-assembly into finished products unless the assembly is performed by Spartan ERV.

2. DISCLAIMERS OF WARRANTIES

THE WARRANTIES SET FORTH IN PARAGRAPH 1 ARE THE EXCLUSIVE WARRANTIES GIVEN BY SPARTAN ERV. SPARTAN ERV HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY, ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTIES OTHERWISE ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

3. BUYERS REMEDIES

If the product fails to conform to the warranties set forth in paragraph 1 and such nonconformity is not due to misuse or improper maintenance, the buyer shall notify Spartan ERV as provided in paragraph 1, and shall make the product available for inspection by Spartan ERV or its designated agent. At the request of Spartan ERV any defective part shall be returned to Spartan ERV for examination, with transportation charges prepaid and assumed by the shipper. Within a reasonable time Spartan ERV shall provide, at its discretion, one of the following (a) repair or replacement of any nonconforming or defective parts; or (b) full refund of the purchase price. Repair or replacement shall be made only by a facility approved in advance by Spartan ERV. THIS REMEDY SHALL BE THE EXCLUSIVE AND SOLE REMEDY FOR ANY BREACH OF WARRANTY.

4. EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

IN NO EVENT SHALL SPARTAN ERV BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NONDELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT OR FROM THE NEGLIGENCE OF SPARTAN ERV OR FROM TORT. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence or strict liability or tort or under any other legal theory.

NOTE: Surety Bond, if a part of the sale of the vehicle, to which this limited warranty is provided, applies only to the General One Year Warranty for such vehicle, and not to any other warranty made by Spartan ERV or any Spartan ERV Supplier.

NOT FOR ACTUAL CUSTOMER USE

Spartan ERV Truck Serial #

SAMPLE/BIDDING PURPOSES ONLY

Customer Name

ACTUAL WARRANTIES WILL COME WITH THE UNIT UPON DELIVERY

*

Authorized Customer Signature

Date

*

Authorized Spartan Motors USA, Inc. D/B/A Spartan ERV Signature

* Sign and return one copy of each warranty certificate before claims will be accepted.

Rev. 02/11/14



STAR SERIES
TEN YEAR BODY STRUCTURAL INTEGRITY WARRANTY

1. LIMITED WARRANTY

Except as provided below, and provided the vehicle shall have been placed in service within thirty (30) days after it leaves Crimson Fire, Inc. D/B/A Spartan ERV (as established by the recorded date on the reverse side of this document), to the original purchaser, for a period ending on the first to occur of the expiration of ten years or 100,000 miles of vehicle use after delivery to the original purchaser. Spartan ERV warrants to the user the body of its new Fire and Rescue Apparatus vehicle shall be free of structural failures caused by defective design or workmanship. This warranty shall apply only to the body tubular support structure and mounting structures and other structural components of the body of the vehicle, as identified in the Spartan ERV specifications for the Fire and Rescue Apparatus. This limited warranty shall apply only if the vehicle is properly maintained and used in service which is normal to the particular vehicle. Normal service means service, which does not subject the vehicle to stresses or impacts greater than normal results from the careful use of the vehicle or chassis. If the buyer discovers a defect or nonconformity it must notify Spartan ERV in writing within thirty (30) days after the date of discovery. This limited warranty is not transferable by the first user.

Spartan ERV makes no warranty whatsoever as to (1) Integral parts, components, attachments or trade accessories not manufactured by Spartan ERV, but instead, the applicable warranties, if any, of the respective manufacturers thereof shall apply; (2) Any vehicle, chassis or component, part, attachment or accessory damaged by misuse, neglect or accident; (3) Any vehicle chassis or component, part, attachment or accessory shall have been repaired, altered or assembled in any way by others other than Spartan ERV, which, in sole judgment of Spartan ERV, affects the performance, stability or purpose for which it was manufactured; (4) Products or parts which are not defective but which may wear out and have to be replaced during the warranty period including, but not limited to, fasteners. Spartan ERV assumes no responsibility for the assembly of its parts or sub-assembly into finished products unless the assembly is performed by Spartan ERV.

The original purchaser may void this warranty in part or in its entirety if one or more structural components of the body are repaired or replaced (1) without prior written approval of the Spartan ERV Service Department (2) at a facility which is not then approved by Spartan ERV as to technical capability.

2. DISCLAIMERS OF WARRANTIES

THE WARRANTIES SET FORTH IN PARAGRAPH 1 ARE THE EXCLUSIVE WARRANTIES GIVEN BY SPARTAN ERV. SPARTAN ERV HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY, ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTIES OTHERWISE ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

3. BUYERS REMEDIES

If the product fails to conform to the warranties set forth in paragraph 1 and such nonconformity is not due to misuse or improper maintenance, the buyer shall notify Spartan ERV as provided in paragraph 1, and shall make the product available for inspection by Spartan ERV or its designated agent. At the request of Spartan ERV any defective part shall be returned to Spartan ERV for examination, with transportation charges prepaid and assumed by the shipper. Within a reasonable time Spartan ERV shall provide, at its discretion, one of the following (a) repair or replacement of any nonconforming or defective parts; or (b) full refund of the purchase price. Repair or replacement shall be made only by a facility approved in advance by Spartan ERV. THIS REMEDY SHALL BE THE EXCLUSIVE AND SOLE REMEDY FOR ANY BREACH OF WARRANTY.

4. EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

IN NO EVENT SHALL SPARTAN ERV BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NONDELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT OR FROM THE NEGLIGENCE OF SPARTAN ERV OR FROM TORT. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence or strict liability or tort or under any other legal theory.

NOTE: Surety Bond, if a part of the sale of the vehicle, to which this limited warranty is provided, applies only to the General One Year Warranty for such vehicle, and not to any other warranty made by Spartan ERV or any Spartan ERV Supplier.

Not for Actual Customer Use

Spartan ERV Truck Serial #

Sample/Bidding Purposes Only

Customer Name

Actual Warranties will come with the unit upon delivery

*

Authorized Customer Signature, Title

Date

*

Authorized Crimson Fire, Inc. D/B/A Spartan ERV Signature, General Manager

* Sign and return one copy of each warranty certificate before claims will be accepted.

Rev. 4/11/12



STAR SERIES
TWENTY YEAR BODY STRUCTURAL INTEGRITY WARRANTY

1. LIMITED WARRANTY

Except as provided below, and provided the vehicle shall have been placed in service within thirty (30) days after it leaves Crimson Fire, Inc. D/B/A Spartan ERV (as established by the recorded date on the reverse side of this document), to the original purchaser for a period ending on the first to occur of the expiration of twenty years or 100,000 miles of vehicle use after delivery to the original purchaser. Spartan ERV warrants to the user the body of its new Fire and Rescue Apparatus vehicle shall be free of structural failures caused by defective design or workmanship. This warranty shall apply only to the body tubular support structure and mounting structures and other structural components of the body of the vehicle, as identified in the Spartan ERV specifications for the Fire and Rescue Apparatus. This limited warranty shall apply only if the vehicle is properly maintained and used in service which is normal to the particular vehicle. Normal service means service, which does not subject the vehicle to stresses or impacts greater than normal results from the careful use of the vehicle or chassis. If the buyer discovers a defect or nonconformity it must notify Spartan ERV in writing within thirty (30) days after the date of discovery. This limited warranty is not transferable by the first user.

Spartan ERV makes no warranty whatsoever as to (1) Integral parts, components, attachments or trade accessories not manufactured by Spartan ERV, but instead, the applicable warranties, if any, of the respective manufacturers thereof shall apply; (2) Any vehicle, chassis or component, part, attachment or accessory damaged by misuse, neglect or accident; (3) Any vehicle chassis or component, part, attachment or accessory shall have been repaired, altered or assembled in any way by others other than Spartan ERV which, in sole judgment of Spartan ERV, affects the performance, stability or purpose for which it was manufactured; (4) Products or parts which are not defective but which may wear out and have to be replaced during the warranty period including, but not limited to, fasteners. Spartan ERV assumes no responsibility for the assembly of its parts or sub-assembly into finished products unless the assembly is performed by Spartan ERV.

The original purchaser may void this warranty in part or in its entirety if one or more structural components of the body are repaired or replaced (1) without prior written approval of the Spartan ERV Service Department (2) at a facility which is not then approved by Spartan ERV as to technical capability.

2. DISCLAIMERS OF WARRANTIES

THE WARRANTIES SET FORTH IN PARAGRAPH 1 ARE THE EXCLUSIVE WARRANTIES GIVEN BY SPARTAN ERV. SPARTAN ERV HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY, ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTIES OTHERWISE ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

3. BUYERS REMEDIES

If the product fails to conform to the warranties set forth in paragraph 1 and such nonconformity is not due to misuse or improper maintenance, the buyer shall notify Spartan ERV as provided in paragraph 1, and shall make the product available for inspection by Spartan ERV or its designated agent. At the request of Spartan ERV any defective part shall be returned to Spartan ERV for examination, with transportation charges prepaid and assumed by the shipper. Within a reasonable time Spartan ERV shall provide, at its discretion, one of the following (a) repair or replacement of any nonconforming or defective parts; or (b) full refund of the purchase price. Repair or replacement shall be made only by a facility approved in advance by Spartan ERV. THIS REMEDY SHALL BE THE EXCLUSIVE AND SOLE REMEDY FOR ANY BREACH OF WARRANTY.

4. EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

IN NO EVENT SHALL SPARTAN ERV BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NONDELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT OR FROM THE NEGLIGENCE OF SPARTAN ERV OR FROM TORT. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence or strict liability or tort or under any other legal theory.

NOTE: Surety Bond, if a part of the sale of the vehicle, to which this limited warranty is provided, applies only to the General One Year Warranty for such vehicle, and not to any other warranty made by Spartan ERV or any Spartan ERV Supplier.

Not for Actual Customer Use

Spartan ERV Truck Serial #

Sample/Bidding Purposes Only

Customer Name

Actual Warranties will come with the unit upon delivery

*

Authorized Customer Signature, Title

Date

*

Authorized Crimson Fire, Inc. D/B/A Spartan ERV Signature, General Manager

* Sign and return one copy of each warranty certificate before claims will be accepted.

Rev. 4/11/12



EMERGENCY RESPONSE

Charlotte, MI | Brandon, SD | Ephrata, PA | P: 517.543.6400

SPARTANER.COM

November 9, 2015

Lorraine See, Procurement Services Coordinator
Metropolitan Area Planning Council
60 Temple Place, 6th Floor
Boston, MA 02111
Phone: 617-933-0766
Email: lsee@mapc.org

RE: Warranty - Electrical

Dear Ms. See,

Spartan Motors USA, Inc. provides a Four (4) year Weldon Multiplex Electrical System Warranty with the purchase of our product. This warranty can be extended to Five (5) years with the purchase of a Five (5) Year General (bumper to bumper) warranty.

Sincerely,

Amanda Van Duyn
907 7th Avenue North
Brandon, SD 57005
605-582-4000
Amanda.vanduyn@spartanmotors.com
11/09/2015



EMERGENCY RESPONSE

Charlotte, MI | Brandon, SD | Ephrata, PA | P: 517.543.6400

SPARTANER.COM

November 9, 2015

Lorraine See, Procurement Services Coordinator
Metropolitan Area Planning Council
60 Temple Place, 6th Floor
Boston, MA 02111
Phone: 617-933-0766
Email: lsee@mapc.org

RE: Warranty – Graphics/Lettering

Dear Ms. See,

Spartan Motors USA, Inc. offers a Two (2) year General (bumper to bumper) Warranty with the purchase of our product. This would include warranty coverage of Graphics and Lettering. This warranty can be extended to Five (5) years at an additional cost.

Sincerely,

Amanda Van Duyn
907 7th Avenue North
Brandon, SD 57005
605-582-4000
Amanda.vanduynd@spartanmotors.com
11/09/2015



LEGEND SERIES STAINLESS STEEL PLUMBING/PIPING
TEN YEAR CORROSION PERFORATION WARRANTY

1. LIMITED WARRANTY

Except as provided below, and provided the vehicle shall have been placed in service within thirty (30) days after it leaves Crimson Fire, Inc. D/B/A Spartan ERV (as established by the recorded date on the reverse side of this document), to the original purchaser for a period ending ten years after delivery to the original purchaser. Spartan ERV warrants to the user the plumbing piping of its new Fire and Rescue Apparatus vehicle shall be free from corrosion perforation (perforation is defined as an actual hole through the piping material caused by corrosion). This warranty shall apply only to the piping for discharges and intakes added to the truck's main water pump and shall not include the pump or any of its accessories. This limited warranty shall apply only if the vehicle is properly maintained and used in service which is normal to the particular vehicle. Normal service means service which does not subject the vehicle to stresses or impacts greater than normal results from the careful use of the vehicle or chassis. If the buyer discovers a defect or nonconformity it must notify Spartan ERV in writing within thirty (30) days after the date of discovery. This limited warranty is not transferable by the first user.

Spartan ERV makes no warranty whatsoever as to (1) Integral parts, components, attachments or trade accessories not manufactured by Spartan ERV, but instead, the applicable warranties, if any, of the respective manufacturers thereof shall apply; (2) Any vehicle, chassis or component, part, attachment or accessory damaged by misuse, neglect or accident; (3) Any vehicle chassis or component, part, attachment or accessory shall have been repaired, altered or assembled in any way by others other than Spartan ERV, which, in sole judgment of Spartan ERV, affects the performance, stability or purpose for which it was manufactured; (4) Products or parts which are not defective but which may wear out and have to be replaced during the warranty period including, but not limited to, fasteners. Spartan ERV assumes no responsibility for the assembly of its parts or sub-assembly into finished products unless the assembly is performed by Spartan ERV.

The original purchaser may void this warranty in part or in its entirety if one or more structural components of the body are repaired or replaced (1) without prior written approval of the Spartan ERV Service Department (2) at a facility which is not then approved by Spartan ERV as to technical capability.

2. DISCLAIMERS OF WARRANTIES

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3. BUYERS REMEDIES

If the product fails to conform to the warranties set forth in paragraph 1 and such nonconformity is not due to misuse or improper maintenance, the buyer shall notify Spartan ERV as provided in paragraph 1, and shall make the product available for inspection by Spartan ERV or its designated agent. At the request of Spartan ERV any defective part shall be returned to Spartan ERV for examination, with transportation charges prepaid and assumed by the shipper. Within a reasonable time Spartan ERV shall provide, at its discretion, one of the following (a) repair or replacement of any nonconforming or defective parts; or (b) full refund of the purchase price. Repair or replacement shall be made only by a facility approved in advance by Spartan ERV. THIS REMEDY SHALL BE THE EXCLUSIVE AND SOLE REMEDY FOR ANY BREACH OF WARRANTY.

4. EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

IN NO EVENT SHALL SPARTAN ERV BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NONDELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT OR FROM THE NEGLIGENCE OF SPARTAN ERV OR FROM TORT. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence or strict liability or tort or under any other legal theory.

NOTE: Surety Bond, if a part of the sale of the vehicle, to which this limited warranty is provided, applies only to the General One Year Warranty for such vehicle, and not to any other warranty made by Spartan ERV or any Spartan ERV Supplier.

Not for Actual Customer Use

Spartan ERV Truck Serial #

Sample/Bidding Purposes Only

Customer Name

Actual Warranties will come with the unit upon delivery

* _____
Authorized Customer Signature, Title

Date

* _____
Authorized Crimson Fire, Inc. D/B/A Spartan ERV Signature, General Manager

* Sign and return one copy of each warranty certificate before claims will be accepted.

Rev. 4/11/12



STAR SERIES STAINLESS STEEL PLUMBING/PIPING
TEN YEAR CORROSION PERFORATION WARRANTY

1. LIMITED WARRANTY

Except as provided below, and provided the vehicle shall have been placed in service within thirty (30) days after it leaves Crimson Fire, Inc. D/B/A Spartan ERV (as established by the recorded date on the reverse side of this document), to the original purchaser for a period ending ten years after delivery to the original purchaser. Spartan ERV warrants to the user the plumbing piping of its new Fire and Rescue Apparatus vehicle shall be free from corrosion perforation (perforation is defined as an actual hole through the piping material caused by corrosion). This warranty shall apply only to the piping for discharges and intakes added to the truck's main water pump and shall not include the pump or any of its accessories. This limited warranty shall apply only if the vehicle is properly maintained and used in service which is normal to the particular vehicle. Normal service means service which does not subject the vehicle to stresses or impacts greater than normal results from the careful use of the vehicle or chassis. If the buyer discovers a defect or nonconformity it must notify Spartan ERV in writing within thirty (30) days after the date of discovery. This limited warranty is not transferable by the first user.

Spartan ERV makes no warranty whatsoever as to (1) Integral parts, components, attachments or trade accessories not manufactured by Spartan ERV, but instead, the applicable warranties, if any, of the respective manufacturers thereof shall apply; (2) Any vehicle, chassis or component, part, attachment or accessory damaged by misuse, neglect or accident; (3) Any vehicle chassis or component, part, attachment or accessory shall have been repaired, altered or assembled in any way by others other than Spartan ERV, which, in sole judgment of Spartan ERV, affects the performance, stability or purpose for which it was manufactured; (4) Products or parts which are not defective but which may wear out and have to be replaced during the warranty period including, but not limited to, fasteners. Spartan ERV assumes no responsibility for the assembly of its parts or sub-assembly into finished products unless the assembly is performed by Spartan ERV.

The original purchaser may void this warranty in part or in its entirety if one or more structural components of the body are repaired or replaced (1) without prior written approval of the Spartan ERV Service Department (2) at a facility which is not then approved by Spartan ERV as to technical capability.

2. DISCLAIMERS OF WARRANTIES

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3. BUYERS REMEDIES

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4. EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

IN NO EVENT SHALL SPARTAN ERV BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NONDELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT OR FROM THE NEGLIGENCE OF SPARTAN ERV OR FROM TORT. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence or strict liability or tort or under any other legal theory.

NOTE: Surety Bond, if a part of the sale of the vehicle, to which this limited warranty is provided, applies only to the General One Year Warranty for such vehicle, and not to any other warranty made by Spartan ERV or any Spartan ERV Supplier.

Not for Actual Customer Use

Spartan ERV Truck Serial #

Sample/Bidding Purposes Only

Customer Name

Actual Warranties will come with the unit upon delivery

*

Authorized Customer Signature, Title

Date

*

Authorized Crimson Fire, Inc. D/B/A Spartan ERV Signature, General Manager

* Sign and return one copy of each warranty certificate before claims will be accepted.

Rev. 4/11/12

EXTENDED SERVICE COVERAGE PLAN

TC1-TC2-TC3-TC4

1. INTRODUCTION

This document describes the coverage provided under the Daimler Trucks North America (“DTNA”) Extended Service Coverage (“ESC”) Plan. ESC coverage levels and applicable time and distance limits vary. See your local dealer for details regarding ESC for your vehicle or visit www.aftermarketserviceproducts.com.

2. HOW DO I GET ESC?

Extended Service Coverage is not automatic, but must be purchased separately at the time you purchase the vehicle. In some cases, ESC may be purchased after the vehicle is sold. Contact your local dealer for further information. Only DTNA vehicles sold and operated in the U. S. and/or Canada are eligible for ESC.

3. WHAT IS DTNA’S RESPONSIBILITY UNDER THE ESC AGREEMENT?

Under ESC, DTNA will repair or replace any Qualified Part that fails, under normal use and service, due to defects in material or workmanship during Coverage Period. All repairs must be performed by an authorized DTNA service facility during normal working hours. New or remanufactured parts or components, supplied or approved by DTNA, will be used to replace any defective Qualified Parts. Such parts will assume the identity of the parts replaced and be entitled to any remaining Extended Service Coverage. DTNA’s responsibility is limited to the cost to repair or replace, in DTNA’s sole discretion, the defective Qualified Part. In no event shall DTNA’s liability exceed the fair market value of the vehicle at the time the defect is discovered.

