



**NEW ENGLAND FIRE EQUIPMENT & APPARATUS CORPORATION**

**10 STILLMAN ROAD**

**NORTH HAVEN, CONNECTICUT 06473**

**TEL 203-234-5678 FAX 203-234-7398**

**We have provided all the required warranties in the RFP. All of the warranties meet or in many cases exceed the requirements in the RFP.**

**Examples of those that exceed:**

**Paint is 10 years non prorated**

**Electrical (standard 12v) Lifetime, 100k miles**



## P.L. CUSTOM COMPONENT WARRANTY

**The following components carry the manufacturer's warranties as outlined in the P.L. Custom 3 year/36,000 mile General Warranty:**

Component description	Brand / Mfg	Warranty period from Date Of Delivery
Halogen or Incandescent Light Bulbs	all brands all MFG's	No Warranty
Vehicle Chassis and all associated chassis parts & components	All MFG's	Chassis MFG's Warranties
L.E.D lights (all)	Trucklite Brand Only	Lifetime Parts 3-years or 36000 miles P.L labor
Strobe Packs hdp & L.E.D	Whelen Brand	5 yrs parts 3-Years or 36000 miles P.L labor
Solid State Flashers (universal multi flash)	Sound Off	5 yr parts 3-Years or 36000 miles P.L labor
Sirens WS295 Series	Whelen Brand	5 yr parts 3-Years 36000 miles P.L labor
L.E.D lights (all) including dome lights	Weldon Brand	5 yr parts 3-Years 36000 miles P.L labor
L.E.D lights (all) including dome lights	Whelen Brand	5 yr parts 3-Year 36000 miles P.L labor
12 V Heater & A/C combo units	Pro-Air	3 yr or 36000 miles parts & labor
Johnson Auxiliary coolant Pumps	Pro-Air	3 yr or 36000 miles parts & labor
12 V / 110 V Heater & A/C combo units	Pro-Air	3 yr or 36000 miles parts & labor
Electronic heater valves	Pro-Air	3 yr or 36000 miles parts & labor
Load Manager	Kussmaul Brand	3 yr or 36000 miles parts & labor
Fluorescent lights	Optronics Brand	3 yr or 36000 miles parts & labor
Dome Lights fixtures (Incandescent) except bulbs	Weldon Brand	3 yr or 36000 miles parts & labor
7000 series flashers	Weldon Brand	3 yr or 36000 miles parts & labor
Wheel Inserts (Finish / workmanship)	Phoenix	3 yr or 36000 miles parts & labor



## P.L. CUSTOM COMPONENT WARRANTY

**The following components carry the manufacturer's warranties as outlined in the P.L. Custom 3 year/36,000 mile General Warranty:**

Component description	Brand / Mfg	Warranty period from Date Of Delivery
Siren speaker drivers	Cast Products	2 yr parts & labor
Fire Research Products (ALL)	Fire Research	2 yr parts & labor
Clocks 12v	Franklin Instruments	2 yr parts & labor
Battery Chargers	Iota Brand	2 yr parts & labor
Electric side door steps	Kwikee Brand	2 yr parts & labor
Auto ejects all models (parts from Kussmaul) Labor from P.L	Kussmaul Brand	2 yr parts & labor
Strobe Packs CSP	Whelen Brand	2 yr parts & labor
Rotators & Motors for Light bars	Whelen Brand	2 yr parts & labor
Body light Flasher (3860GPCE)	Vanner Brand	18 - months parts & labor
Backup cameras	All Brands / Models	1yr parts & labor
Air horns and related components	All Brands / Models	1yr parts & labor
Attendant Seat	E.V.S Limited	1yr parts & labor
Clocks 110v	Franklin Instruments	1yr parts & labor
Compressor pumps & Suction Pumps	All Brands / Models	1yr parts & labor
Cord reels hose reels & hydraulic reels	Hanney Brand	1yr parts & labor
All-Models / Styles - security locks	Kaba-Mass-Corp	1yr parts & labor
Tire chains & components	All Brands / Models	1yr parts & labor
All components	Code 3 / PSE	1yr parts & labor
Ignition Security Systems	Sound Off	1yr parts & labor
Battery Isolators	Sure Power	1yr parts & labor
CDR-357 time out Ignition modules	T.S.T	1yr parts & labor
Inverters	Vanner Brand	1yr parts & labor
O/2 regulators	Western Brand	1yr parts & labor
Light Towers	Wilburt Brand	1yr parts & labor
Strobe Bulbs	Whelen Brand	1yr parts & labor
Sway bars front and rear (aftermarket only)	Road Master	1 yr parts & labor
After Market Radios / Radios with GPS Systems	All Brands / Models	1 yr parts & labor