3. WHAT QUALIFIED PARTS ARE COVERED UNDER THE ESC?

The ESC covers the repair or replacement of certain components or parts (“Qualified Parts”) that fail to perform in normal service due to defects in material or workmanship (a “Covered Failure”). Specifically, the ESC covers the following:

a. **Repair or Replacement of Covered Components.** ESC covers the following Qualified Parts, depending on the Coverage Level purchased:

| Coverage Level | Qualified Parts |
|----------------|---|
| TC1 | air conditioning, heating and ventilation; suspension, front and rear; alternator and charging system (excludes batteries); starter and cranking system (excludes batteries); ignition system; air intake system; select chassis brackets, mounts and supports; |
| TC2 | <i>Includes the Qualified Parts listed under TC1, plus:</i> drive shaft; cooling system; spare wheel mounting |
| TC3 | <i>Includes the Qualified Parts listed under TC2, plus:</i> brakes; clutch linkage & support assembly (excludes clutch plate, facing & cover assemblies); transmission linkage (excludes transmission assembly); lighting system; auxiliary power unit (excludes battery & filters); chassis lubricator; chassis fuel system (excludes engine components); vehicle coupling system |
| TC4 | <i>Includes the Qualified Parts listed under TC3, plus:</i> Steering; cab & sheet metal; instruments & gauges; exhaust system; aerodynamic devices; wheel hub assembly; power takeoff; supplement info devices; select electrical relays & modules |
| | In each case, coverage excludes parts and components from all other systems (i.e., engine, transmission, clutch, transfer case, axles, appliances, tires). |

b. **Replacement of Service Supplies.** ESC includes the replacement of service supplies (i.e., coolant, belts and lubricating oil) when not reusable due to a Covered Failure.

c. **Repair of Progressive Damage.** ESC also includes the repair of progressive damage caused by a Covered Failure.

4. WHAT IS NOT COVERED UNDER THE ESC?

ESC does not cover any of the following:

- Normal Maintenance Items or Consumable Parts. ESC does not cover the replacement of normal maintenance items as outlined in the Driver’s/Operator’s and Maintenance Manual (such as filters, belts, hoses, air cleaners, and fluids), or parts or other items that are normally consumed and routinely replaced during their normal service life.
- Glass, Mirrors, or Lenses. Broken, chipped, or scratched glass, mirrors, or lenses.
- Non-factory installed components or parts, or progressive damage caused by failure of such components or parts, including, but not limited to, non-factory installed glider, bodybuilder, dealer and customer installed components and parts.

EXTENDED SERVICE COVERAGE PLAN

TC1-TC2-TC3-TC4

4. Failure or damage caused by misuse, abuse, negligence, accident, alteration, misapplication, insufficient or lack of proper maintenance, or the use of non-DTNA approved parts;
 5. Failure or damage caused by use of the vehicle in any application that is not approved or is inconsistent with the original build/vocation of the vehicle.
 6. Failure or damage caused by fire, theft, freezing, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water or flood.
 7. The repair or replacement of cab interior components that are rendered unserviceable due to normal wear.
 8. Original or replacement parts that fail to perform as the result of wear-out are not included under this definition.
 9. Any failure covered by a repairing outlet's guarantee
 10. Damage resulting from improper use, misuse, or abuse, negligence, improper operation, improper or insufficient maintenance (including, but not limited to failure to maintain vehicle as outlined in the driver's/operator's and maintenance manuals), overloading, unauthorized modifications, accidents, or operation at excessive speeds.
 11. Loss of time, loss of use of the vehicle, inconvenience, lodging, food or other consequential loss that may result from a failure.
- Other charges or work not directly related to the repair or replacement of a warranted part, including but not limited to: federal, state, provincial, and local taxes; travel expenses; loss of revenue; customer labor, including overtime labor; downtime; driver's expenses; cost of rental equipment; loss of cargo, including perishable cargo; general housekeeping supplies (i.e., rags, solvents, sweeping compounds, coveralls, etc.); communication charges; repair or replacement of optional items not sold or installed by DTNA; removal or replacement of dealer, bodybuilder, or customer installed equipment; environmental fees, cleanup, or other charges; cost of emergency services; or towing/roadside assistance, overtime, mechanic's travel time and/or mileage/kilometers.
12. Repairs or replacement of Qualified Parts performed by non-authorized service outlets.
 13. Repairs to address performance complaints (including but not limited to low power, poor fuel economy, etc.) unless caused by the failure of a Qualified Part.

In no event shall DTNA be liable for special, indirect, incidental, or consequential damages including, but not limited to, injuries to persons or damage to property, loss of profits or anticipated profits, or loss of vehicle use.

6. WHAT IS THE COVERAGE PERIOD FOR ESC?

The Extended Service Coverage Agreement starts when the new product warranty expires and extends to the time or distance limits established for the specific vehicle. Time and distance limits are measured from the in-service date of the product for the first retail purchaser, and starts from zero miles/kilometers on the odometer/ hubometer. In the case of an odometer/hubometer that is broken, the actual mileage/distance on the vehicle is to be determined from accurate and complete service records. Contact your dealer to confirm ESC time and distance limits for your vehicle.

7. HOW TO REQUEST SERVICE.

1. All Covered Failures should be reported promptly to an authorized DTNA service outlet.
2. In the event of any failure, a customer must:
 - a. Use all reasonable means to protect the vehicle from further damage;
 - b. Notify an authorized DTNA service outlet as soon as possible after the failure.
 - c. Present information sufficient to verify Extended Service Coverage to the authorized service outlet.
 - d. Provide DTNA or the authorized service outlet with any information reasonably requested, including the failed part or component.

8. HOW TO KEEP COVERAGE IN EFFECT?

The owner is responsible for ensuring that the vehicle is used in the vocation for which it was purchased. The owner is also responsible for the performance of regular maintenance services as specified in the Driver's/Operator's and Maintenance Manual.

9. CAN ESC BE TRANSFERRED TO A SUBSEQUENT OWNER?

Extended Service Coverage is automatically transferred to subsequent owners of the vehicle as long as the vehicle is used in the same vocation, subject to existing time/distance limits. The previous owner should arrange for the transfer of available service records, repair orders, and related documents to the new owner.

Freightliner (FTL)



Freightliner Medium Truck

| Coverage ¹ | | |
|---|-------------------|-------------------------|
| Description | Time ² | Distance ² |
| Basic Vehicle | 2 Years | Unlimited |
| Battery | 1 Year | 100,000 mi/161 000 km |
| Brightwork | 6 Months | Unlimited |
| Cab Corrosion/Perforation | 5 Years | Unlimited |
| Cab Structure | 5 Years | Unlimited |
| Corrosion | 6 Months | Unlimited |
| Crossmembers | 5 Years | Unlimited |
| Diesel Emission 2010 ³ | 5 Years | 100,000 mi/161 000 km |
| Frame Rails | 5 Years | Unlimited |
| GHG14 ⁴ (Light Heavy Duty Trucks) | 5 Years | 50,000 mi/80 500 km |
| GHG14 ⁴ (Medium Heavy Duty to Heavy Heavy Duty Trucks) | 5 Years | 100,000 mi/161 000 km |
| GHG14 ⁴ (Medium Heavy Duty to Heavy Heavy Duty Tractors) | 5 Years | 100,000 mi/161 000 km |
| GHG14 ⁴ Tire | 2 Years | 24,000 mi/38 400 km |
| Hybrid Transmission – Eaton ⁵ | 3 Years | 150,000 mi/240 000 km |
| Paint | 1 Year | 100,000 mi/161 000 km |
| Paint, Chassis | 6 Months | Unlimited |
| Front Axle ⁶ | 2 Years | Unlimited |
| Rear Axle | 2 Years | Unlimited |
| Transfer Case | 2 Years | Unlimited |
| Transmission ⁵ | 2 Years | Unlimited |
| Detroit Front Axle ⁶ (File Direct) | | |
| Post-Model Year 2011 ⁷ | 2 Years | Unlimited |
| Post-Model Year 2011 ⁸ | 4 Years | Unlimited |
| Detroit Rear Axle (File Direct) | | |
| Post-Model Year 2011 ⁷ | 2 Years | Unlimited |
| Post-Model Year 2011 ⁸ | 4 Years | Unlimited |
| Detroit DT-12 Transmission ^{5,9} (File Direct) | 5 Years | 750,000 mi/1 200 000 km |

¹Coverage may vary; check vehicle's actual warranty coverage online via OWL's *Coverage Info/Check Coverage* screen.

²Time or distance, whichever comes first

³Applies to vehicles equipped with EPA 2010 compliant diesel engines.

⁴Applies to models 2013 and later domiciled in the United States, check actual warranty online via OWL's *Coverage Info/Check Coverage* screen for coverage listed as GHG14...

⁵Customers will have only one (1) type of transmission coverage, depending on how the vehicle is spec'd.

⁶Front axle coverage is also applicable to gliders.

⁷Medium Duty – General Service: Warranty coverage is determined by Gross Combination Weight Rating, road surface, and vocation. Please see www.ddcsn.com for specific coverage details.

⁸Medium Duty – General Service Plus: Warranty coverage is determined by Gross Combination Weight Rating, road surface, and vocation. Please see www.ddcsn.com for specific coverage details.

⁹Detroit Transmission: Warranty coverage is determined by Gross Combination Weight Rating, road surface, and vocation. Please see www.ddcsn.com for specific coverage details.

Warranty Statement & Warranty Coverage Descriptions follow on page two of this document.

The information provided in this document is for general information only and is not offered as customer's warranty.

This coverage may be superseded without notification.

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Effective: 8/14/2014

Warranty Statement

1.1 New Vehicle Coverage

The following section outlines Company standard warranty coverages for all Company vehicles, apparatus or chassis or cabs sold by Daimler Trucks North America and domiciled in the USA (50 states and Washington, D.C.) and Canada. This information is also included in the Owner's Warranty Information Booklet.

See Warranty Coverage Descriptions for standard warranty coverages by make and model. Additional coverage may apply, verify actual coverages with your local dealership for specific vehicle warranty.

1.2 New Vehicle Limited Warranty

Under this New Vehicle Limited Warranty ("Warranty"), Company warrants that each new vehicle will be free from defects in material and workmanship that occur under normal use within the applicable warranty period, subject to certain limitations and exclusions as specified in this document.

This limited warranty applies only to new vehicles sold by an authorized Daimler Trucks North America (DTNA) dealer or ordered directly from DTNA; vehicles sold at auction or as a result of repossession retain the warranty coverage from the original in-service date or factory invoice date if the vehicle has not been warranty registered.

Daimler Trucks North America LLC reserves the right to reduce or remove coverage on vehicles in salvage condition.

This Warranty covers all components and parts unless specifically covered by other warranties or otherwise excluded by this document.

1.3 Limitations

This Warranty does not apply to vehicles that are sold or domiciled outside of the United States (50 states and Washington, D.C.) or Canada.

This Warranty does not apply to engines, Allison transmissions, tires, or other components or parts that are not manufactured by Company and that are warranted directly by their respective manufacturers. Progressive damage caused by these manufacturers' components to any other parts including, but not limited to, parts installed by Company is excluded from Company warranty coverage. With respect to the foregoing, Company makes no warranty whether express, implied, statutory or otherwise including, but not limited to, any warranty of merchantability or fitness for a particular purpose.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF ANY KIND WHETHER WRITTEN, ORAL, OR IMPLIED INCLUDING, BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY SPECIFICALLY EXCLUDES ANY OTHER

WARRANTIES OR CONDITIONS PROVIDED FOR BY LAW, WHETHER STATUTORY OR OTHERWISE.

COMPANY'S SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE TO REPAIR OR REPLACE, IN COMPANY'S SOLE DISCRETION, ANY DEFECTIVE COMPONENT OR PART. SUCH REPAIR OR REPLACEMENT SHALL BE WITHOUT COST TO PURCHASER WHEN PERFORMED WITHIN THE APPLICABLE WARRANTY PERIOD (TIME, DISTANCE, OR HOUR LIMIT, WHICHEVER OCCURS FIRST).

Purchaser must notify Company within the applicable warranty period, of any failure of the vehicle to comply with this Warranty and Purchaser must, at Purchaser's expense, promptly return the vehicle to an Authorized Service Facility for inspection and repair or replacement of any defect in material or workmanship occurring within the applicable warranty period. During New Vehicle coverage, warranty reimbursement will not be paid on repairs performed by customers on their own vehicles without a current Customer Performed Warranty Agreement (CPWA).

The vehicle must be maintained and serviced according to the prescribed schedules outlined in the Driver's/Operator's and Maintenance Manuals. Receipted bills and other evidence that required maintenance and service have been performed are required by Company as a condition of this Warranty.

After the Company's obligations under this Warranty expire, all liabilities of Company to Purchaser under this Warranty shall terminate. Repairs made under this Warranty do not constitute an extension of the original Warranty period for the vehicle or for any specific component or part.

To the extent that any provision of this Warranty contravenes the law of any jurisdiction, such provision shall be inapplicable in such jurisdiction, and the remainder of the warranty shall not be affected.

1.4 Purchaser's Exclusive Remedy

THIS WARRANTY SHALL BE THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY AGAINST COMPANY, WHETHER IN CONTRACT, UNDER STATUTE (INCLUDING STATUTORY PROVISIONS AS TO CONDITIONS AS TO QUALITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF GOODS SUPPLIED PURSUANT TO THE CONTRACT OF SALE), WARRANTY, TORT, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY.

1.5 Limitation of Liability

COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE COST TO REPAIR OR REPLACE, IN COMPANY'S SOLE DISCRETION, THE DEFECTIVE COMPONENT OR PART THAT IN NO EVENT SHALL EXCEED THE FAIR MARKET VALUE OF THE VEHICLE AT THE TIME THE DEFECT IS DISCOVERED.

IN NO EVENT SHALL COMPANY BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, INJURIES TO PERSONS OR DAMAGE

TO PROPERTY, LOSS OF PROFITS OR ANTICIPATED PROFITS, OR LOSS OF VEHICLE USE.

1.6 Exclusions

The following components, parts, or conditions are specifically excluded from coverage under this Warranty.

AERODYNAMIC WHEEL COVERS

Aerodynamic wheel covers are excluded from coverage under this Warranty.

AIR SPRINGS

Tolerance buildup can occur during the assembly process of the rear suspension and rear cab air springs, and can cause the springs to have the appearance of being crooked, misaligned or improperly installed. This tolerance buildup is not detrimental to the operation of the vehicle and will not have an effect on either the quality of the ride or the durability of the components or vehicle. Straightening of these springs is not covered under this Warranty.

ALIGNMENT OF AXLES/WHEELS/STEERING

Each DTNA vehicle manufacturing plant uses an integrated alignment system to align axles and wheels and to center the steering wheel to Daimler Trucks North America LLC specifications. Realignment or readjustment of these items, including steering stops and steering poppets, is not covered under warranty.

Any special alignment settings at the request of the Owner must be handled between the Dealer and Owner after delivery from factory. These special adjustments are not covered under Warranty.

AXLE BREATHER VENTS

During the vehicle manufacturing process, an oil run or drip stain may appear at the breather vent. Removing the vent, applying pipe sealant to the threaded vent fitting and re-installing the vent is unnecessary. Removing the axle breather vent and re-sealing the threaded fitting is not covered under this Warranty.

CAB INTERIOR COMPONENTS

The repair or replacement of cab interior components that are rendered unserviceable due to normal wear or abuse are not covered under this Warranty.

These components include, but are not limited to:

- Curtains
- Floor coverings (including floor mats)
- Painted trim components
- Steering wheel
- Steering wheel wrap
- Upholstery
- Window shades

CHROME SURFACES, ALUMINUM AND STAINLESS STEEL COMPONENTS

The following items ARE covered under this Warranty:

- Chrome peeling off in sheets
- Chrome cut at mounting bolts due to over-torque at the factory
- Bubbles in the chrome that are not caused by rock chips and/or general rust conditions
- Isolated rust along seams or welds

The following items are NOT covered under this Warranty:

- General rust, for example, rust on the unfinished backside of a bumper
- Dimpling at the mounting bolts
- Staining, bluing, and/or yellowing that can be cleaned with a quality cleaning-product
- Rust, pits, and/or nicks caused by road wash or road debris breaking the chrome surface
- Streaks/stains/corrosion caused by severe wash solutions or corrosive road salts/chemicals

Claims pertaining to failures of chrome surfaces, aluminum, and stainless steel components will not be processed unless a clear digital picture is provided that adequately shows the defect.

CLUTCH ADJUSTMENT

Clutch adjustments are normally required due to clutch wear and are considered normal maintenance. However, if the clutch adjustment is found to be outside of Company specifications during, or prior to, in-service of the vehicle, a warranty claim will be accepted on a one-time basis.

Claims for clutch adjustments will not be accepted unless the adjustment is found to be outside of Company specifications using the special clutch adjustment measuring tools provided by Company (e.g., adjusting the clutch to satisfy feel will not be accepted as warranty).

COMPETITION

Warranty will become void on any vehicle that is used in competition, including but not limited to:

- Racing
- Tractor pulls
- Other motor sports

CONSUMABLE PARTS

Parts that are subject to consumption during their normal service life and are routinely replaced during normal maintenance services are covered up to 15,000 miles (24 000km) for all Daimler Trucks North America LLC vehicles except for Thomas Built Bus (TBB) bodies and chassis. TBB consumable parts are covered up to 30 days from date of in-service.

These items are:

- Antennas
- Ashtrays
- Belts
- Brake Linings
- Cigarette lighter assembly
- Clutch brake
- Clutch linings
- Data logger batteries
- Desiccant cartridges
- Fire extinguishers
- Fluorescent ballast and tubes
- Fuses
- Gladhand
- Hosetennas
- Light bulbs
- Mattresses
- Mud flaps
- Mud flap mounting brackets
- Caps (including, but not limited to, DEF, fuel, radiator, surge tank)
- Receiver-dryer filter
- Trailer air hoses
- Trailer electrical cables

- Windshield washer nozzles
- Wiper arms and blades (TBB makes – wiper blades only)

Consumable parts NOT covered under this Warranty include, but are not limited to, the following:

- Antifreeze
- Filters (fuel, air, oil, water)
- Fluids (unless low due to a warrantable failure)
- Lubricant

CORROSION

A detailed list of exclusions for CORROSION is listed under Warranty Coverage Descriptions.

DAMAGE

The following are not covered under this Warranty:

- Damage caused by use of the vehicle in any application that is not approved or is inconsistent with build specifications
- Damage resulting from improper use or misuse or abuse, negligence, improper operation, improper or insufficient maintenance (including, but not limited to failure to maintain vehicle as outlined in the driver's/operator's and maintenance manuals), overloading, unauthorized modifications, accidents, or operation at excessive speeds
- Environmental damage, including airborne fallout (including chemicals, tree sap, etc.), or other atmospheric conditions, hailstones, or other acts of nature
- Damage caused by road salts/chemicals or cleaning solvents, detergents or compounds
- Storage deterioration including damage caused by improper or insufficient storage or maintenance
- Damage caused by road hazards or road conditions
- Damage caused during shipping/transport after initial delivery of vehicle
- Damages (including peeling or flaking) caused by high-pressure washing or steam-cleaning
- Damages occurring after in-service (e.g., from rock chips)
- Damages caused by customer-installed sealer in air conditioning systems
- Damages caused by engine horsepower/torque upgrades
- Damage due to vibration associated with misapplication or improper operation of drivetrain components
- Damage due to terrorist activities
- Damage due to acts of war

ENGINE

The engine, including all of its components as supplied by the engine manufacturer, is not covered under this Warranty, but is warranted separately by the manufacturer of the engine. For engine warranty or service, contact the engine manufacturer's authorized sales and service facility.

ENGINE BRAKES, AIR COMPRESSORS, AND OTHER PROPRIETARY ENGINE COMPONENTS

The engine manufacturer installs most air compressors and engine brakes. Any failure of a proprietary engine component or Jacob® Brake component must be filed directly to the engine manufacturer. Failures on non-proprietary engine components can be filed through DTNA.

EXHAUST SYSTEM CLAMPS

During the early life of the vehicle or when the engine is cold, many exhaust clamps exhibit a soot trace. This condition is self-correcting and does not require adjustment, tightening, or replacement of the clamp. Claims for adjusting or tightening will not be paid under warranty.

FIFTH WHEELS

Adjustment of the locking mechanism, bushings, slide locking plungers, and the repair or replacement of lock guards are considered routine maintenance and are not covered under this Warranty.

GLASS, MIRRORS, LENS

Glass, mirror, or lens breakage or chips or scratches of glass, mirrors, or lenses are not covered by this Warranty.

MISAPPLICATION OF VEHICLE

The warranty on any vehicle used inconsistent with its specified vocation/application will be downgraded to the warranty that is consistent with the vehicle use. Any and all claims associated with the misapplication of the vehicle will be subject to chargeback.

MISCELLANEOUS EXPENSES

Premium charges and work not directly related to the repair or replacement of a warranted part are not covered under this Warranty. Examples include, but are not limited to:

- Federal, state, provincial, and local taxes
- Travel expenses
- Loss of revenue
- Customer labor, including overtime labor
- Downtime
- Driver's expenses
- Cost of rental equipment
- Loss of cargo, including perishable cargo
- General housekeeping supplies (i.e., rags, solvents, sweeping compounds, coveralls, etc.)
- Communication charges
- Towing/road call assistance (unless coverage is specifically stated in the applicable warranty coverage table)
- Repair or replacement of optional items not sold or installed by company
- Removal or replacement of dealer, body builder, or customer installed equipment
- Environmental fees, cleanup, or other charges
- Cost of emergency services

MODIFICATIONS TO ORIGINAL EQUIPMENT

Company does not warrant vehicle component or chassis modifications, or equipment installations arranged by Dealers or Customers. In addition, the extra time necessary to remove body builder installed items and/or equipment to work on a warranted repair is not covered under this Warranty unless Company sells the complete chassis/body/equipment as a package.

If Dealers or Customers perform any vehicle modifications or equipment installations, to the extent these modifications or equipment installations adversely affect other vehicle components or vehicle performance, Company shall not accept any product liability or claims under the terms of the vehicle warranty. These claims become the sole responsibility of the person performing the modifications or equipment installations.

PAINT

The following exclusions to paint warranty include, but are not limited to:

- Complete chassis re-painting to repair paint damages
- Damages occurring after in-service (e.g., from rock chips)
- Peeling/flaking caused by high-pressure washing or steam cleaning
- Rusting of painted bumpers
- Removal and/or replacement of decals, striping, and/or lettering not applied by Company
- Specific areas of the vehicle are deliberately not painted or are not painted to any standard; paint repairs are not warrantable to such areas. These areas include:
- Underside of the hood, including the inside of the wheel wells
- Underside of the roof-mounted air fairings
- Underside of the exterior sun visor
- Inside of the side-mounted air fairings
- Inside of the bumper
- Aftertreatment devices

Gloss

Gloss Warranty claims pertaining to gloss issues on vehicles painted with low-gloss colors (identified in the Data Books) will not be covered under this Warranty.

SHIP LOOSE ITEMS AND COMPONENTS

During the manufacturing process, certain vehicle components are normally placed in the cab of the vehicle or strapped down to the chassis for security reasons. It is the Dealer's responsibility to mount these "ship loose" items in the correct location on the vehicle. Mounting of "ship loose" items will not be covered under warranty.

These items include, but may not be limited to, the following:

- Aerodynamic wheel covers
- Antennas
- Fire extinguishers
- Trailer air hoses
- Trailer electrical cables
- Winter fronts
- Tire inflation hoses
- Spare wheels/tires
- Chrome lug nut covers
- Driver's pouch
- Jacks

Daimler Trucks North America has established a Roof Fairing Removal program in order to reduce transport related damage. The Transporter will remove the fairing during the decking process and secure the fairing on the frame rail of the unit. Benefits for this program include fewer units towed in reverse and an overall improved delivery process.

Some units will continue to be received with the fairing collapsed. It is the Dealer's responsibility to mount these fairings correctly. Claims for mounting of these collapsed fairings will not be covered under warranty.

Those units received with the fairing removed, DTNA warranty will reimburse for the re-installation of the roof fairing prior to delivery to the end customer.

If vehicle is drop shipped directly to customer:

Transporter notifies customer that roof fairing has been removed for transport and arranges for re-installation prior to or at delivery.

- If customer has facilities for re-installation of roof fairings, then fairings will be re-installed at final delivery location.
- If customer does not have facilities to re-install fairings, transporter will arrange with nearest authorized DTNA dealership to have fairings re-installed and shuttle units to customer location at no additional cost to our customer.

TRANSMISSIONS

Allison transmissions and components are not covered under this Warranty, but are warranted separately by Allison. Information regarding Allison's warranty is provided for informational purposes only and is subject to change. For warranty or service information, contact Allison's authorized sales and service facility.

The Detroit DT-12 Transmission is not covered under this Warranty. Please see www.ddcsn.com for coverage details.

ROUTINE MAINTENANCE

Routing maintenance, servicing, and adjustment, as defined in the applicable Vehicle Maintenance Manual and Driver's Manual, are excluded from Warranty.

Periodic adjustment or re-torque of wheel bearings, wheel lug nuts, and suspension U-bolts are considered maintenance adjustments and are not covered under warranty.

Vibrations, squeaks, rattles, loose fittings/clamps, hose fitting leaks, loose nuts/bolts/screws, and loose electrical connections may develop during the initial trip(s) of the vehicle and these types of repairs/adjustments are covered under warranty one time during the following applicable initial operating periods unless excluded in the paragraphs below.

Reminder: After the following initial operating periods, these developments are the result of use and their repair/adjustment activities are considered routine maintenance and thus excluded from warranty.

INITIAL OPERATING PERIOD

The Initial Operating Period (IOP) for Daimler Trucks North America LLC vehicles is as follows:

| Make | Initial Operating Period |
|--|--|
| Freightliner, Sterling, Western Star | Up to 15,000 miles/ 24 000 km |
| Freightliner Custom Chassis Corporation (FCCC) | Up to 25,000 miles/ 40 000 km |
| Thomas Built Bus (TBB) bodies and TBB chassis ^a | Up to 6 months from date of in-service |

^a TBB applications utilizing FCCC chassis retain the FCCC IOP separate from the TBB body.

See CONSUMABLE PARTS elsewhere in this section.

Exclusions from warranty during the IOP are:

- Cab, hood, and fender-mounted mirrors are adjusted at the factory but may be retracted by the transporter to prevent damage during transport. Subsequent adjustments and tightening of mirror

mounting hardware are considered part of the routine preparation of the vehicle before Customer delivery. Claims for adjusting the mirrors or tightening of the attaching hardware will not be paid under warranty during or after the initial operating period.

- Claims for re-routing of electrical wiring, hoses, or lines which meet Daimler Trucks North America's routing standards will not be paid under warranty during or after the initial operating period.
- Final preparation of the vehicle for Customer delivery to include cleaning/vacuuming interior of cab, washing windows, washing the exterior of the vehicle, polishing exterior chromed or painted surfaces are considered as ordering-Dealer responsibilities. Claims for these activities will not be paid under warranty during or after the initial operating period.

TEST VEHICLES

Any vehicles being used in testing or used to test specific components must be identified to the Warranty Department and accommodations must be made for claims that relate to the test item(s).

Any vehicles used in endurance testing, such as the Altoona Test, are void of all warranty, new or used.

TIRES AND TIRE BALANCING

The tires are not covered under this Warranty, but are warranted separately by the tire manufacturer. Tire balancing is not covered under warranty.

1.7 Transfer of Warranty

This Warranty is transferable to a subsequent Owner if it has not expired. To ensure the Owner receives proper warranty recognition, the ownership information should be updated in the Company system.

1.8 Change of Owner Address Information

To ensure Company's ability to reach the current Owner with Recall and Field Service campaign information, the Owner's information must be updated whenever there is a change to the Owner's name or address.

1.9 Product Improvement

Company reserves the right to make improvements or changes to the product at any time without incurring any obligation to make such changes or improvements to any other vehicle.

1.10 Owner's Responsibilities

It is the Owner's responsibility to ensure the vehicle is maintained as outlined in the Driver's/Operator's and Maintenance Manuals. It is important that the new Owner becomes familiar with the contents of the warranty information. When the Owner first receives the vehicle, Dealer should review the Owner's Warranty Information booklet with the Owner.

To initiate warranty, customer must complete and sign the Warranty Start Form (WAR275). Dealer must attach the Warranty Start Form to the Product Registration screen in OWL.

Coverage Descriptions

Axles

Coverage includes all factory-installed front axles; rear axles; steer axles; drive axles; tag axles; and pusher axles. Detroit axles are warranted directly through Detroit. *Excludes any axle installed by a dealer or body builder.*

Detroit Axle(s)

All warranty inquiries and claims are filed directly to Detroit Axles. Please see www.ddcsn.com for specific coverage details.

Drive Axle(s)

Coverage includes axle housing, carrier assembly, differential assembly, power divider, axle shafts, and gaskets and seals. *Excludes suspension and torque rod brackets, tie rod ends, wheel end equipment, wiring, yokes, and attaching hardware.*

Front Axle(s)

Coverage is for non-Detroit front axle(s) only. Coverage includes I-beam, steering knuckles, differential on drive steer axle, spindles, kingpin bearings, and steering arms. *Excludes tag axle(s), pusher axle(s), wheel end equipment, steering linkage components, driveline(s), U-joints, and kingpin bushings/kingpin seals.*

Pusher Axle

A pusher axle is a non-driven, weight-bearing axle that can be raised when not required to bear a portion of the load. Since the pusher axle can be of many different configurations, warranty coverage includes all components included in the individual build specification of each individual application.

Rear Axle(s)

Coverage is for non-Detroit rear axle(s) only. Coverage includes axle housing, carrier assembly, differential assembly, power divider, axle shafts, and gaskets and seals. *Excludes tag axle(s), pusher axle(s), suspension and torque rod brackets, wheel end equipment, wiring yokes, driveline(s), U-joints, and attaching hardware.*

Steer Axle(s)

Coverage includes I-beam, steering knuckles, differential on drive steer axle, spindles, kingpins, kingpin bearings and steering arms. *Excludes wheel end equipment, tie rod ends, steering linkage components, kingpin bushings, and king pin seals.*

Tag Axle

A tag axle is a non-driven, continuous weight-bearing axle. Since the tag axle can be of many different configurations, warranty coverage includes all components included in the individual build specification of each individual application.

Battery

Coverage includes Alliance Brand Batteries only; claims for all other brands must be submitted directly to the supplier. Includes starting battery assemblies and factory-installed APU battery assemblies. *Excludes non-*

Alliance Brand batteries, battery cables, battery mounting box and hardware.

Basic Chassis

Coverage includes all factory-installed components of the vehicle/chassis that are not excluded elsewhere in the warranty or by special agreement or described as having a different time, or distance or hours, or listed separately on each new vehicle warranty coverage chart.

Basic Vehicle

Coverage includes all factory-installed components of the vehicle/chassis that are not excluded elsewhere in the warranty, or by special agreement or described as having a different time or distance, or listed separately on each new vehicle warranty coverage chart.

Brightwork

Coverage includes all factory-installed components with chrome, polished aluminum, or polished stainless steel surfaces. *Excludes any damage backside of bumpers, and concealed or inner surfaces.*

Cab Corrosion/Perforation

Coverage is limited to rust-through or perforation of the cab and integral sleeper structure and sleeper box (if applicable) due to corrosion from within. *Excludes all conditions of rust or corrosion that has not resulted in rust-through or perforation as well as surface rust or corrosion caused by non-adhesion. Excludes any damage to the paint such as chips or scratches.*

Cab Structure

Coverage includes cab and integral sleeper structural components, structural components of factory-installed sleeper boxes (if applicable), sheet metal panels, doors, and hoods. *Excludes all bolt-on components including door and hood hinges, latches, guides, and other mounting hardware.*

Corrosion

Coverage provides warranty against corrosion to any metal or metal alloy part of the vehicle. Rust or corrosion to specific components and/or caused by certain conditions are excluded from all Company warranty coverage and will not be paid under Basic Vehicle, Cab Structure, Cab Corrosion, or Aftermarket Parts Warranty.

Exclusions to corrosion warranty include, but are not limited to, the following:

- *Corrosion caused by general rust (for example, rust on the unfinished backside of a bumper)*
- *Surface rust caused by chips or scratches in the paint or chrome surfaces*
- *Corrosion caused by high-pressure washing, severe wash solutions, cleaning solvents, detergents, compounds*
- *Corrosion caused by salinity in the environment or corrosive salts and/or chemicals used on the road surface.*

- *Corrosion caused by acid rain or other industrial fallout*
- *Corrosion due to improper prevention measures during storage or use*
- *Corrosion or rust on tone rings, rotors or drums (rotor exclusion does not apply to hydraulic discs with Magna- Coat Rotors)*
- *Corrosion due to environmental damage (including ocean spray); airborne fallout (includes chemicals, tree sap, etc.), or other atmospheric conditions or other acts of nature*
- *Corrosion due to improper use, misuse or abuse, negligence, including improper or insufficient maintenance*

Cowl Corrosion/Perforation

Coverage is limited to rust-through or perforation of the cowl due to corrosion from within. *Excludes all conditions of rust or corrosion that have not resulted in rust-through or perforation as well as surface rust or corrosion caused by non-adhesion. Excludes any damage to the paint such as chips or scratches.*

Cowl Structure

Coverage includes cowl structural components, sheet metal panels, and hood. *Excludes all bolt-on components including hood hinges, latches, guides, or other mounting hardware.*

Crossmembers

Coverage includes crossmembers, gussets, and huck-mounting bolts that attach gussets to crossmembers and gussets/crossmembers to frame rails. *Excludes any bolt-on item attached with either conventional or huck bolts.*

Driveline

Coverage includes driveshaft tubing, U-joints, yokes, support bearings, and splines.

Frame Rails

Coverage is limited to breaking or cracking of factory-installed frame rails, frame rail liners, frame rail extensions, and any item(s) factory welded to them. *Excludes all bolt-on items regardless if attached with conventional or huck bolts.*

GHG14*

Daimler Trucks North America LLC (DTNA) warrants that its vehicles are (1) designed, built and equipped so as to conform, at the time of sale, with requirements of vehicle manufacturers whose vehicles are designed to meet applicable 2014 and later U.S. Environmental Protection Agency and National Highway Traffic and Safety Administration Standards greenhouse gas and fuel efficiency standards, and (2) free from defects in material and workmanship which cause the vehicle to fail to conform with the vehicle manufacturer's requirements for all vehicle emission control items listed below.

*Coverage name/description may vary, check actual warranty online via OWL's *Coverage Info/Check Coverage* screen for coverage listed as "GHG14..."

GHG14 Tire*

Daimler Trucks North America LLC (DTNA) warrants that its vehicles are (1) designed, built and equipped with tires that conform, at the time of sale, with requirements of vehicle manufacturers whose vehicles are designed to meet applicable 2014 and later U.S. Environmental Protection Agency and National Highway Traffic and Safety Administration greenhouse gas and fuel efficiency standards, and (2) those tires are free from defects in material and workmanship which cause the vehicle to fail to conform with the vehicle manufacturer's requirements for a period of 2 years or 24,000 miles, whichever occurs first. Claims for failures under this coverage are filed directly to the tire manufacturer.

*Coverage name/description may vary, check actual warranty online via OWL's *Coverage Info/Check Coverage* screen for coverage listed as "GHG14..."

Glider

An incomplete vehicle which may be ordered with or without engine and/or major drivetrain components; warranty coverage includes all components as specified in the specific build specification.

Hybrid Transmission – Eaton

Eaton requires that only hybrid-authorized dealerships work on units equipped with Eaton hybrid parts. Pre-authorization is required prior for repair of these vehicles in order to obtain technical assistance and a pre-authorization number for replacement parts. Eaton hybrid parts will be shipped directly from Eaton and will not be stocked in the PDCs due to the short shelf life and low volume. The following hybrid parts are covered under this Warranty: power electronics carrier (PEC), motor generator, inverter, DC/DC converter, hybrid control module (HCM), transmission control module (TCM), clutch, and electronic clutch actuator (ECA). Coverage does NOT include oil cooler or cooling systems. Please reference Roadranger Warranty Guide TCWY0900 for more information on complete listing of limits and exclusions, as well as terms and conditions.

Off Road On-Site Assistance

Coverage is exclusively available for off road vehicles that are prohibited from use on public streets. If this coverage is provided, it will be specifically included in the coverage table as a separate category. Coverage includes on-site assistance and/or equipment transportation to the nearest authorized repairing location for a Daimler Trucks North America LLC warrantable repair.

Paint (Body, Cab, & Cowl)

Paint coverage *excludes lack-of gloss issues on vehicles painted with low gloss colors; the underside of hoods and roof and side mounted air fairings; and any damages to the paint or painted surface such as chips and scratches.*

Body Paint

Coverage includes all factory-painted exterior body surfaces. Warranted against orange peel; peeling/delaminating; cracking or checking; or loss of gloss due to cracking, checking or hazing.

Cab Paint

Coverage includes all factory-painted surfaces (except those included in chassis paint coverage). Warranted against orange peel; peeling or delaminating; cracking or checking; or loss of gloss due to cracking, checking or hazing.

Cowl Paint

Coverage includes all factory-painted exterior surfaces of cowl structure (except those included in chassis paint). Warranted against orange peel; peeling or delaminating; cracking or checking; or loss of gloss due to cracking, checking or hazing.

Paint, Chassis (Chassis Paint)

Coverage includes all factory painted surfaces on frame rails, crossmembers/gussets, front and rear bumpers, suspension components, power train components, drivelines, fuel tanks, air tanks, wheel end equipment, tool boxes, battery boxes, access steps, and attaching brackets and hardware. Warranted against peeling or non-adhesion. *Excludes U-joints and any damages to the paint or painted surface such as chips and scratches.*

Towing/Roadside Assistance

Coverage includes roadside assistance or towing (to the nearest authorized repair location) for a Daimler Trucks North America LLC warrantable repair in a vehicle-down situation that prevents the safe and lawful operation of the vehicle. If this coverage is provided, it will be specifically included in the coverage table as a separate category.

Transfer Case

Coverage includes housing and all internally lubricated parts. *Excludes broken synchronizer pins, PTOs, airlines, gauge, clutch assemblies, driveline(s), and U-joints.*

Transmission

Coverage does not include Allison transmissions, Detroit transmissions, or Eaton Hybrid transmissions. Coverage includes housing and all internally lubricated parts, electric/air shift/control units, valves, gaskets, and seals. *Excludes broken synchronizer pins, PTOs, airlines, gauge, gauge senders, yoke(s), clutch assemblies, clutch and clutch control components including clutch brake, driveline(s), and U-joints.*

Wheel End Equipment

Coverage includes brake components, wheels, hubs, drums, rotors, wheel seals/ bearings, slack adjusters, and attaching hardware.