## 3-YEAR OR 36,000 MILE GENERAL WARRANTY

Subject to the provisions, limitations, and conditions set forth in this warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that general ambulance conversion—including oxygen outlets, hoses and fittings, onboard aspiration system, interior and exterior door hardware and latching system, finished material on cabinets, ceiling, walls, moldings, and windows—is sound and free of all defects of both materials and workmanship for 3 years or 36,000 miles, whichever occurs first, from date of delivery providing it remains in possession of the original purchaser and is in operation by said purchaser.

Vinyl striping and lettering applied by PL Custom will be covered by this 3-year, 36,000 mile general warranty for defects associated with the installation/application of the striping and lettering to the vehicle. The striping and lettering material is covered by the manufacturer's warranty.

Poly coat for exterior compartment linings and paint finish for interior aluminum cabinets will be covered by this 3-year, 36,000 mile general warranty.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repair become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from

misuse, negligence, accidents, abnormal wear and tear, and alteration of the original parts or adjustments by customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**

PL Custom Emergency Vehicles is a division of P.L. Custom Body and Equipment Co., Inc.

Rev. 8/1/2012



# AMBULANCE PAINT WARRANTY

## 10-YEAR PAINT LUSTRE AMBULANCE WARRANTY

As evidence of our commitment to quality and customer satisfaction, PL Custom is proud to offer our customers a 10-Year Paint Performance Warranty for new ambulances. This warranty covers the areas of the vehicle finished with specified PL Paint Lustre products for a period of 10 years or 100,000 miles beginning the day the vehicle is delivered.

### ADVANTAGES

With the 10-Year PL Paint Lustre Performance Warranty, you are assured that highly trained professionals, using the highest quality products on the market today, apply the finishes on your vehicle. You also have the satisfaction of knowing your vehicles' finishes will stand up to the rigorous demands put upon them in daily use.

### WARRANTY COVERS

1. Application of the PL Paint Lustre Coating System warranties all ambulance products to be free from specific paint defects for 10 years from the date the vehicle is delivered. PL will warranty 100% of the labor and material repair cost for the following defects:
  - a. Coating system Integrity, coating adhesion, and UV related degradation are covered.
  - b. Gloss retention and color retention are covered.
  - c. Cracking or checking of the paint film is covered.
  - d. Delaminating from the substrate or intercoat is covered.
2. Crevice Corrosion/Dissimilar Metals are covered under separate 5-year warranty.

### CLAIM PROCEDURE

Should a vehicle show evidence of a paint problem, the owner should contact the Dealer/Salesperson. The Dealer/Salesperson will contact PL Custom Emergency Vehicles Technical Services Manager to schedule an inspection. After the inspection the vehicle owner will be contacted. No repairs will be authorized without an inspection or estimate in advance. PL Custom Emergency Vehicles assumes no responsibility for special, incidental or consequential damages including but not limited to lost time, inconvenience, and loss of profits which are not recoverable expenses.

## 5-YEAR CREVICE CORROSION/ DISSIMILAR METALS WARRANTY

As evidence of our commitment to quality and customer satisfaction, PL Custom is proud to offer our customers a 5-Year Crevice Corrosion/Dissimilar Metals Warranty. This warranty covers your vehicle for a period of up to 5 years or 60,000 miles against Crevice Corrosion and Dissimilar Metals Corrosion as described below.

### WARRANTY COVERS

1. For the first 3 years or 36,000 miles your vehicle will be covered 100% by our Crevice Corrosion/Dissimilar Metals Corrosion Warranty for all vehicles ordered after May 1, 2011.
2. For the 4th year or up to 48,000 miles PL Custom will offer a warranty covering 50% of the repair cost for Crevice Corrosion and Dissimilar Metals Corrosion for all vehicles ordered after May 1, 2011.
3. For the 5th year or up to 60,000 miles PL Custom will offer a warranty covering 25% of the repair cost for Crevice Corrosion and Dissimilar Metals Corrosion for all vehicles ordered after May 1, 2011.

**Electrolysis** is defined as two or more dissimilar metals reacting against each other causing electrolysis. The resulting corrosion may cause paint to lift or blister. Our industry has battled this problem for many years. To assist in the management of electrolysis, your new PL Custom ambulance comes standard with a protective coating of ECK applied to all surfaces where dissimilar metals can make contact. This includes, but is not limited to exterior hinges, light mounting screws and any and all hardware attachment points where dissimilar metals can, or will, come in contact.

This protective coating is manufactured and designed to reduce and control the natural process of galvanic corrosion (electrolysis). Should it become necessary for removal, replacement or repair on any exterior area of your vehicle where ECK has been applied, it must be recoated with ECK to preserve its protective properties. Failure to properly reapply ECK may void this warranty.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice.  
Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**See page 2 for PAINT WARRANTY EXCLUSIONS AND LIMITATIONS**

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**



## AMBULANCE PAINT WARRANTY

### WARRANTY EXCLUSIONS AND LIMITATIONS

1. Paint coating defects caused by customer, dealer or aftermarket add-ons after vehicle delivery.
2. Paint problems caused by customer, dealer or aftermarket application or removal of vehicle graphics, including vinyl decal materials and shields.
3. The painting, alteration, repair or equipment replacement of a customer vehicle by a facility not approved in advance by PL Custom Emergency Vehicles Technical Services Manager.
4. Physical damage to the vehicle from an accident or act of God.
5. Paint failures resulting from neglect, misuse or abuse to the vehicle.
6. The use of a PL vehicle for other than designed intent and purpose.
7. Exposure to severe environmental or chemical conditions such as acid rain, excessive road salt, calcium chloride or other chemicals used on road surfaces.
8. Failure of customer to provide normal, regular, and customary care for the vehicle paint finish. This includes, but is not limited to, routine washing and cleaning of areas exposed to environmental elements and chemicals as listed above.
9. The expense of any transportation to or from such repair facility to obtain warranty coverage shall be the responsibility of the purchaser/owner of the vehicle. This includes all labor, fuel, tolls, food, and costs for lodging if required.
10. Product finishes not manufactured by PL Custom such as the Chassis, mirrors or hardware finishes. O.E.M paint finishes carry the chassis manufacturer's paint warranties and are not covered by PL Custom.
11. The exterior finish of hardware moldings, windows, mirrors, lights, fiberglass caps, or other accessories.
12. Damage caused by abrasion or foreign objects.
13. The ECK material applied during the manufacture of PL products must be replaced in the event that lights, trim or any exterior hardware has been removed or replaced. Failure to re-apply the ECK material may void both the 10-Year PL Paint Warranty and the 5-Year Crevice Corrosion/Dissimilar Metals Paint Warranty.
14. **This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any nonconforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.**
15. This paint warranty applies to newly manufactured ambulances. It does not cover ambulance body changeovers.

See page 1 for complete Paint Warranty.



## OVERVIEW OF MANUFACTURER'S WARRANTIES

PL Custom Emergency Vehicles secures your purchase with the following warranties:

### **LIFETIME LIMITED STRUCTURAL WARRANTY – MODULAR BODY**

PL Custom warrants each new vehicle to be free of all structural defects for the life of the modular body including:

- Body frame
- Sub-floor
- Exterior skin
- Structural integrity of interior cabinetry/exterior compartments

### **LIFETIME (100,000 MILE) LIMITED WARRANTY – ELECTRICAL EQUIPMENT**

The exclusive, lifetime (100,000 mile) limited warranty applies to all PL emergency vehicles and includes the following PL supplied and installed electrical equipment:

- Main vehicle wiring harness & battery harness cables
- Automotive relays
- Automatic/manual reset circuit breakers
- Voltmeter
- Battery disconnect switch
- All PL installed electrical connections
- All wire terminals and crimps
- Body door post switches
- Power distribution panel

Alternators, batteries, bulbs and belts are not covered by this warranty.