LIMITED WARRANTY FOR MODELS

1000, 4000, DURASTAR® SERIES

*Effective with vehicles built January 02, 2015 or later

BASIC VEHICLE

Navistar, Inc., at its option, will repair or replace any part of this vehicle that proves defective in material or workmanship, in normal use and service, with new or ReNEWed® parts, based on the Component Coverages below. Exceptions are listed below:

| BASIC VEHICLE COVERAGE | | Months | Miles/Km (000) |
|---|--------|----------------|----------------|
| Basic Vehicle Warranty (Feature Code 40024) (See exceptions listed below) | | 24 | Unlimited |
| Towing (Vehicles with MaxxFord® 7 engine failures only) | | 24 | Unlimited |
| Towing (Vehicles with MaxxFord® 9 engine failures only) | | 24 | 250/400 |
| Towing (Vehicles with Navistar® N 9 engine failures only) | | 24 | 250/400 |
| Towing (Vehicles with MaxxFord® DT standard torque engine failures only) | | 24 | Unlimited |
| Towing (Vehicles with MaxxFord® DT high torque engine failures only) | | 24 | 250/400 |
| Towing (First 90 days see below) (Vehicle Down Situations Only) | | 24 | 250/400 |
| (See exceptions listed below) | | | |
| Note: Items not listed in warranty exceptions follow basic warranty. | | | |
| WARRANTY EXCEPTIONS | | | |
| CHASSIS COVERAGE | Months | Miles/Km (000) | |
| Frame side rails | 84 | Unlimited | |
| Cab/cowl structure | 60 | Unlimited | |
| Cab/cowl perforation corrosion | 60 | Unlimited | |
| ENGINE COVERAGE | Months | Miles/Km (000) | |
| Non-Rescue Applications | | | |
| MaxxFord® 7 Engine | 24 | Unlimited | |
| MaxxFord® 9 Engine | 24 | 250/400 | |
| Navistar® N 9 | 24 | 250/400 | |
| MaxxFord® DT Engine Standard Torque | 24 | Unlimited | |
| MaxxFord® DT Engine High Torque | 24 | 250/400 | |
| Rescue Application Only (Fire Truck, Ambulance, Emergency) | | | |
| MaxxFord® 7 Engine | 60 | 100/160 | |
| MaxxFord® 9 Engine | 60 | 100/160 | |
| Navistar® N 9 | 60 | 100/160 | |
| MaxxFord® DT Engine Standard Torque | 60 | 100/160 | |
| MaxxFord® DT Engine High Torque | 60 | 100/160 | |
| DRIVETRAIN COVERAGE | Months | Miles/Km (000) | |
| Meritor Axles (DuraStar model) | 36 | Unlimited | |
| MISCELLANEOUS COVERAGE | Months | Miles/Km (000) | |
| Batteries | 12 | Unlimited | |
| Brightwork, Chassis Paint and Corrosion (other than Cab) | 6 | Unlimited | |
| Hood/Cab Paint | 12 | Unlimited | |

FIRST 90 DAYS FROM DELIVERY TO USER (DTU)

Correction of loose fasteners, squeaks, rattles and unusual noises. Towing (unless specific coverage is stated above). Adjustments and Maintenance (e.g. aim headlights, adjust brakes/clutch, adjust steering system, check and fill coolant levels).

Navistar Diesel Engine Coverage includes:

Engine block, cylinder heads, internally lubricated components fuel pump, high pressure pump, turbocharger, water pump, air compressor, injectors/nozzles; electronic engine modules, engine relays, engine sensors and regulators required for electronic engine operation, and certain aftertreatment components. Excluding: attaching accessories (e.g., fan clutch, alternator, starter, etc.), and externally mounted electrical and filtration systems.

WHAT IS NOT INCLUDED UNDER BASIC COVERAGE

Components/Items

- Warranted by their respective manufacturers (e.g., non-International® brand engines, tires, Allison Transmissions, Eaton Hybrid components, lubricants, etc.)
- Bodies, equipment, and accessories installed by other than authorized International® Truck employees at International® Truck manufacturing plants
- Front and rear axle alignment
- Front & Rear axle coverage excludes brakes, wheel ends, axle shafts, controls & attachments

Repairs & Maintenance

- Maintenance-related items/repairs, or those, as a result of normal wear and tear, including tune-ups, brake/clutch linings, windshield wiper blades, tire balancing, lubrication, and other similar procedures/parts required to keep vehicle in good working condition
- Failures that are the result of poor fuel quality, water in fuel, rust, etc.
- Repairs needed as a result of vehicle misuse, negligent care, improper maintenance, improper operation, or the result of accident or collision
- Fade, runs, mismatch or damage to paint, trim items, upholstery, chrome, polished surfaces, etc., resulting from environmental causes such as improper polishes, cleaners or washing solutions, or chemical and industrial fallout
- Failure to observe published capacity or load specifications for engine, transmission, propeller shaft, axles (powertrain) and suspension

Other

- Vehicles sold and/or operated outside the United States and Canada
- Vehicles/components that have had unauthorized alterations or modifications
- Vehicles on which the odometer reading has been altered
- Loss of time or use of the vehicle, loss of profits, inconvenience, or other consequential or incidental damages or expenses
- Replacement of defective parts with parts other than those provided by Navistar, Inc

OBTAINING SERVICE

Return this vehicle to any International Truck Dealer authorized to service this model vehicle and engine.

This warranty is automatically transferred to subsequent owners at no charge. Visit your local Authorized International Truck Dealer for name and address change information.

Note: The customer has 365 days and up to a maximum of 100,000 miles (160,000 km) from DTU to purchase an extended warranty on the unit. For extended warranty purchases between 181 and 365 days from DTU and <100,000 miles (160,000 km) an additional fee will be assessed. See your local International dealer for details.

DISCLAIMER

NO WARRANTIES ARE GIVEN BEYOND THOSE DESCRIBED HEREIN. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. THE COMPANY SPECIFICALLY DISCLAIMS WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OTHER REPRESENTATIONS TO THE USER/PURCHASER, AND ALL OTHER OBLIGATIONS OR LIABILITIES. THE COMPANY FURTHER EXCLUDES LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES, ON THE PART OF THE COMPANY OR SELLER. No person is authorized to give any other warranties or to assume any liabilities on the Company's behalf unless made or assumed in writing by the Company, and no other person is authorized to give any warranties or to assume any liabilities on the seller's behalf unless made or assumed in writing by the seller.

Remedies Under State or Provincial Law: Some States and Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the owner. This warranty gives the owner specific legal rights, and he may also have other legal rights which may vary by state or province.

RECORD OF OWNERSHIP

Upon receipt of new vehicle by original owner, complete the following:
I have read this Warranty Brochure and fully understand the warranty coverage. I acknowledge that I have received a copy of the Owner's Limited Warranty and I accept the terms described herein.

| | | | | | | |
|------------------------------|-------------------------------|------------|-------------|------|--|--|
| Customer Signature | | | | Date | | |
| Owner's Address | City | State/Prov | Postal Code | | | |
| Truck Model | Vehicle Identification Number | | | | | |
| Engine Number | Engine Serial Number | | | | | |
| Date Delivered to User (DTU) | Odometer Reading at Delivery | | | | | |

IMPORTANT: The information contained in this Warranty Policy explains the coverage provided on your new International® vehicle. This policy should be kept in the vehicle for presentation to the Dealer when you request warranty services.

Warranty Exclusions

The following components, parts, or conditions are specifically excluded from coverage under this Warranty.

AERODYNAMIC WHEEL COVERS

Aerodynamic wheel covers are excluded from coverage under this Warranty.

AIR SPRINGS

Tolerance buildup can occur during the assembly process of the rear suspension and rear cab air springs, and can cause the springs to have the appearance of being crooked, misaligned or improperly installed. This tolerance buildup is not detrimental to the operation of the vehicle and will not have an effect on either the quality of the ride or the durability of the components or vehicle. Straightening of these springs is not covered under this Warranty.

ALIGNMENT OF AXLES/WHEELS/STEERING

Each DTNA vehicle manufacturing plant uses an integrated alignment system to align axles and wheels and to center the steering wheel to Daimler Trucks North America LLC specifications. Realignment or readjustment of these items, including steering stops and steering poppets, is not covered under warranty.

Any special alignment settings at the request of the Owner must be handled between the Dealer and Owner after delivery from factory. These special adjustments are not covered under Warranty.

AXLE BREATHER VENTS

During the vehicle manufacturing process, an oil run or drip stain may appear at the breather vent. Removing the vent, applying pipe sealant to the threaded vent fitting and re-installing the vent is unnecessary. Removing the axle breather vent and re-sealing the threaded fitting is not covered under this Warranty.

CAB INTERIOR COMPONENTS

The repair or replacement of cab interior components that are rendered unserviceable due to normal wear or abuse are not covered under this Warranty.

These components include, but are not limited to:

- Curtains
- Floor coverings (including floor mats)
- Painted trim components
- Steering wheel
- Steering wheel wrap
- Upholstery
- Window shades

CHROME SURFACES, ALUMINUM AND STAINLESS STEEL COMPONENTS

The following items ARE covered under this Warranty:

- Chrome peeling off in sheets
- Chrome cut at mounting bolts due to over-torque at the factory
- Bubbles in the chrome that are not caused by rock chips and/or general rust conditions
- Isolated rust along seams or welds

The following items are NOT covered under this Warranty:

- General rust, for example, rust on the unfinished backside of a bumper
- Dimpling at the mounting bolts
- Staining, bluing, and/or yellowing that can be cleaned with a quality cleaning-product
- Rust, pits, and/or nicks caused by road wash or road debris breaking the chrome surface
- Streaks/stains/corrosion caused by severe wash solutions or corrosive road salts/chemicals

Claims pertaining to failures of chrome surfaces, aluminum, and stainless steel components will not be processed unless a clear digital picture is provided that adequately shows the defect.

CLUTCH ADJUSTMENT

Clutch adjustments are normally required due to clutch wear and are considered normal maintenance. However, if the clutch adjustment is found to be outside of Company specifications during, or prior to, in-service of the vehicle, a warranty claim will be accepted on a one-time basis.

Claims for clutch adjustments will not be accepted unless the adjustment is found to be outside of Company specifications using the special clutch adjustment measuring tools provided by Company (e.g., adjusting the clutch to satisfy feel will not be accepted as warranty).

COMPETITION

Warranty will become void on any vehicle that is used in competition, including but not limited to:

- Racing
- Tractor pulls
- Other motor sports

CONSUMABLE PARTS

Parts that are subject to consumption during their normal service life and are routinely replaced during normal maintenance services are covered up to 15,000 miles (24 000km) for all Daimler Trucks North America LLC vehicles except for Thomas Built Bus (TBB) bodies and chassis. TBB consumable parts are covered up to 30 days from date of in-service.

These items are:

- Antennas
- Ashtrays
- Belts
- Brake Linings
- Cigarette lighter assembly
- Clutch brake
- Clutch linings
- Data logger batteries
- Desiccant cartridges
- Fire extinguishers
- Fluorescent ballast and tubes
- Fuses
- Gladhand
- Hosetennas
- Light bulbs
- Mattresses
- Mud flaps
- Mud flap mounting brackets
- Caps (including, but not limited to, DEF, fuel, radiator, surge tank)
- Receiver-dryer filter
- Trailer air hoses
- Trailer electrical cables
- Windshield washer nozzles
- Wiper arms and blades (TBB makes – wiper blades only)

Consumable parts NOT covered under this Warranty include, but are not limited to, the following:

- Antifreeze
- Filters (fuel, air, oil, water)
- Fluids (unless low due to a warrantable failure)
- Lubricant

CORROSION

Coverage provides warranty against corrosion to any metal or metal alloy part of the vehicle. Rust or corrosion to specific components and/or caused by certain conditions are excluded from all Company warranty coverage and will not be paid under Basic Vehicle, Cab Structure, Cab Corrosion, or Aftermarket Parts Warranty.

Exclusions to corrosion warranty include, but are not limited to, the following:

- Corrosion caused by general rust (for example, rust on the unfinished backside of a bumper)
- Surface rust caused by chips or scratches in the paint or chrome surfaces
- Corrosion caused by high-pressure washing, severe wash solutions, cleaning solvents, detergents, compounds
- Corrosion caused by salinity in the environment or corrosive salts and/or chemicals used on the road surface.
- Corrosion caused by acid rain or other industrial fallout
- Corrosion due to improper prevention measures during storage or use
- Corrosion or rust on tone rings, rotors or drums (rotor exclusion does not apply to hydraulic discs with Magna-Coat Rotors)
- Corrosion due to environmental damage (including ocean spray); airborne fallout (includes chemicals, tree sap, etc.), or other atmospheric conditions or other acts of nature
- Corrosion due to improper use, misuse or abuse, negligence, including improper or insufficient maintenance

DAMAGE

The following are not covered under this Warranty:

- Damage caused by use of the vehicle in any application that is not approved or is inconsistent with build specifications
- Damage resulting from improper use or misuse or abuse, negligence, improper operation, improper or insufficient maintenance (including, but not limited to failure to maintain vehicle as outlined in the driver's/operator's and maintenance manuals), overloading, unauthorized modifications, accidents, or operation at excessive speeds
- Environmental damage, including airborne fallout (including chemicals, tree sap, etc.), or other atmospheric conditions, hailstones, or other acts of nature
- Damage caused by road salts/chemicals or cleaning solvents, detergents or compounds
- Storage deterioration including damage caused by improper or insufficient storage or maintenance
- Damage caused by road hazards or road conditions
- Damage caused during shipping/transport after initial delivery of vehicle
- Damages (including peeling or flaking) caused by high-pressure washing or steam-cleaning
- Damages occurring after in-service (e.g., from rock chips)
- Damages caused by customer-installed sealer in air conditioning systems
- Damages caused by engine horsepower/torque upgrades
- Damage due to vibration associated with misapplication or improper operation of drivetrain components
- Damage due to terrorist activities
- Damage due to acts of war

ENGINE

The engine, including all of its components as supplied by the engine manufacturer, is not covered under this Warranty, but is warranted separately by the manufacturer of the engine. For engine warranty or service, contact the engine manufacturer's authorized sales and service facility.

ENGINE BRAKES, AIR COMPRESSORS, AND OTHER PROPRIETARY ENGINE COMPONENTS

The engine manufacturer installs most air compressors and engine brakes. Any failure of a proprietary engine component or Jacob® Brake component must be filed directly to the engine manufacturer. Failures on non-proprietary engine components can be filed through DTNA.

EXHAUST SYSTEM CLAMPS

During the early life of the vehicle or when the engine is cold, many exhaust clamps exhibit a soot trace. This condition is self-correcting and does not require adjustment, tightening, or replacement of the clamp. Claims for adjusting or tightening will not be paid under warranty.

FIFTH WHEELS

Adjustment of the locking mechanism, bushings, slide locking plungers, and the repair or replacement of lock guards are considered routine maintenance and are not covered under this Warranty.

GLASS, MIRRORS, LENS

Glass, mirror, or lens breakage or chips or scratches of glass, mirrors, or lenses are not covered by this Warranty.

MISAPPLICATION OF VEHICLE

The warranty on any vehicle used inconsistent with its specified vocation/application will be downgraded to the warranty that is consistent with the vehicle use. Any and all claims associated with the misapplication of the vehicle will be subject to chargeback.

MISCELLANEOUS EXPENSES

Premium charges and work not directly related to the repair or replacement of a warranted part are not covered under this Warranty. Examples include, but are not limited to:

- Federal, state, provincial, and local taxes
- Travel expenses
- Loss of revenue
- Customer labor, including overtime labor
- Downtime
- Driver's expenses
- Cost of rental equipment
- Loss of cargo, including perishable cargo
- General housekeeping supplies (i.e., shop rags, solvents, sweeping compounds, coveralls, etc.)
- Communication charges
- Towing/road call assistance (unless coverage is specifically stated in the applicable warranty coverage table)
- Repair or replacement of optional items not sold or installed by company
- Removal or replacement of dealer, body builder, or customer installed equipment
- Environmental fees, cleanup, or other charges
- Cost of emergency services

MODIFICATIONS TO ORIGINAL EQUIPMENT

Company does not warrant vehicle component or chassis modifications, or equipment installations arranged by Dealers or Customers. In addition, the extra time necessary to remove body builder installed items and/or equipment to work on a warranted repair is not covered under this Warranty unless Company sells the complete chassis/body/equipment as a package.

If Dealers or Customers perform any vehicle modifications or equipment installations, to the extent these modifications or equipment installations adversely affect other vehicle components or vehicle performance, Company shall not accept any product liability or claims under the terms of the vehicle warranty. These claims become the sole responsibility of the person performing the modifications or equipment installations.

PAINT

The following exclusions to paint warranty include, but are not limited to:

- Complete chassis re-painting to repair paint damages
- Damages occurring after in-service (e.g., from rock chips)
- Peeling/flaking caused by high-pressure washing or steam cleaning
- Rusting of painted bumpers

- Removal and/or replacement of decals, striping, and/or lettering not applied by Company
- Specific areas of the vehicle are deliberately not painted or are not painted to any standard; paint repairs are not warrantable to such areas. These areas include:
 - Underside of the hood, including the inside of the wheel wells
 - Underside of the roof-mounted air fairings
 - Underside of the exterior sun visor
 - Inside of the side-mounted air fairings
 - Inside of the bumper
 - Aftertreatment devices

Gloss

Gloss Warranty claims pertaining to gloss issues on vehicles painted with low-gloss colors (identified in the Data Books) will not be covered under this Warranty.

SHIP LOOSE ITEMS AND COMPONENTS

During the manufacturing process, certain vehicle components are normally placed in the cab of the vehicle or strapped down to the chassis for security reasons. It is the Dealer's responsibility to mount these "ship loose" items in the correct location on the vehicle. Mounting of "ship loose" items will not be covered under warranty.

These items include, but may not be limited to, the following:

- Aerodynamic wheel covers
- Antennas
- Fire extinguishers
- Trailer air hoses
- Trailer electrical cables
- Winter fronts
- Tire inflation hoses
- Spare wheels/tires
- Chrome lug nut covers
- Driver's pouch
- Jacks

Daimler Trucks North America has established a Roof Fairing Removal program in order to reduce transport related damage. The Transporter will remove the fairing during the decking process and secure the fairing on the frame rail of the unit. Benefits for this program include fewer units towed in reverse and an overall improved delivery process.

Some units will continue to be received with the fairing collapsed. It is the Dealer's responsibility to mount these fairings correctly. Claims for mounting of these collapsed fairings will not be covered under warranty.

Those units received with the fairing removed, DTNA warranty will reimburse for the re-installation of the roof fairing prior to delivery to the end customer.

If vehicle is drop shipped directly to customer:

Transporter notifies customer that roof fairing has been removed for transport and arranges for re-installation prior to or at delivery.

- If customer has facilities for re-installation of roof fairings, then fairings will be re-installed at final delivery location.
- If customer does not have facilities to re-install fairings, transporter will arrange with nearest authorized DTNA dealership to have fairings re-installed and shuttle units to customer location at no additional cost to our customer.

TRANSMISSIONS

Allison transmissions and components are not covered under this Warranty, but are warranted separately by Allison. Information regarding Allison's warranty is provided for informational purposes only and is subject to change. For warranty or service information, contact Allison's authorized sales and service facility.

The Detroit DT-12 Transmission is not covered under this Warranty. Please see www.ddcsn.com for coverage details.

ROUTINE MAINTENANCE

Routing maintenance, servicing, and adjustment, as defined in the applicable Vehicle Maintenance Manual and Driver's Manual, are excluded from Warranty.

Periodic adjustment or re-torque of wheel bearings, wheel lug nuts, and suspension U-bolts are considered maintenance adjustments and are not covered under warranty.

Vibrations, squeaks, rattles, loose fittings/clamps, hose fitting leaks, loose nuts/bolts/screws, and loose electrical connections may develop during the initial trip(s) of the vehicle and these types of repairs/adjustments are covered under warranty one time during the following applicable initial operating periods unless excluded in the paragraphs below.

Reminder: After the following initial operating periods, these developments are the result of use and their repair/adjustment activities are considered routine maintenance and thus excluded from warranty.