### **THREE-YEAR (36,000 MILE) LIMITED WARRANTY – GENERAL CONVERSION**

This three-year (36,000 mile) limited warranty includes the following PL supplied equipment:

- Molding and windows
- Door securing hardware and latches
- Climate Control System
- Oxygen outlets, hoses, fittings
- Cabinet, ceiling & wall finish material
- Onboard aspiration system
- Application of vinyl striping and lettering
- Poly coat for exterior compartment lining
- Paint finish for interior aluminum cabinets

### **TEN-YEAR (100,000 MILE) LIMITED WARRANTY – PAINT LUSTRE**

This limited warranty covers the areas of vehicle finished with PL Paint Lustre Sikkens Products for a period of ten years.

- Delamination from the substrate
- Gloss or color retention
- Cracking or checking of paint film
- Paint failure caused by defective Sikkens products

### **FIVE-YEAR (60,000 MILE) LIMITED WARRANTY – CREVICE CORROSION, DISSIMILAR METALS**

- Years 1–3/36,000 miles: 100% of repair cost
- Year 4/48,000 miles: 50% of repair cost
- Year 5/60,000 miles: 25% of repair cost

### **GENERAL INFORMATION**

- Warranty transferable; subject to inspection by PL Custom Emergency Vehicles.
- Vehicle chassis; chassis components and cab body warranted by original manufacturer.
- Components manufactured by other and installed by PL shall be covered by representative warranties.

### **EXCLUSIONS AND LIMITATIONS**

- Unauthorized alteration
- Abnormal wear & tear
- Physical damage
- Abuse/misuse
- Failure to maintain
- Chemical corrosion

***There are specific exclusions and limitations included in each individual warranty. See separate warranties for details.***

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**

PL Custom Emergency Vehicles is a division of P.L. Custom Body and Equipment Co., Inc.

Rev. 8/1/2012



## LIFETIME MODULAR BODY STRUCTURAL WARRANTY

Subject to provisions, limitations and conditions set forth in the warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that the new emergency vehicle body including body frame, sub-floor, exterior skin, interior cabinets and exterior compartments (exclusive of paint finish) is structurally sound and free from all structural defects of both material and workmanship, and further warrants that it will maintain such structural integrity for the life of the body, providing it remains in the possession of the original purchaser and is in operation of said purchaser.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and in not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear

and tear, and alteration of the original parts or adjustments by customer or third party. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.



## LIFETIME ELECTRICAL WARRANTY

Subject to the provisions, limitations, and conditions set forth in this warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that the PL Custom supplied electrical equipment as listed below, are sound and free of all defects of both materials and workmanship, for the life of the vehicle or 100,000 miles whichever occurs first, providing it remains in possession of the original purchaser and is in operation by said purchaser. This electrical equipment includes; body door post switches, all wire terminals and crimps, main vehicle wiring harness and battery harness cables, relays, rocker switches, automatic/manual reset circuit breakers, voltmeter, battery disconnect switch, all terminal strips, PL installed electrical connections and power distribution panel.

Items not covered under this warranty are alternators, batteries, light bulbs and belts. Batteries and alternator systems are covered by their representative warranties.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL Custom also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear and tear, and alterations of the original parts or adjustments by

customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles, reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.
- PL Power Logix and V-MUX systems are covered under separate warranties.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.



## 3-YEAR OR 36,000 MILE GENERAL WARRANTY

Subject to the provisions, limitations, and conditions set forth in this warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that general ambulance conversion—including oxygen outlets, hoses and fittings, onboard aspiration system, interior and exterior door hardware and latching system, finished material on cabinets, ceiling, walls, moldings, and windows—is sound and free of all defects of both materials and workmanship for 3 years or 36,000 miles, whichever occurs first, from date of delivery providing it remains in possession of the original purchaser and is in operation by said purchaser.

Vinyl striping and lettering applied by PL Custom will be covered by this 3-year, 36,000 mile general warranty for defects associated with the installation/application of the striping and lettering to the vehicle. The striping and lettering material is covered by the manufacturer's warranty.

Poly coat for exterior compartment linings and paint finish for interior aluminum cabinets will be covered by this 3-year, 36,000 mile general warranty.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repair become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from

misuse, negligence, accidents, abnormal wear and tear, and alteration of the original parts or adjustments by customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)

PL Custom Emergency Vehicles is a division of P.L. Custom Body and Equipment Co., Inc.

Rev. 8/1/2012



## PL CUSTOM / V-MUX WARRANTY



Subject to the provisions, limitations, and conditions set forth in this warranty, PL Custom Emergency Vehicles, hereby warrants to each original purchaser only, that the PL Custom ambulance supplied with **V-MUX electrical equipment** is sound and free of all defects of both materials and workmanship, for the time frames listed below:

- 6000 Hercules Nodes: 10 years parts, 10 years Labor from Weldon
- 6010-0000-00 Mini 4x12: 10 years parts, 10 years labor from Weldon
- 6020-0000-00 Mini 16: 10 years parts, 10 years labor from Weldon
- 611x-0000-00 Transceiver: 1 year parts, 1 year labor from Weldon
- 613x-0000-00 Diag Kit, Serial or USB: 1 year parts, 1 year labor from Weldon
- 6241-Vista IV Display Screen: 5 years parts, 5 years labor from Weldon
- 6310-0000-12/14 Switch Controllers: 10 years parts, 10 years labor from Weldon
- 6311-0x00-00 Smart SWITCH Module: 10 years parts, 10 years labor from Weldon
- 6400-0000-00 Gateway Node: 10 years parts, 10 years labor from Weldon
- 6500-0000-00 Camera: 1 year parts, 1 year labor from Weldon
- 6550-0000-00-GPS: 1 year parts, 1 year labor from Weldon
- 0R00-2306-00 Hall Effect Sensor: 1 year parts, 1 year labor from Weldon
- 0R13-0614-00 Temp Sensor: 1 year parts, 1 year labor from Weldon
- 0R80-0615-00 Shunt Interface Module: 1 year parts, 1 year labor from Weldon
- 0U10-0715-00VFD 2 Line Display: 1 year parts, 1 year labor from Weldon
- Cables and Other Weldon Accessories: 30 days parts, NO LABOR
- All Other Weldon Parts: 10 years parts, 10 years labor from Weldon

This warranty is separate from and in addition to the **PL Custom Lifetime, 100,000-Mile Electrical Warranty** that includes the following (non V-MUX) components: body door post switches, all wire terminals and crimps, main vehicle wiring harness and battery harness cables, relays, automatic/manual reset circuit breakers and PL-installed (V-MUX) electrical connections and power distribution panel.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL Custom also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear and tear, and alterations of the original parts or adjustments by customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.



# AMBULANCE PAINT WARRANTY

## 10-YEAR PAINT LUSTRE AMBULANCE WARRANTY

As evidence of our commitment to quality and customer satisfaction, PL Custom is proud to offer our customers a 10-Year Paint Performance Warranty for new ambulances. This warranty covers the areas of the vehicle finished with specified PL Paint Lustre products for a period of 10 years or 100,000 miles beginning the day the vehicle is delivered.

### ADVANTAGES

With the 10-Year PL Paint Lustre Performance Warranty, you are assured that highly trained professionals, using the highest quality products on the market today, apply the finishes on your vehicle. You also have the satisfaction of knowing your vehicles' finishes will stand up to the rigorous demands put upon them in daily use.

### WARRANTY COVERS

1. Application of the PL Paint Lustre Coating System warranties all ambulance products to be free from specific paint defects for 10 years from the date the vehicle is delivered. PL will warranty 100% of the labor and material repair cost for the following defects:
  - a. Coating system Integrity, coating adhesion, and UV related degradation are covered.
  - b. Gloss retention and color retention are covered.
  - c. Cracking or checking of the paint film is covered.
  - d. Delaminating from the substrate or intercoat is covered.
2. Crevice Corrosion/Dissimilar Metals are covered under separate 5-year warranty.

### CLAIM PROCEDURE

Should a vehicle show evidence of a paint problem, the owner should contact the Dealer/Salesperson. The Dealer/Salesperson will contact PL Custom Emergency Vehicles Technical Services Manager to schedule an inspection. After the inspection the vehicle owner will be contacted. No repairs will be authorized without an inspection or estimate in advance. PL Custom Emergency Vehicles assumes no responsibility for special, incidental or consequential damages including but not limited to lost time, inconvenience, and loss of profits which are not recoverable expenses.