INITIAL OPERATING PERIOD

The Initial Operating Period (IOP) for Daimler Trucks North America LLC vehicles is as follows:

| Make | Initial Operating Period |
|--|--|
| Freightliner, Sterling, Western Star | Up to 15,000 miles/ 24 000 km |
| Freightliner Custom Chassis Corporation (FCCC) | Up to 25,000 miles/ 40 000 km |
| Thomas Built Bus (TBB) bodies and TBB chassis ^a | Up to 6 months from date of in-service |

^a TBB applications utilizing FCCC chassis retain the FCCC IOP separate from the TBB body.

Exclusions from warranty during the IOP are:

- Cab, hood, and fender-mounted mirrors are adjusted at the factory but may be retracted by the transporter to prevent damage during transport. Subsequent adjustments and tightening of mirror mounting hardware are considered part of the routine preparation of the vehicle before Customer delivery. Claims for adjusting the mirrors or tightening of the attaching hardware will not be paid under warranty during or after the initial operating period.
- Claims for re-routing of electrical wiring, hoses, or lines which meet Daimler Trucks North America's routing standards will not be paid under warranty during or after the initial operating period.
- Final preparation of the vehicle for Customer delivery to include cleaning/vacuuming interior of cab, washing windows, washing the exterior of the vehicle, polishing exterior chromed or painted surfaces are considered as ordering-Dealer responsibilities. Claims for these activities will not be paid under warranty during or after the initial operating period.

TEST VEHICLES

Any vehicles being used in testing or used to test specific components must be identified to the Warranty Department and accommodations must be made for claims that relate to the test item(s).

Any vehicles used in endurance testing, such as the Altoona Test, are void of all warranty, new or used.

TIRES AND TIRE BALANCING

The tires are not covered under this Warranty, but are warranted separately by the tire manufacturer. Tire balancing is not covered under warranty.

AKRON BRASS 10 YEAR WARRANTY ON HEAVY DUTY SWING-OUT™ VALVES

Akron Brass warrants Heavy Duty Swing-Out Valves for a period of ten (10) years after purchase against defects in material or workmanship. Akron Brass will repair or replace any Heavy Duty Swing-Out Valve which fails to satisfy this warranty. Repair or replacement shall be at the discretion of Akron Brass. Electrical components shall carry our standard five (5) year warranty. We will not be responsible for: wear and tear; any improper installation, use or maintenance; negligence of the owner or user; repair or modification after delivery; failure to follow our instructions or recommendations; or anything else beyond our control. WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED, OTHER THAN THOSE INCLUDED IN THIS WARRANTY STATEMENT, AND WE DISCLAIM ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. Further, we will not be responsible for any consequential, incidental or indirect damages (including, but not limited to, any loss of profits) from any cause whatsoever. No person has authority to change this warranty.

**HEAVY
DUTY**
Swing-Outs
Proven Performance Trusted By Firefighters
For Over Half a Century



 **AKRON**
BRASS COMPANY
An ISO 9001: 2000 Registered Company



607 N.W. 27th Avenue
Ocala, Florida 34475
800-533-3569

PRODUCT WARRANTY

Class 1 warrants that any equipment of our own manufacture (or manufactured for us pursuant to our specifications) found to have defects in material or workmanship during normal use and service, will be repaired or replaced (at our option) free of charge, provided that written notice of such defect is received by us within two years (three for liquid-filled gauges) after initial shipment. All equipment requiring repair or replacement under this warranty shall be returned prepaid to **Class 1**. Such returned equipment shall be examined by us and, if found to be defective as a result of materials failure or workmanship, shall be repaired or replaced at no charge.

This warranty shall not apply to any equipment which has been tampered with or altered after leaving our control or which has been repaired by anyone except **Class 1**. Product, which has been subjected to misuse, neglect, abuse, or improper application, will not be covered under this warranty. Misuse or abuse of the equipment or any part thereof shall include, but not limited to, damage by negligence, overpressure, excess voltage and the like. Operating the equipment with or in a corrosive, explosive, or combustible medium (unless equipment is specifically designed for such service), or exposing it to any other conditions or environment of greater severity than that for which the equipment was designed will void this warranty.

This warranty is given and accepted in lieu of all other warranties, expressed or implied, and of all other obligations or liabilities on our part. In no event shall we be liable for breach of warranty beyond the terms stated above or for any consequential damages in any case. **Class 1**'s liability in all events is limited to the value of the product involved.

In order to ensure prompt exchange or repair service, please contact **Class 1** toll free at 800-533-3569 or email: class1returns@idexcorp.com to receive a Return Materials Authorization Number (RMA #) prior to returning the items to **Class 1**. Please mark the RMA # on the outside of all packages. This will enable our receiving department to quickly route the product to the appropriate repair department. Products received by **Class 1** without a RMA # may experience service delays or may be returned to the sender for additional information. All returned items should be shipped prepaid by customer to:

Class 1, 607 NW 27th Ave., Ocala, FL 34475

W.S. Darley & Co.

Darley Pump Standard Limited Warranty

W.S. Darley & Co. ("Darley") warrants to the original purchaser (the "Customer") only, subject to the terms and conditions of this Limited Warranty, that Darley will, at its option, repair or replace, in whole or in part, any Darley Pump (hereafter, Pump") which Darley determines to be defective in materials or workmanship produced or performed by Darley, for a period commencing on the date such Pump is shipped to Customer from Darley's plant (the "Ship Date") and ending on the earlier of **(one) year or 1000 hours** of Pump usage following the Ship Date (the "Warranty Period"). Darley may also, at its discretion, elect to refund the purchase price to the Customer in lieu of any repair or replacement. Original Equipment Manufacturer ("OEM") Customers may transfer this warranty to their end purchasers without the written consent of Darley, provided such OEMs identify such customers by written notice to Darley.

This warranty does not cover any parts or equipment which may be included in a Pump, but which are not manufactured by Darley, and such non-covered items shall carry only such warranties, if any, made by their respective manufacturers and assignable to Customer. This warranty further excludes any coverage of damage or loss to any equipment or structures in which a Pump is incorporated or to which a Pump may be attached, as well as any damage to or failure of a Pump caused by or related to misuse, accident, failure to maintain or service, abuse, negligence, applications which exceed Darley's recommended limitations, or in the event of Customer's unauthorized or improper modification(s) of a Pump (and regardless of any actual or constructive knowledge Darley may have of such modifications), or in the event a Pump has been repaired, altered, or treated by anyone other than Darley-trained technicians, Darley or its authorized service provider.

The following repairs or replacement expenses are specifically excluded from the scope of this warranty: non-defective parts worn, exhausted or consumed through normal usage; consumable parts subject to routine replacement, including but not limited to pump packing, O-rings, gaskets, intake screens, anodes or filters; and routine maintenance specified in the operator's manual.

Customer shall notify Darley in writing within the Warranty Period of any claim under this Warranty, to Darley's Melrose Park, Illinois office (except as otherwise directed), and Customer shall comply with Darley's reasonable claim documentation and processing according to Darley's Returned Goods Authorization form and procedures, which should be requested when making a warranty claim.

Within 30 days of Customer's receipt of a Returned Goods Authorization, Customer shall return the Pump or claimed defective component thereof to Darley F.O.B. Darley's designated plant. Customer shall bear all of its own costs of dismantling, removing, shipping, storing, insuring and reinstalling Pumps or parts thereof which are submitted to Darley for warranty evaluation. Darley shall within a reasonable time examine the returned item and determine whether such item is defective, and at Darley's election, whether to repair, replace, recondition, or refund the price thereof. The amount of any refund shall not exceed Customer's purchase price. No reimbursement or allowance will be made to Customer for Darley's labor costs or other expenses of repairing or replacing defective products or workmanship, all such costs of which shall be billed to Customer. Any repaired Pumps or replacement parts shall also be covered by this limited warranty, subject to the same original Warranty Period (which shall not be extended by reason of any repair or replacement).

This limited warranty shall be Customer's sole and exclusive contractual remedy for any defect or failure of a Pump or component, and as such excludes any remedy or cause of action in tort or contract against Darley or any of its suppliers or distributors for liability to Customer or to any other person for any incidental, consequential, or other damages (including but not limited to personal injury; death; property damage due to fire, water, or any other cause; loss of crops, timber, or wildlife; loss of time or interruption of operations or related costs; delays; demurrage; lost profits; or indirect or special damages) arising out of or relating to the use (including any malfunction) or inability to use any original, repaired, replaced, or substitute Pump, regardless of the reason for such damage, loss or injury. Under no circumstances will Darley's liability for any claim hereunder, including for breach of warranty or any cause of action related to an alleged breach of this warranty, exceed Customer's purchase price for the Pump or component thereof which is the subject of this warranty.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY DARLEY, AND IS IN LIEU OF ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ANY OF WHICH ARE DISCLAIMED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE, OR OF FREEDOM FROM PATENT INFRINGEMENT. CUSTOMER ASSUMES ALL RISK OF USING ALL PUMPS FOR ALL FORESEEN AND UNFORESEEN PURPOSES. CUSTOMER'S REMEDIES CONTAINED HEREIN ARE EXCLUSIVE.

All terms of this limited warranty are subject to the standard W. S. Darley & Co. purchase contract standard terms and conditions in effect at the time of sale, and to any written modifications to this standard limited warranty agreed to by Darley and Customer (including but not limited to the Darley Pump Premium Protection Plan). Any bad faith invocation of a warranty claim, or customer's breach of purchase contract (including OEM breaches), will void Darley's obligations to Customer hereunder. The scope and operation of this limited warranty shall be interpreted under Illinois law.

W.S. Darley & Co.

Darley Pump Standard Limited Warranty

W.S. Darley & Co. ("Darley") warrants to the original purchaser (the "Customer") only, subject to the terms and conditions of this Limited Warranty, that Darley will, at its option, repair or replace, in whole or in part, any Darley Pump (hereafter, Pump") which Darley determines to be defective in materials or workmanship produced or performed by Darley, for a period commencing on the date such Pump is shipped to Customer from Darley's plant (the "Ship Date") and ending on the earlier of **(two) years or 2000 hours** of Pump usage following the Ship Date (the "Warranty Period"). Darley may also, at its discretion, elect to refund the purchase price to the Customer in lieu of any repair or replacement. Original Equipment Manufacturer ("OEM") Customers may transfer this warranty to their end purchasers without the written consent of Darley, provided such OEMs identify such customers by written notice to Darley.

This warranty does not cover any parts or equipment which may be included in a Pump, but which are not manufactured by Darley, and such non-covered items shall carry only such warranties, if any, made by their respective manufacturers and assignable to Customer. This warranty further excludes any coverage of damage or loss to any equipment or structures in which a Pump is incorporated or to which a Pump may be attached, as well as any damage to or failure of a Pump caused by or related to misuse, accident, failure to maintain or service, abuse, negligence, applications which exceed Darley's recommended limitations, or in the event of Customer's unauthorized or improper modification(s) of a Pump (and regardless of any actual or constructive knowledge Darley may have of such modifications), or in the event a Pump has been repaired, altered, or treated by anyone other than Darley-trained technicians, Darley or its authorized service provider.

The following repairs or replacement expenses are specifically excluded from the scope of this warranty: non-defective parts worn, exhausted or consumed through normal usage; consumable parts subject to routine replacement, including but not limited to pump packing, O-rings, gaskets, intake screens, anodes or filters; and routine maintenance specified in the operator's manual.

Customer shall notify Darley in writing within the Warranty Period of any claim under this Warranty, to Darley's Melrose Park, Illinois office (except as otherwise directed), and Customer shall comply with Darley's reasonable claim documentation and processing according to Darley's Returned Goods Authorization form and procedures, which should be requested when making a warranty claim.

Within 30 days of Customer's receipt of a Returned Goods Authorization, Customer shall return the Pump or claimed defective component thereof to Darley F.O.B. Darley's designated plant. Customer shall bear all of its own costs of dismantling, removing, shipping, storing, insuring and reinstalling Pumps or parts thereof which are submitted to Darley for warranty evaluation. Darley shall within a reasonable time examine the returned item and determine whether such item is defective, and at Darley's election, whether to repair, replace, recondition, or refund the price thereof. The amount of any refund shall not exceed Customer's purchase price. No reimbursement or allowance will be made to Customer for Darley's labor costs or other expenses of repairing or replacing defective products or workmanship, all such costs of which shall be billed to Customer. Any repaired Pumps or replacement parts shall also be covered by this limited warranty, subject to the same original Warranty Period (which shall not be extended by reason of any repair or replacement).

This limited warranty shall be Customer's sole and exclusive contractual remedy for any defect or failure of a Pump or component, and as such excludes any remedy or cause of action in tort or contract against Darley or any of its suppliers or distributors for liability to Customer or to any other person for any incidental, consequential, or other damages (including but not limited to personal injury; death; property damage due to fire, water, or any other cause; loss of crops, timber, or wildlife; loss of time or interruption of operations or related costs; delays; demurrage; lost profits; or indirect or special damages) arising out of or relating to the use (including any malfunction) or inability to use any original, repaired, replaced, or substitute Pump, regardless of the reason for such damage, loss or injury. Under no circumstances will Darley's liability for any claim hereunder, including for breach of warranty or any cause of action related to an alleged breach of this warranty, exceed Customer's purchase price for the Pump or component thereof which is the subject of this warranty.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY DARLEY, AND IS IN LIEU OF ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ANY OF WHICH ARE DISCLAIMED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE, OR OF FREEDOM FROM PATENT INFRINGEMENT. CUSTOMER ASSUMES ALL RISK OF USING ALL PUMPS FOR ALL FORESEEN AND UNFORESEEN PURPOSES. CUSTOMER'S REMEDIES CONTAINED HEREIN ARE EXCLUSIVE.

All terms of this limited warranty are subject to the standard W. S. Darley & Co. purchase contract standard terms and conditions in effect at the time of sale, and to any written modifications to this standard limited warranty agreed to by Darley and Customer (including but not limited to the Darley Pump Premium Protection Plan). Any bad faith invocation of a warranty claim, or customer's breach of purchase contract (including OEM breaches), will void Darley's obligations to Customer hereunder. The scope and operation of this limited warranty shall be interpreted under Illinois law.

W. S. Darley and Company • 2000 Anson Drive • Melrose Park, Illinois 60160

W.S. Darley & Co.

Darley Pump Standard Limited Warranty

W.S. Darley & Co. ("Darley") warrants to the original purchaser (the "Customer") only, subject to the terms and conditions of this Limited Warranty, that Darley will, at its option, repair or replace, in whole or in part, any Darley Pump (hereafter, Pump") which Darley determines to be defective in materials or workmanship produced or performed by Darley, for a period commencing on the date such Pump is shipped to Customer from Darley's plant (the "Ship Date") and ending on the earlier of **(three) years or 3000 hours** of Pump usage following the Ship Date (the "Warranty Period"). Darley may also, at its discretion, elect to refund the purchase price to the Customer in lieu of any repair or replacement. Original Equipment Manufacturer ("OEM") Customers may transfer this warranty to their end purchasers without the written consent of Darley, provided such OEMs identify such customers by written notice to Darley.

This warranty does not cover any parts or equipment which may be included in a Pump, but which are not manufactured by Darley, and such non-covered items shall carry only such warranties, if any, made by their respective manufacturers and assignable to Customer. This warranty further excludes any coverage of damage or loss to any equipment or structures in which a Pump is incorporated or to which a Pump may be attached, as well as any damage to or failure of a Pump caused by or related to misuse, accident, failure to maintain or service, abuse, negligence, applications which exceed Darley's recommended limitations, or in the event of Customer's unauthorized or improper modification(s) of a Pump (and regardless of any actual or constructive knowledge Darley may have of such modifications), or in the event a Pump has been repaired, altered, or treated by anyone other than Darley-trained technicians, Darley or its authorized service provider.

The following repairs or replacement expenses are specifically excluded from the scope of this warranty: non-defective parts worn, exhausted or consumed through normal usage; consumable parts subject to routine replacement, including but not limited to pump packing, O-rings, gaskets, intake screens, anodes or filters; and routine maintenance specified in the operator's manual.

Customer shall notify Darley in writing within the Warranty Period of any claim under this Warranty, to Darley's Melrose Park, Illinois office (except as otherwise directed), and Customer shall comply with Darley's reasonable claim documentation and processing according to Darley's Returned Goods Authorization form and procedures, which should be requested when making a warranty claim.

Within 30 days of Customer's receipt of a Returned Goods Authorization, Customer shall return the Pump or claimed defective component thereof to Darley F.O.B. Darley's designated plant. Customer shall bear all of its own costs of dismantling, removing, shipping, storing, insuring and reinstalling Pumps or parts thereof which are submitted to Darley for warranty evaluation. Darley shall within a reasonable time examine the returned item and determine whether such item is defective, and at Darley's election, whether to repair, replace, recondition, or refund the price thereof. The amount of any refund shall not exceed Customer's purchase price. No reimbursement or allowance will be made to Customer for Darley's labor costs or other expenses of repairing or replacing defective products or workmanship, all such costs of which shall be billed to Customer. Any repaired Pumps or replacement parts shall also be covered by this limited warranty, subject to the same original Warranty Period (which shall not be extended by reason of any repair or replacement).

This limited warranty shall be Customer's sole and exclusive contractual remedy for any defect or failure of a Pump or component, and as such excludes any remedy or cause of action in tort or contract against Darley or any of its suppliers or distributors for liability to Customer or to any other person for any incidental, consequential, or other damages (including but not limited to personal injury; death; property damage due to fire, water, or any other cause; loss of crops, timber, or wildlife; loss of time or interruption of operations or related costs; delays; demurrage; lost profits; or indirect or special damages) arising out of or relating to the use (including any malfunction) or inability to use any original, repaired, replaced, or substitute Pump, regardless of the reason for such damage, loss or injury. Under no circumstances will Darley's liability for any claim hereunder, including for breach of warranty or any cause of action related to an alleged breach of this warranty, exceed Customer's purchase price for the Pump or component thereof which is the subject of this warranty.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY DARLEY, AND IS IN LIEU OF ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ANY OF WHICH ARE DISCLAIMED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE, OR OF FREEDOM FROM PATENT INFRINGEMENT. CUSTOMER ASSUMES ALL RISK OF USING ALL PUMPS FOR ALL FORESEEN AND UNFORESEEN PURPOSES. CUSTOMER'S REMEDIES CONTAINED HEREIN ARE EXCLUSIVE.

All terms of this limited warranty are subject to the standard W. S. Darley & Co. purchase contract standard terms and conditions in effect at the time of sale, and to any written modifications to this standard limited warranty agreed to by Darley and Customer (including but not limited to the Darley Pump Premium Protection Plan). Any bad faith invocation of a warranty claim, or customer's breach of purchase contract (including OEM breaches), will void Darley's obligations to Customer hereunder. The scope and operation of this limited warranty shall be interpreted under Illinois law.

W.S. Darley & Co.

Darley Pump Standard Limited Warranty

W.S. Darley & Co. ("Darley") warrants to the original purchaser (the "Customer") only, subject to the terms and conditions of this Limited Warranty, that Darley will, at its option, repair or replace, in whole or in part, any Darley Pump (hereafter, Pump") which Darley determines to be defective in materials or workmanship produced or performed by Darley, for a period commencing on the date such Pump is shipped to Customer from Darley's plant (the "Ship Date") and ending on the earlier of **(five) years or 5000 hours** of Pump usage following the Ship Date (the "Warranty Period"). Darley may also, at its discretion, elect to refund the purchase price to the Customer in lieu of any repair or replacement. Original Equipment Manufacturer ("OEM") Customers may transfer this warranty to their end purchasers without the written consent of Darley, provided such OEMs identify such customers by written notice to Darley.