## 5-YEAR CREVICE CORROSION/ DISSIMILAR METALS WARRANTY

As evidence of our commitment to quality and customer satisfaction, PL Custom is proud to offer our customers a 5-Year Crevice Corrosion/Dissimilar Metals Warranty. This warranty covers your vehicle for a period of up to 5 years or 60,000 miles against Crevice Corrosion and Dissimilar Metals Corrosion as described below.

### WARRANTY COVERS

1. For the first 3 years or 36,000 miles your vehicle will be covered 100% by our Crevice Corrosion/Dissimilar Metals Corrosion Warranty for all vehicles ordered after May 1, 2011.
2. For the 4th year or up to 48,000 miles PL Custom will offer a warranty covering 50% of the repair cost for Crevice Corrosion and Dissimilar Metals Corrosion for all vehicles ordered after May 1, 2011.
3. For the 5th year or up to 60,000 miles PL Custom will offer a warranty covering 25% of the repair cost for Crevice Corrosion and Dissimilar Metals Corrosion for all vehicles ordered after May 1, 2011.

**Electrolysis** is defined as two or more dissimilar metals reacting against each other causing electrolysis. The resulting corrosion may cause paint to lift or blister. Our industry has battled this problem for many years. To assist in the management of electrolysis, your new PL Custom ambulance comes standard with a protective coating of ECK applied to all surfaces where dissimilar metals can make contact. This includes, but is not limited to exterior hinges, light mounting screws and any and all hardware attachment points where dissimilar metals can, or will, come in contact.

This protective coating is manufactured and designed to reduce and control the natural process of galvanic corrosion (electrolysis). Should it become necessary for removal, replacement or repair on any exterior area of your vehicle where ECK has been applied, it must be recoated with ECK to preserve its protective properties. Failure to properly reapply ECK may void this warranty.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice.  
Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**See page 2 for PAINT WARRANTY EXCLUSIONS AND LIMITATIONS**

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**



## AMBULANCE PAINT WARRANTY

### WARRANTY EXCLUSIONS AND LIMITATIONS

1. Paint coating defects caused by customer, dealer or aftermarket add-ons after vehicle delivery.
2. Paint problems caused by customer, dealer or aftermarket application or removal of vehicle graphics, including vinyl decal materials and shields.
3. The painting, alteration, repair or equipment replacement of a customer vehicle by a facility not approved in advance by PL Custom Emergency Vehicles Technical Services Manager.
4. Physical damage to the vehicle from an accident or act of God.
5. Paint failures resulting from neglect, misuse or abuse to the vehicle.
6. The use of a PL vehicle for other than designed intent and purpose.
7. Exposure to severe environmental or chemical conditions such as acid rain, excessive road salt, calcium chloride or other chemicals used on road surfaces.
8. Failure of customer to provide normal, regular, and customary care for the vehicle paint finish. This includes, but is not limited to, routine washing and cleaning of areas exposed to environmental elements and chemicals as listed above.
9. The expense of any transportation to or from such repair facility to obtain warranty coverage shall be the responsibility of the purchaser/owner of the vehicle. This includes all labor, fuel, tolls, food, and costs for lodging if required.
10. Product finishes not manufactured by PL Custom such as the Chassis, mirrors or hardware finishes. O.E.M paint finishes carry the chassis manufacturer's paint warranties and are not covered by PL Custom.
11. The exterior finish of hardware moldings, windows, mirrors, lights, fiberglass caps, or other accessories.
12. Damage caused by abrasion or foreign objects.
13. The ECK material applied during the manufacture of PL products must be replaced in the event that lights, trim or any exterior hardware has been removed or replaced. Failure to re-apply the ECK material may void both the 10-Year PL Paint Warranty and the 5-Year Crevice Corrosion/Dissimilar Metals Paint Warranty.
14. **This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any nonconforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.**
15. This paint warranty applies to newly manufactured ambulances. It does not cover ambulance body changeovers.

See page 1 for complete Paint Warranty.



## 3-YEAR OR 36,000 MILE AMBULANCE BODY CHANGEOVER GENERAL WARRANTY

Subject to the provisions, limitations and conditions set forth in this warranty, PL Custom Emergency Vehicles, hereby warrants to each original purchaser only, that the modifications made for the ambulance body remount, as supplied and installed at the time of the remount, are sound and free of all defects of both materials and workmanship, for 3 years or 36,000 miles, whichever occurs first, from date of delivery providing it remains in possession of the original purchaser.

The changeover paint or body refinishing performed during remount will be warranted for one year or 12,000 miles. This paint warranty includes coverage for crevice corrosion and dissimilar metals, and it is effective for all changeovers ordered after May 1, 2011.

In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom at the factory.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment; prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area; no repairs or additions thereto except by PL Custom or authorized by it; said defect not resulting from misuse, negligence, accident, abnormal wear and tear, and alteration of the original parts or adjustments by customer or third parties. If any such conditions are not complied with, this warranty shall become void and unenforceable. PL Custom does not warrant any item manufactured by others.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice.  
Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**See page 2 for *CHANGEOVER GENERAL WARRANTY EXCLUSIONS AND LIMITATIONS***

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**



## AMBULANCE BODY CHANGEOVER GENERAL WARRANTY

### WARRANTY EXCLUSIONS AND LIMITATIONS

1. Paint coating defects caused by customer, dealer or aftermarket add-ons after vehicle delivery.
2. Paint problems caused by customer, dealer or aftermarket application or removal of vehicle graphics, including vinyl decal materials and shields.
3. The painting, alteration, repair or equipment replacement of a customer vehicle by a facility not approved in advance by PL Custom Emergency Vehicles Technical Services Manager.
4. Physical damage to the vehicle from an accident or act of God.
5. Paint failures resulting from neglect, misuse or abuse to the vehicle.
6. The use of a PL vehicle for other than designed intent and purpose.
7. Exposure to severe environmental or chemical conditions such as acid rain, excessive road salt, calcium chloride or other chemicals used on road surfaces.
8. Failure of customer to provide normal, regular, and customary care for the vehicle paint finish. This includes, but is not limited to, routine washing and cleaning of areas exposed to environmental elements and chemicals as listed above.
9. The expense of any transportation to or from such repair facility to obtain warranty coverage shall be the responsibility of the purchaser/owner of the vehicle. This includes all labor, fuel, tolls, food, and costs for lodging if required.
10. Product finishes not manufactured by PL Custom such as the Chassis, mirrors or hardware finishes. O.E.M paint finishes carry the chassis manufacturer's paint warranties and are not covered by PL Custom.
11. The exterior finish of hardware moldings, windows, mirrors, lights, fiberglass caps, or other accessories.
12. Damage caused by abrasion or foreign objects.
13. The ECK material applied during the manufacture of PL products must be replaced in the event that lights, trim or any exterior hardware has been removed or replaced. Failure to re-apply the ECK material may void both the 10-Year PL Paint Warranty and the 5-Year Crevice Corrosion/Dissimilar Metals Paint Warranty.
14. **This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any nonconforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.**

See page 1 for complete Ambulance Body Changeover General Warranty.



## OPTIONAL AMBULANCE BODY CHANGEOVER PAINT WARRANTY

### 4-YEAR PAINT PERFORMANCE WARRANTY

This optional warranty covers the above ambulance body areas refinished with specified Akso-Nobel products for a period of 4 years or 48,000 miles, beginning the day the vehicle is delivered. **This coverage is afforded only after a complete body repaint has been performed after stripping to bare metal** and all surfaces have been prepared per the requirements of the paint manufacturer.

#### WARRANTY COVERS

The warranty for the PL / Sikkens Coating System is 4 years from the date vehicle is delivered. PL Custom will warranty 100% of the labor and material repair cost for the following defects:

1. Coating system Integrity, coating adhesion, and UV related degradation are covered 100% for the warranty period.
2. Gloss retention and color retention are covered.
3. Cracking or checking of the paint film is covered.
4. Delaminating from the substrate or intercoat is covered.

#### CLAIM PROCEDURE

Should a vehicle show evidence of a paint problem, the owner should contact the Dealer/Salesperson. The Dealer/Salesperson will contact PL Custom's Technical Service Manager to schedule an inspection. After the inspection the vehicle owner will be contacted. No repairs will be authorized without an inspection or estimate in advance. PL Custom Emergency Vehicles assumes no responsibility for special, incidental or consequential damages including but not limited to lost time, inconvenience, and loss of profits which are not recoverable expenses.