This warranty does not cover any parts or equipment which may be included in a Pump, but which are not manufactured by Darley, and such non-covered items shall carry only such warranties, if any, made by their respective manufacturers and assignable to Customer. This warranty further excludes any coverage of damage or loss to any equipment or structures in which a Pump is incorporated or to which a Pump may be attached, as well as any damage to or failure of a Pump caused by or related to misuse, accident, failure to maintain or service, abuse, negligence, applications which exceed Darley's recommended limitations, or in the event of Customer's unauthorized or improper modification(s) of a Pump (and regardless of any actual or constructive knowledge Darley may have of such modifications), or in the event a Pump has been repaired, altered, or treated by anyone other than Darley-trained technicians, Darley or its authorized service provider.

The following repairs or replacement expenses are specifically excluded from the scope of this warranty: non-defective parts worn, exhausted or consumed through normal usage; consumable parts subject to routine replacement, including but not limited to pump packing, O-rings, gaskets, intake screens, anodes or filters; and routine maintenance specified in the operator's manual.

Customer shall notify Darley in writing within the Warranty Period of any claim under this Warranty, to Darley's Melrose Park, Illinois office (except as otherwise directed), and Customer shall comply with Darley's reasonable claim documentation and processing according to Darley's Returned Goods Authorization form and procedures, which should be requested when making a warranty claim.

Within 30 days of Customer's receipt of a Returned Goods Authorization, Customer shall return the Pump or claimed defective component thereof to Darley F.O.B. Darley's designated plant. Customer shall bear all of its own costs of dismantling, removing, shipping, storing, insuring and reinstalling Pumps or parts thereof which are submitted to Darley for warranty evaluation. Darley shall within a reasonable time examine the returned item and determine whether such item is defective, and at Darley's election, whether to repair, replace, recondition, or refund the price thereof. The amount of any refund shall not exceed Customer's purchase price. No reimbursement or allowance will be made to Customer for Darley's labor costs or other expenses of repairing or replacing defective products or workmanship, all such costs of which shall be billed to Customer. Any repaired Pumps or replacement parts shall also be covered by this limited warranty, subject to the same original Warranty Period (which shall not be extended by reason of any repair or replacement).

This limited warranty shall be Customer's sole and exclusive contractual remedy for any defect or failure of a Pump or component, and as such excludes any remedy or cause of action in tort or contract against Darley or any of its suppliers or distributors for liability to Customer or to any other person for any incidental, consequential, or other damages (including but not limited to personal injury; death; property damage due to fire, water, or any other cause; loss of crops, timber, or wildlife; loss of time or interruption of operations or related costs; delays; demurrage; lost profits; or indirect or special damages) arising out of or relating to the use (including any malfunction) or inability to use any original, repaired, replaced, or substitute Pump, regardless of the reason for such damage, loss or injury. Under no circumstances will Darley's liability for any claim hereunder, including for breach of warranty or any cause of action related to an alleged breach of this warranty, exceed Customer's purchase price for the Pump or component thereof which is the subject of this warranty.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY DARLEY, AND IS IN LIEU OF ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ANY OF WHICH ARE DISCLAIMED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE, OR OF FREEDOM FROM PATENT INFRINGEMENT. CUSTOMER ASSUMES ALL RISK OF USING ALL PUMPS FOR ALL FORESEEN AND UNFORESEEN PURPOSES. CUSTOMER'S REMEDIES CONTAINED HEREIN ARE EXCLUSIVE.

All terms of this limited warranty are subject to the standard W. S. Darley & Co. purchase contract standard terms and conditions in effect at the time of sale, and to any written modifications to this standard limited warranty agreed to by Darley and Customer (including but not limited to the Darley Pump Premium Protection Plan). Any bad faith invocation of a warranty claim, or customer's breach of purchase contract (including OEM breaches), will void Darley's obligations to Customer hereunder. The scope and operation of this limited warranty shall be interpreted under Illinois law.

W.S. Darley & Co.
Darley Pump Premium Protection Plan
Warranty Extension Agreement

W.S. Darley & Co. ("Darley") hereby grants to the customer identified below ("Customer") an extension of Darley's Standard Limited warranty (or the "Standard plan") according to the following applicable terms:

PREMIUM PROTECTION PLANS (check one)

☐

Darley 5 Year Plan - Your Standard Limited Warranty coverage will now commence on the date defined in the Standard Plan, and continue for a period of **five (5) years or 5000 hours** of usage, whichever comes first (this will now be your warranty period).

\$2,000.00

☐


Darley Platinum Plan - Your Standard Limited Warranty coverage will now extend for the life of the pump irrespective of length of service and without any hour usage limitation. whichever comes first (this will now be your warranty period).

\$5,000.00

Terms and Limitations Applicable to all Extended Warranty Premium Protection plans

Except as expressly modified according to the specific terms of the extended warranty option designated above, all other terms, defined terms, and conditions of the Darley Pump Standard Warranty, as set forth in the Standard Plan in effect as of the date of this Warranty Extension Agreement, form one integrated Limited Warranty Agreement, and all terms and conditions of the Standard Plan are ratified and confirmed by Darley and Customer as a condition of this Warranty Extension Agreement. All Midship Pump Premium Protection Plans must be purchased within ninety (90) days of the Ship Date (as defined in the Standard Plan).

Dated: _____ Pump Serial No. _____

By:  By: _____
W. S. DARLEY & CO. CUSTOMER

W.S. Darley & Co.

Pump Standard Limited Warranty

W.S. Darley & Co, herein referred to as "Darley", warrants all truck mounted splitshaft midship, PTO Darley Pumps and accessories of its manufacture to be free from defects in material and workmanship, under normal use and service, for a period of six years from the date placed into service, 6 1/2 years from date of manufacture or 6000 hours of usage (unless otherwise specified), whichever comes first. Portable and engine driven pumps shall carry a three year warranty. Under this warranty, Darley will cover labor charges on all pumps for a period of three years from the date the pump is placed into service. This warranty applies to any pump shipped after July 1, 2007.

This limited warranty is effective only if the equipment or apparatus is used as directed, is not subjected to misuse, negligence or accident, and is not altered, treated or repaired by someone other than Darley or its designee. Items not manufactured by Darley shall bear only the limited warranties offered by their respective manufacturers. Transportation charges on products submitted for repair or replacement must be borne by purchaser.

Darley does offer extended warranties available for an additional charge. These warranties must be ordered at the time the pump order is placed. Warranties up to 20 years are available. (See Darley Premium Protection Plan)

The exclusive remedy for breach of this warranty shall be to give Darley written notice thereof and to request a Returned Goods Authorization. Upon receipt of the Returned Goods Authorization, the buyer will return the non-conforming material to Darley F.O.B. its plant within thirty days after the buyer has received the Returned Goods Authorization.

Darley's examination of the returned parts shall disclose to its satisfaction if the product is defective and an adjustment, repair, or replacement is required. Thereupon Darley, at its own election, shall repair or replace the same or repay the price thereof. The amount of such adjustment shall not exceed the original net sales price of the defective product only. No proximate, incidental, consequential or other damages shall be recoverable.

Following the examination of the defective product or material Darley shall be provided with estimates of repair, if during the 3 year labor coverage period, and will provide approval for the estimated amount or shall determine the amount of reimbursement to be provided by Darley. Darley shall not be liable for freight, travel expenses, or consequential damages incurred during or associated with the repair.

Darley shall not be liable for consequential damages or contingent liabilities including; but not limited to, loss of life, personal injury, loss of crops, loss due to fire or water property damage, and consequential trade or other commercial loss arising out of the failure of Manufacturer's product.

DARLEY MAKES NO WARRANTIES OF FREEDOM FROM PATENT INFRINGEMENT, OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE OR OTHER LIKE OR DIFFERENT EXPRESS OR IMPLIED WARRANTIES EXCEPT AS MADE ABOVE.



Pro-Tech Extended Warranty

Fighting fires is your business — Looking out for your pump is ours

Few things in life are more reliable than your new Hale midship pump. Quality engineered and manufactured, our pumps are constructed of high strength, long lasting castings.

High-5 Performance Warranty

At “NO CHARGE” Hale offers a **STANDARD HIGH-5 PERFORMANCE WARRANTY*** covering a period of five (5) years from the date the product is first placed into service or five and one-half (5-1/2) years from date of shipment by Hale (whichever period shall be first to expire). As part of Hale’s standard High-5 Performance Warranty, Hale covers **PARTS AND LABOR** for the first two (2) years and **PARTS ONLY** for years three (3) through five (5).

Pro-Tech Program “Buy More, Pay Less”

If you want additional coverage, Hale’s **ProTech Extended Warranty Program** offers an exceptional value in additional long-term protection and peace of mind on Hale major pumps beyond the standard 5 year warranty period. The ProTech Extended Warranty covers **LABOR** for one to three additional years. You choose the level you need.

| | |
|---|--------|
| 1 Year Extended Warranty | \$250 |
| Covers labor for year three in the standard warranty | |
| 2 Year Extended Warranty | \$750 |
| Covers labor for years three and four in the standard warranty | |
| 3 Year Extended Warranty | \$1500 |
| Covers labor for years three, four, and five in the standard warranty | |

With the Pro Tech Extended Warranty, you get coverage beyond Hale’s standard 5 Year Warranty. The Pro-Tech Warranty offers **LABOR** coverage for years three to five in the Hale 5 Year Standard Warranty. Hale exclusively offers extended Labor warranties. Whichever term you choose, you’ll get extra warranty coverage — and lots more time to make the most of it.

There’s a Sixty Day Deadline

Strong as the Pro-Tech Warranty is, it’s only as good as your commitment to maintaining and caring for your new Hale pump. So we must ask you to begin the process by committing to an extended warranty within sixty days of placing your new pump in service. If you have any questions, please feel free to call us at 610/825-6300 and ask for our Customer Service Department.

Serving Side-by-Side

** (Fire Service Applications Only)*

Pro-Tech Extended Warranty

EXPRESS WARRANTY: Hale Products, Incorporated ("Hale") hereby warrants to the original buyer that products manufactured by Hale are free of defects in material and workmanship for a period of five (5) years from the date the product is first placed into service or five and one-half (5-1/2) years from date of shipment by Hale, whichever period shall be first to expire. Within this warranty period Hale will cover parts and labor for the first two (2) years and parts only for years three (3) through five (5).

LIMITATIONS: HALE'S obligation is expressly conditioned on the Product being:

- Subjected to normal use and service.
- Properly installed and maintained in accordance with HALE'S Instruction Manual and Industry Standards as to recommended service and procedures.
- Not damaged due to abuse, misuse, negligence or accidental causes.
- Not altered, modified, serviced (non-routine) or repaired other than by an Authorized Service facility.
- Manufactured per design and specifications submitted by the original buyer.
- Used with an appropriate engine as determined by the engine manufacturers published data.
- Excluded are normal wear items identified as but not limited to packing, strainers, anodes, filters, light bulbs, intake screens, wear rings, mechanical seals, etc.

THE ABOVE EXPRESS LIMITED WARRANTY IS EXCLUSIVE. NO OTHER EXPRESS WARRANTIES ARE MADE. SPECIFICALLY EXCLUDED ARE ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATIONS, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE; COURSE OF DEALING; USAGE OF TRADE; OR PATENT INFRINGEMENT FOR A PRODUCT MANUFACTURED TO ORIGINAL BUYER'S DESIGN AND SPECIFICATIONS.

EXCLUSIVE REMEDIES: If Buyer promptly notifies HALE upon discovery of any such defect (within the Warranty Period), the following terms shall apply:

- Any notice to HALE must be in writing, identifying the Product (or component) claimed defective and circumstances surrounding its failure.
- HALE reserves the right to physically inspect the Product and require Buyer to return same to HALE'S plant or Authorized service Facility.
- In such event, Buyer must notify HALE for a Return Goods Authorization number and Buyer must return the Product F.O.B. within (30) days thereof.
- If determined defective, HALE shall, at its option, repair or replace the Product, or refund the purchase price (less allowance for depreciation).
- HALE's reimbursement covers only the standard labor and Hale components required for the removal, repair, and/or re-installation of HALE supplied Product.
- HALE's reimbursement does not cover the standard labor or components for the removal and reinstallation of non-HALE supplied components.
- Absent proper notice within the Warranty Period, HALE shall have no further liability or obligation to Buyer therefore.

THE REMEDIES PROVIDED ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE. IN NO EVENT SHALL HALE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOSS OF LIFE; PERSONAL INJURY; DAMAGE TO REAL OR PERSONAL PROPERTY DUE TO WATER OR FIRE; TRADE OR OTHER COMMERCIAL LOSSES ARISING, DIRECTLY OR INDIRECTLY OUT OF PRODUCT FAILURE.

Equipment Description

Pump Model # _____ Pump Serial # _____ Date: _____

Dealer Purchased From: _____ Dealer Salesman: _____

Apparatus Manufacturer: _____ Engine Model: _____

Transmission Model: _____ Date placed in Service: _____

Vehicle Type (Check one):

☐ Pumper ☐ Rescue Pumper ☐ Tanker ☐ Tanker Pumper ☐ Mini-Pumper ☐ Aerial

Purchasing Company/Department

Name: _____ Street: _____ City: _____

County: _____ State: _____ Zip: _____ Country: _____

Authorized Signature: _____ Date: _____

Extended Warranty (Check One)

- ☐ Additional 1 year parts and labor — \$250
☐ Additional 2 years parts and labor — \$750
☐ Additional 3 years parts and labor — \$1500



Class1



Hale Products, Inc. Limited Extended Pump Warranty in the

SafeBuy™ Module

(Fire Service Applications Only)

The Hale Products, Incorporated Q-max pump installed inside a SafeBuy™ module configuration will be covered by the standard Hale Products, Inc. Limited 5 Year Parts and Labor Warranty outlined in the attached document. As part of the SafeBuy™ feature set we are offering an extended warranty on the Hale Q-max pump beyond these five years. Hale also guarantees that the Q-max pump will meet recertification requirements for five years. There are requirements that the fire department must follow in order to qualify for this extended warranty. Starting in year two the fire department must:

- Supply Hale with documentation that they have performed their yearly pump service requirements as identified in the Hale Pump Manual
- Supply Hale with certification that the pump has passed the yearly pump retesting.

Based on receipt of these documents, Hale will extend their parts and labor warranty period to cover years six, seven and eight on the Q-max pump. All other Hale and Class1 components in the SafeBuy™ module will be covered under the standard warranty for those components. To keep this extended warranty the fire department must continue to supply Hale with verification of their yearly pump service and pump retesting. Any lack of transmittal of this data to Hale will violate the terms of the extended warranty and the standard Hale warranty will be applied.



Class 1



Hale Products, Inc. Limited SafeBuy™ Pump **5 Year** Warranty (Fire Service Applications Only)¹

EXPRESS WARRANTY: Hale Products, Incorporated ("Hale") hereby warrants to the original buyer that products manufactured by Hale are free of defects in material and workmanship for a period of five (5) years from the date the product is first placed into service or five and one-half (5-1/2) years from date of shipment by Hale, whichever period shall be first to expire. Within this warranty period Hale will cover parts and labor for the entire first five (5) years.

LIMITATIONS: HALE'S obligation is expressly conditioned on the Product being:

- ☐ Subjected to normal use and service.
- ☐ Properly installed and maintained in accordance with HALE'S Instruction Manual and Industry Standards as to recommended service and procedures.
- ☐ Not damaged due to abuse, misuse, negligence or accidental causes.
- ☐ Not altered, modified, serviced (non-routine) or repaired other than by an Authorized Service facility.
- ☐ Manufactured per design and specifications submitted by the original buyer.
- ☐ Used with an appropriate engine as determined by the engine manufacturers published data.
- ☐ Excluded are normal wear items identified as but not limited to packing, strainers, anodes, filters, light bulbs, intake screens, wear rings, mechanical seals, etc.

THE ABOVE EXPRESS LIMITED WARRANTY IS EXCLUSIVE. NO OTHER EXPRESS WARRANTIES ARE MADE. SPECIFICALLY EXCLUDED ARE ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATIONS, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE; COURSE OF DEALING; USAGE OF TRADE; OR PATENT INFRINGEMENT FOR A PRODUCT MANUFACTURED TO ORIGINAL BUYER'S DESIGN AND SPECIFICATIONS.

EXCLUSIVE REMEDIES: If Buyer promptly notifies HALE upon discovery of any such defect (within the Warranty Period), the following terms shall apply:

- ☐ Any notice to HALE must be in writing, identifying the Product (or component) claimed defective and circumstances surrounding its failure.
- ☐ HALE reserves the right to physically inspect the Product and require Buyer to return same to HALE'S plant or Authorized service Facility.
- ☐ In such event, Buyer must notify HALE for a Return Goods Authorization number and Buyer must return the Product F.O.B. within (30) days thereof.
- ☐ If determined defective, HALE shall, at its option, repair or replace the Product, or refund the purchase price (less allowance for depreciation).
- ☐ HALE's reimbursement covers only the standard labor and Hale components required for the removal, repair, and/or re-installation of HALE supplied Product.
- ☐ HALE's reimbursement does not cover the standard labor or components for the removal and reinstallation of non-HALE supplied components.
- ☐ Absent proper notice *within* the Warranty Period, HALE shall have no further liability or obligation to Buyer therefore.

THE REMEDIES PROVIDED ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE. IN NO EVENT SHALL HALE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOSS OF LIFE; PERSONAL INJURY; DAMAGE TO REAL OR PERSONAL PROPERTY DUE TO WATER OR FIRE; TRADE OR OTHER COMMERCIAL LOSSES ARISING, DIRECTLY OR INDIRECTLY OUT OF PRODUCT FAILURE

¹ Portable and float pumps, non-fire service applications, skids and trailer products sold by Hale are not covered by this warranty document.

**Class 1**

RECOMMENDED WEEKLY PROCEDURES

- ☐ Test relief valve system or governor at 150, 200, 250 PSIG.
- ☐ Test transfer valve (if applicable).
- ☐ Test the priming system (check lubrication level in priming tank were installed).
- ☐ Lubricate all valves, discharge, suction, hose, drain, and multi-drain.
- ☐ Check pump shift warning indicator lights.

| RECOMMENDED MONTHLY PROCEDURES | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Complete weekly checks | | | | | | | | | | | | |
| Lubricate threads on PM relief valve panel control and check light | | | | | | | | | | | | |
| Lubricate remote valve controls | | | | | | | | | | | | |
| Check controlled packing leakage (if applicable) and adjust if necessary (8 to 10 drops per minute) | | | | | | | | | | | | |
| Perform dry vacuum test* | | | | | | | | | | | | |
| Check drive flange bolts to ensure tightness | | | | | | | | | | | | |
| Lubricate suction tube threads | | | | | | | | | | | | |
| Clean and inspect inlet strainers | | | | | | | | | | | | |
| Inspect gaskets. Replace if cracked or damaged. | | | | | | | | | | | | |
| Check oil level in pump gearbox; add oil if necessary. If necessary, replace oil with SAE EP 90 oil | | | | | | | | | | | | |

*Per NFPA-1911, 22 inches Hg minimum vacuum: loss not to exceed 10 inches Hg vacuum in 5 minutes.

RECOMMENDED ANNUAL PROCEDURES

- ☐ Complete all previous checks on all questions.
- ☐ Check gauge calibration.
- ☐ Check oil level in AutoLube® assembly (SAE-EP 90 or 80W-90); see operation and maintenance manual for details.
- ☐ Lubricate power transfer cylinder, power shift cylinder, and shift control valve with vacuum cylinder oil, if applicable.
- ☐ Change pump gearbox oil and refill (SAE-EP 90 oil or 80W-90).
- ☐ Check individual drain lines from pump to multi-drain to ensure proper drainage and protection from freezing.
- ☐ Lubricate transfer valve mechanism on two stage pumps. Dry moly spray is preferred.
- ☐ Run yearly standard pump test (per NFPA-1911) to check pump performance levels – chart provided below.
- ☐ Repacking of pump is recommended every two or three years. (Does not apply to pumps with Mechanical Seals.)

NOTE: The above general recommendations are provided for normal use and conditions. Extreme conditions or variables may indicate a need for increased maintenance. Good preventative maintenance lengthens pump life and ensures greater dependability. Consult service or diagnostic chart in operator's manual for detailed information.



HARRISON HYDRA-GEN THREE YEAR EXTENDED WARRANTY

In addition to the standard warranty specified to the original purchaser of goods for use, the following three-year extended warranty covering the HARRISON HYDRA-GEN HYDRAULIC MOTOR/GENERATOR SYSTEM manufactured or supplied by Harrison Hydra-Gen, Inc., is available at an additional cost, subject to the qualifications indicated.

THERE IS NO OTHER EXPRESS WARRANTY.

IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO PERIODS OF WARRANTY SET FORTH BELOW AND TO THE EXTENT PERMITTED BY LAW. ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED.

IN NO EVENT IS HARRISON LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

- (1) Harrison warrants the original purchaser for the period of three years, beginning when the original warranty expires, that the Harrison Hydra-Gen System will be free from defects in workmanship and material, provided such goods are installed, operated and maintained in accordance with Harrison's written installation instructions.
- (2) Form WR-1 must be completed and returned to Harrison within 30 days of the product being delivered to the end user. Form WR-1 must be signed by an authorized Harrison employee and a copy returned to the end user.
- (3) The three year extended warranty shall cover the following components; pump, drive motor, alternator, heat exchanger, frame, reservoir, capacitors, diodes, coupling system, and boost unit assembly.
- (4) The three-year extended warranty **shall not** include: circuit breakers, hoses, leaking fittings, normal adjustments made to the pump, o-rings, or digital meter.
- (5) Harrison's sole liability and Purchaser's sole remedy for failure of goods under this warranty and for any and all claims rising out of the purchase and used of the goods, including negligence on the part of the manufacturer, shall be limited to the repair and replacement of the product.
- (6) All claims must be brought to the attention of Harrison within the specified warranty period.
- (7) THIS WARRANTY SHALL NOT APPLY TO:
 - (a) Cost of maintenance, adjustments, installation or startup.
 - (b) Paint, hydraulic fluid, and interconnecting hoses.
 - (c) Failures due to accident, misuse, abuse, negligence, improper installation, or lack of maintenance.
 - (d) Products, which are altered or modified in a manner not authorized by the Harrison in writing.
 - (e) Telephone, telegraph, teletype, or other communications expenses.
 - (f) Excessive labor due to components being concealed in vehicle as a result of installation.
 - (g) High water, road debris, or excessive dirt.
- (8) No person is authorized to give any other warranties or to assume any other liabilities on Harrison's behalf, unless made or assumed in writing by an officer of Harrison.

HYDRA-GEN IS A REGISTERED TRADEMARK OF HARRISON HYDRA-GEN, LTD.

10827 Tower Oaks Blvd. Houston, Texas 77070 Ph. 281-807-4420 Fax 281-807-4815



EXTENDED WARRANTY PRICING:

| Generator System | List Price |
|--------------------------------|-------------------|
| 6.0MAS-16R/5 6.0MCR-16R/1 | \$ 435.00 |
| 8.0MAS-16R/5 8.0MCR-16R/1 | \$ 465.00 |
| 10.0MAS-16R/5 10.0MCR-16R/1 | \$ 500.00 |
| 15.0MPC-16D/3J | \$ 565.00 |
| 20.0MPC-16D/3J | \$ 600.00 |
| 30.0MPC-16B/2A | \$ 635.00 |



MANUFACTURER'S LIMITED WARRANTY

Harrison extends to the original purchaser of goods for use, the following warranty covering the HARRISON HYDRA-GEN® HYDRAULIC MOTOR/GENERATOR SYSTEM manufactured or supplied by Harrison, subject to the qualifications indicated. A HYDRA-GEN® SYSTEM consists of the following sub-assemblies, sold and supplied as a matched system: a Harrison Hydraulic Motor/Generator Assembly, a Harrison Hydraulic Pump Assembly, and Control Valves.

THERE IS NO OTHER EXPRESS WARRANTY.

IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO PERIODS OF WARRANTY SET FORTH BELOW AND TO THE EXTENT PERMITTED BY LAW. ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED.

IN NO EVENT IS HARRISON LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

- (1) Harrison warrants the original purchaser for the period set forth below that the HARRISON HYDRA-GEN® SYSTEM manufactured or supplied by it will be free from defects in workmanship and material, provided such goods are installed, operated and maintained in accordance with Harrison's written installation instructions, and further provided that each new application be reviewed and approved by Harrison's Applied Engineering Group.

PRODUCT APPLICATION

MSV,MAS/DAS, MPC/DPC Systems used in
Commercial vehicles or marine applications.
Repair or replacement parts.

PERIOD OF WARRANTY

* Two (2) years or 2,000 hours, which ever
comes first, from date of initial startup.
One hundred eighty (180) days from
Date of purchase. Excludes labor.

* Must be registered within thirty (30) days of initial startup on FORM NO. WR-1, to be provided and completed by the seller.

- (2) Harrison's sole liability and Purchaser's sole remedy for a failure of goods under this warranty and for any and all other claims arising out of the purchase and use of the goods, including negligence on the part of the manufacturer, shall be limited to the repair or replacement of the product, at Harrison's option, of the parts that do not conform to this warranty, provided that the product or parts are returned to Harrison's factory at 10827 Tower Oaks Blvd, Houston, Texas 77070, or at a Harrison Authorized Distributor or it's designated service representative, transportation prepaid.
- (3) All claims must be brought to the attention of Harrison, an Authorized Distributor or designated service representative within thirty (30) days after goods or parts failed to meet this warranty.
- (4) THIS WARRANTY SHALL NOT APPLY TO:
- (a) Cost of maintenance, adjustments, installation or startup.
 - (b) Paint, hydraulic fluid, and interconnecting hoses (internal or external to system assemblies).
 - (c) Failures due to accident, misuse, abuse, negligence, improper installation or lack of maintenance.
 - (d) Products altered or modified in a manner not authorized by the manufacturer in writing.
 - (e) Telephone or other communications expense.
 - (f) Excessive labor due to components being concealed in vehicle as a result of installation.
 - (g) High water, road debris, or excessive dirt.
- (5) No person is authorized to give any other warranties or to assume any other liabilities on Harrison's behalf, unless made or assumed in writing by an officer of Harrison.
- (6) This warranty gives the user specific legal rights, and the user may also have other rights that may vary from state to state.



PRO ONE™ WARRANTY

WHAT THIS WARRANTY COVERS:

Pro Poly of America, Inc. (hereinafter "PPA") offers a limited lifetime warranty on all Polyprene® water and foam Tanks (hereinafter "Tank"). PPA warrants to the original owner of the apparatus (hereinafter "Purchaser") the Tank to be free from defects in material and workmanship for the normal service life of the apparatus in which the Tank is installed. A skid unit warranty shall expire 10 years from the date of purchase.

Installation of the Tank must be in accordance with PPA's instructions and the Tank must be secure. The Tank originally shipped with installation instructions adhered to it. This warranty extends to the Purchaser and may not be assigned without the prior written approval of PPA except an original equipment manufacturer may assign this warranty to the first titled owner of the apparatus.

If a Tank has a defect in material or workmanship covered by the warranty, PPA will repair at PPA's cost, by authorized personnel or authorized third parties. PPA will make a reasonable effort to effectuate repair within 48 hours following initial notification of a covered defect. If Tank is located outside North America, PPA will reimburse reasonable labor and material necessary for the repair only. PPA is not responsible for travel costs associated with International repair, nor any other International cost.

During the initial five years of Tank service life, PPA will reimburse reasonable costs associated with rendering Tank accessible to PPA. Reimbursements, if any, may be made by credit for the purchase of other Polyprene® tanks. All requests for reimbursements must be accompanied by a PPA purchase order. After the initial five years of Tank service life, PPA will not reimburse for costs associated with rendering the Tank available to PPA. After 10 years of service life, PPA will repair the Tank only at a PPA facility. PPA has sole discretion as to repair of defects covered by this warranty, or replacement of the tank. PPA's responsibilities as described herein shall not exceed the amount of the original purchase price of the Tank; if PPA replaces the Tank all further warranty obligations shall be void.

WHAT THIS WARRANTY DOES NOT COVER:

PPA's warranty does not extend to Tanks which have been misused, abused, improperly installed, inadequately secured or for which payment has not been made. PPA's warranty neither extends to tanks which have been improperly mounted nor which have been allowed to move vertically or horizontally in the truck without proper hold down mechanism. The warranty is void if repairs or alterations to the Tank are made by unauthorized persons, or the Tank serial numbers have been altered or defaced. PPA Tanks are not to be used as pressure vessels. The water supply should be shut off as soon as water begins to exit the overflow.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PPA'S MAXIMUM OBLIGATION AND LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO AN AMOUNT EQUAL TO THE PRESENT PURCHASE PRICE FOR THE PPA TANK. PPA SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE, WHETHER DIRECT OR INDIRECT, INCIDENTAL, CONSEQUENTIAL OR OTHERWISE ARISING OUT OF BREACH OF THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY. *Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages.*

Tank # _____
Vehicle# _____

Shop Order # _____
Cust. P.O. # _____



Excellence made to order.

LIMITED WARRANTY



(Effective 11/01/2002)

SECTION 1 - WARRANTY TERMS. R•O•M Corporation (“R•O•M”) warrants that the equipment and parts sold by it (collectively, the “Product”) will be free from manufacturing defects for a period of 12 months from date of purchase provided that the Product is used under conditions of normal use, that regular periodic maintenance and service is performed and that the Product was installed in accordance with R•O•M’s instructions. The limited warranty is not transferable in the event the Product is sold, traded or transferred to another party.

SECTION 2 - EXCEPTIONS TO WARRANTY TERMS.

2.1 R•O•M Robinson Shutters™:

- a. Warranty period for manufacturing defects is 36 months from the date of purchase.
- b. Warranty period for electrical components (except light bulbs) is 24 months from the date of purchase.
- c. Perfect Match Wet Paint System™
 - PPG Delta: Covered 100% for 84 months from date of purchase for excessive loss of gloss caused from cracking, checking and hazing. Covered 100% for 84 months from date of purchase for cracking or checking, peeling or de-lamination of the topcoat or other layer of paint.
 - Sikkens Autocoat LV: Covered 100% for 84 months from date of purchase for items directly related to durability and appearance of the topcoat (gloss, color retention, cracking). Covered for 72 months from date of purchase, for items related to the integrity of the entire coating system (adhesion, peeling), coverage will be 100% for the first 36 months from date of purchase, from the 37th month to the 48th month from the date of purchase coverage will be 50%, from the 49th month to the 72nd month from date of purchase coverage will be 25%.
 - Other: Contact factory.

2.2 LoadMaker™ (3” construction):

- a. Core: For the life of the bulkhead, the core will not delaminate or break from flexural movement along the length of the core.
- b. DuroSeal Bottom Seal: For the life of the bulkhead, the DuroSeal will not wear through due to abrasion.

2.3 Generation II™ and Center ZoneMaker™ (2” construction):

- a. Core: For the period of 60 months from date of purchase, the core will not delaminate or break from flexural movement along the length of the core.
- b. DuroSeal Bottom Seal: For the period of 60 months from date of purchase, the DuroSeal will not wear through due to abrasion.

SECTION 3 - EXCLUSIONS FROM WARRANTY.

3.1 This limited warranty does not cover normal maintenance, service and adjustments or damage to Product relating to:

- a. Accident, alteration, misuse, negligence, abuse, vandalism or physical damage;
- b. Any repair, replacement or alteration by a facility not approved in advance by R•O•M;
- c. Improper installation (including electrical damage caused by improper installation), failure to follow the installation instructions provided by R•O•M;
- d. Use inconsistent with the instruction manual or abuse;
- e. Use of equipment or parts not manufactured by R•O•M;
- f. Fire, explosion, implosion, flood, earthquake, lightning strike, acid rain, chemical fallout, catastrophic event, or other act of God or nature;
- g. Exposure to severe environmental conditions or excessive heat;
- h. Exposure to chemicals and other substances (other than cleaning agents specifically recommended in the instruction manual);
- i. Exposure to unintended uses and/or substances;
- j. Acts or omissions of any carrier delivering the Products;
- k. Any failure to care for or maintain the Products in accordance with the instruction manual;
- l. Damage to the R•O•M Robinson Shutters™ Perfect Match Wet Paint System™ resulting from or relating to:
 - Application or removal of stickers, decals, adhesive tapes or adhesives of any kind; or

- Accidents, scratches, abrasions, chips, bruises and gloss reduction to the Perfect Match Wet Paint System™ caused intentionally, accidentally or by normal vehicle use and maintenance; or
 - Hazing, chalking, loss of gloss or peeling of the Perfect Match Wet Paint System™ caused by improper care, abrasive polishes, aggressive chemicals, cleaning agents, heavy-duty pressure washing or aggressive mechanical wash systems.
- m. Damage to the LoadMaker™ or Generation II™ bulkhead resulting from excessive compressive forces of any kind, or
- n. Damage to the LoadMaker™ or Generation II™ DuroSeal resulting from any puncture, cutting, or ripping.

SECTION 4 - CONDITIONS OF WARRANTY.

- 4.1 This limited warranty is conditioned upon and will be invalidated by failure to comply with the following conditions:
- a. The Product and any ancillary equipment, components or parts must be installed in accordance with the instruction manual provided by R•O•M.
 - b. Regular maintenance and service must be performed on the Products;
 - c. The Products must be put to their intended use;
 - d. Replacement parts must be manufactured by R•O•M;
 - f. Fuses supplied with the R•O•M Robinson Shutters™ door ajar system must be installed in accordance with the installation instructions;
 - g. Complete compliance with the claims procedure set forth in Section 5 below; and
 - h. R•O•M must have received full and timely payment of all invoices issued to the customer.

SECTION 5 - NOTICE OF CLAIMS AND REIMBURSEMENT AND REPLACEMENT POLICY.

- 5.1 Claims under this limited warranty must be in writing and presented to and received by R•O•M Corporation at 6800 East 163rd Street, Belton, Missouri 64012 within the applicable warranty period set forth in Sections 1 and 2 above. All claims must include the serial number of the Product, the name of the purchaser, and the date the alleged problem was discovered. Within 30 business days of receiving a written claim pursuant to Section 5.1, a member of R•O•M's staff will contact the customer and arrange for a

time and place for a R•O•M representative to inspect the Products, if necessary. Alternatively, R•O•M may request the return of the Product.

If R•O•M instructs the customer to return the Products to R•O•M, the item will be assigned a Return Goods Authorization (“RGA”) number and the item must be returned to R•O•M within 30 days of the RGA number being assigned. If the item is not returned within 30 days of the assignment of the RGA number, this limited warranty will terminate and R•O•M will have no further liability or obligation with respect to that Product.

- 5.2 After a representative of R•O•M inspects the Products or assesses the problem, R•O•M will take appropriate action, in its sole discretion, to remedy the alleged problem. If the claim is for a manufacturing defect, R•O•M must be satisfied, in its sole discretion, that the Products were defective at the time it left R•O•M’s factory.
- 5.3 If R•O•M ships replacement parts prior to the receipt of the allegedly defective part, the replacement part will be invoiced FOB Belton, Missouri and upon receipt of the allegedly defective part, R•O•M will credit the customer’s account, if R•O•M determines, in its sole discretion, that the returned part is covered by this limited warranty.
- 5.4 R•O•M will determine, in its sole discretion, the amount of time that it will reimburse the customer for any labor associated with this limited warranty depending on the nature of the claim. R•O•M will not reimburse any customer for labor connected with the removal or reinstallation of adhesives, decals, stickers, tapes, etc. R•O•M will not reimburse any customer for labor associated with driving to and from the job. The maximum amount R•O•M will reimburse any customer for labor is \$35.00 per hour and the maximum amount of time it will pay for removal, replacement and reinstallation of the allegedly defective Product is set forth below:
 - R•O•M Robinson Shutters™ and Parts:

| | |
|--------------------|-----------|
| • Shutter | ¾ Hour |
| • Door Ajar Switch | ¾ Hour |
| • Relay | ½ Hour |
| • Inner Seal | 1 ½ Hours |
| • Bottom Rail | ½ Hour |
| • Slat Replacement | 1 Hour |
 - Other: (Contact factory)
 - LoadMaker™ and Parts: (Contact factory)
 - Roadwarrior™ and Parts: (Contact factory)
 - LinksGuard™ and Parts: (Contact factory)

- 5.5 No reimbursement will be made without written authorization from R•O•M prior to any corrective action being taken.

SECTION 6 - REMEDY.

- 6.1 The customer's exclusive remedy under this limited warranty is the repair or replacement of the Product, as determined by R•O•M in its sole discretion.

SECTION 7 - LIMITATION OF LIABILITY.

- 7.1 **THE LIMITED WARRANTY DESCRIBED ABOVE IS THE ONLY WARRANTY MADE BY R•O•M CORPORATION, AND SHALL BE IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. R•O•M CORPORATION SHALL NOT BE LIABLE FOR ANY OTHER DAMAGE OF ANY KIND INCLUDING, BUT NOT LIMITED TO, PUNATIVE, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING DAMAGES FOR LOST PROFITS, LOST SALES, OR INJURY TO PERSON OR PROPERTY. NO REMEDY FOR SUCH DAMAGES SHALL BE AVAILABLE REGARDLESS OF WHETHER SUCH CLAIM IS BASED ON CONTRACT, NEGLIGENCE, TORT OR STRICT LIABILITY.**
- 7.2 **NO STATEMENT MADE BY ANY PERSON WITH RESPECT TO ANY PRODUCT SHALL CONSTITUTE A WARRANTY, BE RELIED UPON ANY CUSTOMER OR BE DEEMED PART OF THIS LIMITED WARRANTY OR ANY SALE AGREEMENT BETWEEN R•O•M AND THE CUSTOMER.**

UPF POLY-TANK®IIE Tank

The ALL-OUT™ Lifetime Warranty

UNITED PLASTIC FABRICATING, INC. warrants each UPF POLY-TANK®IIE Booster/Foam Tank to be free from manufacturing defects in material and workmanship for the service life of the original vehicle (vehicle must be actively used in fire suppression). The warranty is transferable* within the United States and Canada by notifying UPF within thirty (30) days of the vehicle transfer date. Every UPF POLY-TANK®IIE is thoroughly inspected and tested for leaks before leaving our facility and must be installed in accordance with the United Plastic Fabricating Installation Guidelines. Should any problems develop with your UPF POLY-TANK®IIE Booster/Foam Tank, please notify UPF in writing or call our TOLL FREE HOTLINE at 1-800-USA-POLY and provide UPF with the serial number and a description of the problem. If UPF determines that the tank problem has rendered the truck out-of-service, UPF will dispatch a service technician WITHIN 48 HOURS (2 DAYS) to repair the tank (This time period is for the United States and Canada only). If it is determined that the vehicle can remain in service, UPF will dispatch a service technician within a mutually agreed upon time period. Should the vehicle be located outside of the United States and Canada, UPF will assume costs for labor and material for the repair and for any travel costs to the U.S. port of embarkation. Cost for airline or other means of travel outside of the U.S. and Canada will not be the responsibility of United Plastic Fabricating, Inc.

UPF will repair or, at its option, replace the tank with a new UPF POLY-TANK®IIE. UPF will cover customary and reasonable costs to remove and install the UPF POLY-TANK®IIE. This warranty will not cover tanks that have been improperly installed, misused or abused, and the serial number must not have been altered, defaced or removed. UPF will not cover any unauthorized third party repairs or alterations. Any of these actions may void the warranty.

THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION OF THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. ADDITIONALLY, THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF UNITED PLASTIC FABRICATING, INC.

This warranty contains the entire warranty. It is the sole warranty and price agreements or representation, whether oral or written, are either merged herein or expressly canceled. UNITED PLASTIC FABRICATING, INC. neither assumes, nor authorizes any person supposing to act on its behalf to change, nor assume for it, any warranty or liability concerning its product.

IN NO EVENT WILL UNITED PLASTIC FABRICATING, INC. BE LIABLE FOR AN AMOUNT IN EXCESS OF THE CURRENTLY PUBLISHED RETAIL PRICE PLUS INSTALLATION AND REMOVAL COST OF THE BOOSTER TANK, FOR ANY LOSS OR DAMAGE, WHETHER DIRECT OR INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR OTHERWISE ARISING OUT OF FAILURE OF ITS PRODUCT.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you. Since some states do not allow limitations on the length of an implied warranty, the above limitation may not apply to you.



FILL IN THE INFORMATION CONTAINED ON YOUR WARRANTY CARD IN THE FORM TO THE RIGHT. PLEASE KEEP THIS INFORMATION IN A SAFE PLACE FOR REFERENCE. IF SERVICE SHOULD EVER BE NEEDED, CALL 1-800-USA-POLY.

POLY-TANK®IIE is a registered trademark of UPF, Inc.
ALL-OUT™ and PT2E™ are all trademarks of UPF, Inc.
AccTuf™ is a trademark of Amoco Polymers, Inc.
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Transfer of Ownership Form

Serial Number: _____

Original Owner: _____

Address: _____

City/Town: _____ St: _____ Zip: _____

Complete and fax or mail to UPF to transfer warranty

Date of transfer: _____

New Owner: _____

Address: _____

City/Town: _____ St: _____ Zip: _____

*All transfers subject to approval by UPF.



WELDON
Technologies, Inc.

LED Warranty and Returns

WTI's LED Warranty Statement

Weldon Technologies Inc. LED lamps are guaranteed against mechanical, electrical and physical defects for a period of ten-years from the date of installation to the original purchaser. WTI's LED lamps are guaranteed to be merchantable and fit for the ordinary purposes for which such products are made. WTI will correct by repair or replacement, at its discretion, equipment or parts which fail because of mechanical, electrical or physical defects, provided that the LED has been properly handled and stored prior to installation, properly installed and properly operated after installation, provided further that the Buyer gives WTI written notice of such defects after delivery of the goods to the Buyer. WTI's obligation under this guarantee is limited to making repair or replacement within a reasonable time after receipt of such written notice and does not include any other costs such as the cost of removal of defective part, installation if repaired product, labor or consequential damages of any kind, the exclusive remedy being to require such new parts to be furnished. WTI reserves the right to assess a \$50.00 no-fault-found fee on any or lamps returned to WTI as defective units and found to be functional. In addition, the OEM will have the option to have the lamps returned via a prepaid method or disposed of at WTI's facility.

To activate the ten-year warranty, appropriate warranty documentation must be completed and returned to WTI within 90 days of vehicle delivery. The LED limited ten-year lamp warranty does not apply to damage associated with incompatible chemicals or cleaners; cracked or damaged lenses or housings; poor, improper or faulting electrical connection. This warranty applies to OEM-installed equipment only and applicable service fees may apply. This excludes all 9186-series LED lamps.

RETURNS

All returns must be authorized *in advance* by Customer Service, with a Returned Goods Authorization (RGA) number assigned. Goods must be returned freight prepaid. All items shipped without an RGA number will be refused and the sender will be responsible for return freight costs. In order to properly repair a product, it is absolutely necessary to receive detailed information specifying the reason the product is being returned.

GENERAL WARRANTY

Products of Weldon Technologies, Inc. are guaranteed against mechanical, electrical and physical defects (excluding consumable components) for a period of one year from the date of installation or a maximum of two years from the date of shipment and are guaranteed to be merchantable and fit for the ordinary purposes for which such products are made. Weldon will correct by repair or replacement, at its discretion, equipment or parts which fail because of mechanical, electrical or physical defects, provided that the goods have been properly handled and stored prior to installation, properly installed and properly operated after installation, provided further that Buyer gives Weldon written notice of such defects after delivery of the goods to Buyer. Weldon may examine any goods upon which a claim is made in the same condition as when defect therein is discovered, and may require the return of the goods to establish any claim. Weldon's obligation under this guarantee is limited to making repair or replacement within a reasonable time after receipt of such written notice and does not include any other costs such as the cost of removal of defective part, installation of repaired product, labor or consequential damages of any kind, the exclusive remedy being to require such new parts to be furnished. Weldon's liability under no circumstances will exceed the contract price of goods claimed to be defective. Any returns under this guarantee are to be on a transportation charges prepaid basis. For products not manufactured by, but sold by Weldon, warranty is limited to that extended by the original manufacturer.

THIS IS WELDON'S SOLE GUARANTEE AND WARRANTY WITH RESPECT TO THE GOODS; THERE ARE NO EXPRESS WARRANTIES OR WARRANTIES OF FITNESS FOR ANY PARTICULAR PURPOSE OR ANY IMPLIED WARRANTIES OF FITNESS FOR ANY PARTICULAR PURPOSE OR ANY IMPLIED WARRANTIES OTHER THAN THOSE MADE EXPRESSLY HEREIN. ALL SUCH WARRANTIES BEING EXPRESSLY DISCLAIMED.



Weldon Technologies Inc.



Vehicle Multiplex Warranty

Warranties: The Vehicle Multiplex (V-MUX™) system of Weldon Technologies, Inc. manufacture installed in [OEM body builder name's](#) vehicle is guaranteed against mechanical, electrical and physical defects (excluding lamps, switches, and electrical display screens) for a period of four years from the date of installation and is guaranteed to be merchantable and fit for the ordinary purposes for which such products are made. This warranty is valid only for those OEM body builders that have completed and received VCI (V-MUX Certified Installation) Level 1 or Level 2. Without VCI, WTI offers a 30-day parts-only warranty on V-MUX hardware. Weldon will correct by repair or replacement, at its option, equipment or parts which fail because of mechanical, electrical or physical defects, provided that the goods have been properly handled and stored prior to installation, properly installed and properly operated after installation, provided further that Buyer gives Weldon written notice of such defects after delivery of the goods to Buyer. Weldon may examine any goods upon which a claim is made in the same condition as when defect therein is discovered, and may require the return of the goods to establish any claim. Weldon's obligation under this guarantee is limited to making repair or replacement within a reasonable time after receipt of such written notice and does not include any other costs such as the cost of removal of defective part, installation of repaired product, labor or consequential damages of any kind, the exclusive remedy being to require such new parts to be furnished. Weldon's liability under no circumstances will exceed the contract price of goods claimed to be defective. Any returns under this guarantee are to be on a transportation charges prepaid basis. For products not manufactured by, but sold by Weldon, warranty is limited to that extended by the original manufacturer.

Warranty - Electrical Display Screen - The Vacuum Fluorescent Display (VFD) or the Electrical Display Screen (Vista display) which is (or may be) provided as part of the Vehicle Multiplex (V-MUX) System of Weldon manufacture installed in [OEM body builder name](#) is warranted for a period of one year from date of installation. For years two through four, the Electrical Display Screen's warranty covers WTI's repair labor only. Weldon's obligation under this guarantee is limited to making repair or replacement within a reasonable time after receipt of such written notice and does not include any other costs such as the cost of removal of defective part, installation of repaired product, labor or consequential damages of any kind, the exclusive remedy being to require such new parts to be furnished.

Warranty Repairs: EMS or fire apparatus operators requiring warranty repairs on the Vehicle Multiplex (V-MUX) System of Weldon manufacture installed in [OEM body builder name](#) vehicle should contact [OEM body builder name's](#) Customer Service. All repairs and / or exchanges performed on the V-MUX System must be routed through and coordinated by [OEM body builder name](#).

THIS IS WELDON'S SOLE GUARANTEE AND WARRANTY WITH RESPECT TO THE GOODS; THERE ARE NO EXPRESS WARRANTIES OR WARRANTIES OF FITNESS FOR ANY PARTICULAR PURPOSE OR ANY IMPLIED WARRANTIES OF FITNESS FOR ANY PARTICULAR PURPOSE OR ANY IMPLIED WARRANTIES OTHER THAN THOSE MADE EXPRESSLY HEREIN. ALL SUCH WARRANTIES BEING EXPRESSLY DISCLAIMED.

Limitation of Liability: Neither Weldon nor its suppliers shall be liable, whether in contract, warranty, failure of a remedy to achieve its essential purpose, tort including negligence, strict liability, indemnity, or any other legal theory, for loss of use, revenue or profit, or for cost of capital or of substitute use of performance, or for indirect, special, liquidated, incidental or consequential damages, or for any other loss or cost of a similar type, or for claims by Purchaser for damages of Purchaser's customers.

Patents: Weldon shall pay costs and damages finally awarded in any suit against Purchaser to the extent based upon a finding that: the design or construction of the goods as furnished infringes a United States patent (except infringement occurring as a result of incorporating a design or modification at Purchaser's request), provided that Purchaser promptly notifies Weldon of any charge of infringement, and Weldon is given the right at its expense to settle such charge and to defend or control the defense of any suit based upon such charge. THIS PARAGRAPH SETS FORTH COMPANY'S ENTIRE LIABILITY WITH RESPECT TO PATENTS.

Governing law and Assignment: The laws of the State of Ohio shall govern the validity, interpretation, and enforcement of this contract. Assignment may be made only with written consent of both parties.



USER DIRECT WARRANTY
(FOR AUTOMOTIVE PRODUCTS ONLY)

Whelen Engineering Company, Inc. warrants products of its manufacture against defects in material and workmanship. This is provided that the product has been installed and operated in accordance with the manufacturer's recommendations. During the warranty period (see below) the Factory Repair Center or an Authorized Whelen Repair Center* will repair or replace (at its option) any parts or electronic assemblies of the unit which disclose a defect in material or workmanship. The Repair Center will return the repaired unit, transportation cost prepaid.

The above warranty is between the end consumer (ultimate user) and Whelen Engineering Company, Inc. (manufacturer). No prior authorization is required for returning Whelen products for warranty consideration. Each Whelen product sold is covered only by the official warranty in effect at time of purchase.

This warranty is not applicable to any Whelen product that has failed due to abuse, misuse, improper installation, excessive voltages, or alterations to the product that affects, in the manufacturer's judgment, intended use and service. Whelen will not be held liable for any incidental or consequential damages, and assumes no responsibility or liability for expenses incurred in the removal and/or re-installation of products requiring service and/or repair; nor the packaging, handling, and shipping to the Factory Repair Center or Authorized Whelen Repair Center*; nor for the handling of products returned from the repair center after service or repair.

There are no other warranties, expressed or implied, including, but not limited to, any implied merchantability or fitness for a particular use.

All incandescent and halogen bulbs, polycarbonate/plastic materials, radar products, aviation equipment, industrial products and high power voice/siren systems are not covered by this warranty (see applicable warranty statement). This warranty will be void when using or substituting other than all-genuine Whelen system components such as remote head assemblies, xenon flash tubes, shielded cables or strobe power supplies.

Whelen Engineering Company, Inc. reserves the right to discontinue, modify, or upgrade any products of its manufacture with design improvements without prior notice.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

WHELEN ENGINEERING COMPANY ELECTRO-MECHANICAL AND STROBE PRODUCTS

2-YEAR WARRANTY

Whelen products are covered by a direct warranty for up to two years from date of purchase (or a maximum three years from date of manufacture). In accordance with the policy statement described herein, the unit may be returned directly to the factory or to an Authorized Whelen Repair Center* for warranty consideration.

HDP / 5-YEAR WARRANTY

Whelen Automotive Sirens, Non Lightbar Strobe Power Supplies and LED Products, bearing the official HDP label and manufactured to HDP standards, are covered by a direct warranty for up to five years from date of manufacture. In accordance with the policy statement described herein, the unit may be returned directly to the factory or to an Authorized Whelen Repair Center* for warranty consideration. LED diodes will be warranted when 10% or more of the total LED's within the complete product or device no longer illuminate properly.



***3 YEAR WARRANTY — SPEAKER DRIVER & HEAVY DUTY MOTOR ASSEMBLY**

Whelen 100 Watt siren speaker drivers and heavy duty motor assemblies (so marked) are covered by a direct warranty for up to three years from date of manufacture, subject to the conditions and steps described herein.

***NEW WARRANTY — LIGHTBAR POWER SUPPLY**

Effective 3/15/01, all repairable warranty and non-warranty Edge® style lightbar strobe power supplies will be replaced with a compatible new power supply. If out of warranty but less than 7 years old, the charge will be a flat fee of \$85.00 (warranty for standard power supply is 2 year and heavy duty (HDP) power supply is 5 years). This is subject to the conditions and steps described herein.

12 MONTH DIRECT WARRANTY — XENON FLASH TUBES

(Except Flash Tubes from 1000/2000/3000 & VP Series which are covered by a 6 month warranty)

If the Xenon flash tube component of a "Whelen" brand (not from 1000/2000/3000 or VP Series) product is returned to Whelen within 12 months of the date which is affixed to the flash tube, Whelen will replace that flash tube free of charge ONE TIME ONLY, subject to the conditions and steps herein. Whelen "Gold Medallion" flash tubes carry a 24 month warranty. Whelen will pay ground transportation from Whelen's factory or Authorized Whelen Repair Center* to the customer via U.P.S. where available (in the Cont. U.S.).

12 MONTH EXTENDED WARRANTY — WHELEN REPAIRED STROBE POWER SUPPLIES

Whelen offers to repair or replace, free of charge, any part of its strobe light power supplies that have been repaired by Whelen within 12 months & are less than 5 years old, subject to the conditions and steps herein. Whelen will pay ground transportation from Whelen's factory or Authorized Whelen Repair Center* to the customer via U.P.S. where available (in the Continental U.S.).

WHELEN ENGINEERING COMPANY OUT-OF-WARRANTY FACTORY REPAIR PROGRAM:

If found to be repairable, the Whelen Factory Repair Center (only) will repair Non Lightbar electronic strobe power supply for \$55 each. This does not include replacement of any other electro-mechanical parts including flash tubes, polycarbonate domes, motors, or hardware items.

Follow the "Steps To Be Taken For Return" noted below, and include a check or money order for \$55 for each unit returned.

For Whelen products older than 10 years, repair charges will be determined upon examination only. Contact factory service center for further details.

STEPS TO BE TAKEN FOR WARRANTY RETURN:

- 1) Whelen products are to be returned **freight prepaid** to the:
Whelen Factory Repair Center Building B,
Route 145 Winthrop Road, Chester, CT 06412-0684;
or an Authorized Whelen Repair Center*. Do not ship by bus.
- 2) A copy of the sales receipt must be returned with the defective unit to qualify for warranty coverage from date of purchase.
- 3) Include a short statement explaining the problem.
- 4) Include your name, address, and day-time telephone number.
- 5) Whelen and its Authorized Repair Centers will via U.P.S. ship back the repaired unit freight prepaid, usually within a few days after its receipt.



ENGINEERING COMPANY, INC.

ROUTE 145, CHESTER, CT 06412-0684

TELEPHONE: (860) 526-9504

FACSIMILE: (860) 526-4078

— EFFECTIVE 3/15/01, REPLACES ALL PREVIOUSLY PUBLISHED SERVICE POLICIES —

* The only AUTHORIZED WHELEN REPAIR CENTER(S) are predetermined by the Whelen Factory via official listing obtained from Whelen Engineering Company, Chester, CT.



EMERGENCY RESPONSE

Charlotte, MI | Brandon, SD | Ephrata, PA | P: 517.543.6400
SPARTANER.COM

Fire Truck Cab Structure Limited Warranty

What This Limited Warranty Covers

This warranty covers repair or replacement, at the sole option of Spartan Motors USA, Inc. (hereinafter Spartan), of any part of your Spartan cab in which a nonconformity in materials or workmanship appears under normal use, where maintenance has been performed as stated in the Emergency Response Chassis Operation & Maintenance Manual, or during servicing of the vehicle operated in the United States and/or Canada within the limited warranty period. The cab is defined as a modular structure, excluding all hardware, seats, mechanical items, electrical items, and paint finishes. REPAIR OR REPLACEMENT OF CAB COMPONENTS IS THE EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY.

Coverage under this warranty is not subject to proration or deductibles.

How Long the Limited Warranty Lasts

The cab original limited warranty is in effect for a period of **10 years or 100,000 miles** (or 161,290 kilometers), whichever occurs first, from the date of delivery of the completed fire truck to the first end user, regardless of subsequent ownership. If the date of delivery to the end user is more than 24 months beyond the chassis VDM and/or the truck has been driven 7,501 or more miles, the cab structure warranty will be deemed to have started on the chassis VDM (Vehicle Date of Manufacture.) This limited warranty is not valid if the odometer is disconnected, or its reading has been altered, or actual mileage cannot be determined.

Who is covered

This limited warranty covers the OWNER of a vehicle equipped with a **2017** model year Spartan chassis, except for the Metro Star-RT model line which is covered by its own specific warranties. THIS LIMITED WARRANTY DOES NOT COVER A CHASSIS THAT HAS BEEN SOLD BY AN OWNER OTHER THAN SPARTAN BEFORE IT BECOMES A COMPONENT IN A COMPLETE VEHICLE.

How to Obtain the Limited Warranty

The original retail purchaser is responsible for submitting, or having the vehicle dealer submit, a Chassis Limited Warranty Registration form to Spartan within 30 days of the date of delivery. This form is located on the Spartan Motors CD or USB flash drive supplied with your vehicle, or may be completed on-line at www.spartanchassis.com/cps/warranty/online_registration.asp. THIS LIMITED WARRANTY IS NOT VALID IF CHASSIS LIMITED WARRANTY REGISTRATION FORM IS NOT SENT TO SPARTAN WITHIN 30 DAYS AFTER THE DATE OF DELIVERY TO THE FIRST END USER OR ANY SUBSEQUENT OWNER.

How to Get Service

See chassis and cab general limited warranty

What This Warranty DOES NOT Cover

This warranty covers only repair or replacement of any part of a Spartan cab structure in which a nonconformity in materials or workmanship appears. Spartan will not replace the fire truck or repurchase the fire truck from you. **Some examples of items NOT COVERED by this limited warranty include:**

- Normal maintenance.
- Damage caused by, but not limited to, failure to follow the required or recommended maintenance schedule, failure to ensure operating parameters are maintained, and failure to follow operating instructions. Maintenance schedules and operating instructions are found in the Spartan Motors Operation & Maintenance Manual provided with your chassis.
- Additions or accessories not originally installed by Spartan, including ancillary equipment used in firefighting, and any problems resulting from such additions or accessories.
- Installation of any "aftermarket" devices or modification of the cab by welding, cutting or splicing without Spartan's prior express written approval and any problems resulting from such installation or modification.
- Damage caused by, but not limited to, abuse or neglect (e.g. overloading, driving over curbs, or exposure to corrosive or flooded environments).
- Damage caused by, but not limited to, collision, fire, theft, vandalism, or acts of God.
- Incidental expenses such as, but not limited to, loss of use, inconvenience, loss of time, vehicle rental, lodging or travel costs, etc.
- Damage to a Spartan vehicle that is leased or rented to a second party.
- Cab components damaged as a result of corrosion, including, but not limited to exposure to salt, acidic material, or other damaging chemicals.

ALL LIMITED WARRANTY WORK MUST BE AUTHORIZED BY SPARTAN BEFORE REPAIRS ARE MADE.

THIS WARRANTY IS FURTHER LIMITED by the terms and conditions stated in the Fire Truck Chassis and Cab Limited Warranty in sections titled "Limitation on Damages", "Limitation on Implied Warranties", and "Arbitration Provision". Please review these provisions carefully as they will further limit warranty.

Spartan FTCab0017 R25September15