### 2-YEAR CREVICE CORROSION/ DISSIMILAR METALS WARRANTY

As evidence of our commitment to quality and customer satisfaction, PL Custom is proud to offer our customers this optional 2-Year Crevice Corrosion/ Dissimilar Metals Warranty. This warranty covers your vehicle for a period of up to 2 years or 24,000 miles against Crevice Corrosion and Dissimilar Metals Corrosion as described below.

#### WARRANTY COVERS

1. For the first 2 years or 24,000 miles, your vehicle will be covered 100% by our Crevice Corrosion/ Dissimilar Metals Corrosion Warranty for all vehicles ordered after June 1, 2013.

*Electrolysis* is defined as two or more dissimilar metals reacting against each other causing electrolysis. The resulting corrosion may cause paint to lift or blister. Our industry has battled this problem for many years. To assist in the management of electrolysis, your new PL Custom ambulance comes standard with a protective coating of ECK applied to all surfaces where dissimilar metals can make contact. This includes, but is not limited to exterior hinges, light mounting screws and any and all hardware attachment points where dissimilar metals can, or will, come in contact.

This protective coating is manufactured and designed to reduce and control the natural process of galvanic corrosion (electrolysis). Should it become necessary for removal, replacement or repair on any exterior area of your vehicle where ECK has been applied, it must be recoated with ECK to preserve its protective properties. Failure to properly reapply ECK may void this warranty.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice.  
Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**See page 2 for OPTIONAL PAINT WARRANTY EXCLUSIONS AND LIMITATIONS**

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**



## OPTIONAL AMBULANCE BODY CHANGEOVER PAINT WARRANTY

### WARRANTY EXCLUSIONS AND LIMITATIONS

1. Paint coating defects caused by customer, dealer or aftermarket add-ons after vehicle delivery.
2. Paint problems caused by customer, dealer or aftermarket application or removal of vehicle graphics, including vinyl decal materials and shields.
3. The painting, alteration, repair or equipment replacement of a customer vehicle by a facility not approved in advance by PL Custom Emergency Vehicles Technical Services Manager.
4. Physical damage to the vehicle from an accident or act of God.
5. Paint failures resulting from neglect, misuse or abuse to the vehicle.
6. The use of a PL vehicle for other than designed intent and purpose.
7. Exposure to severe environmental or chemical conditions such as acid rain, excessive road salt, calcium chloride or other chemicals used on road surfaces.
8. Failure of customer to provide normal, regular, and customary care for the vehicle paint finish. This includes, but is not limited to, routine washing and cleaning of areas exposed to environmental elements and chemicals as listed above.
9. The expense of any transportation to or from such repair facility to obtain warranty coverage shall be the responsibility of the purchaser/owner of the vehicle. This includes all labor, fuel, tolls, food, and costs for lodging if required.
10. Product finishes not manufactured by PL Custom such as the Chassis, mirrors or hardware finishes. O.E.M paint finishes carry the chassis manufacturer's paint warranties and are not covered by PL Custom.
11. The exterior finish of hardware moldings, windows, mirrors, lights, fiberglass caps, or other accessories.
12. Damage caused by abrasion or foreign objects.
13. The ECK material applied during the manufacture of PL products must be replaced in the event that lights, trim or any exterior hardware has been removed or replaced. Failure to re-apply the ECK material may void the PL Paint Warranty.
14. **This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any nonconforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.**

See page 1 for complete Optional Ambulance Body Changeover Paint Warranty.



## OVERVIEW OF MANUFACTURER'S WARRANTIES

*PL Custom Emergency Vehicles secures your purchase  
with the following warranties:*

### **LIFETIME LIMITED STRUCTURAL WARRANTY – CABINETRY**

PL Custom warrants each new conversion vehicle to be free of all structural defects for the life of the cabinetry including:

- Custom console
- Sub-floor
- Cabinetry

### **LIFETIME (100,000 MILE) LIMITED WARRANTY – ELECTRICAL EQUIPMENT**

The exclusive, lifetime (100,000 mile) limited warranty applies to all PL emergency vehicles and includes the following PL supplied and installed electrical equipment:

- Main conversion vehicle wiring harness and battery harness cables
- Automotive relays
- Automatic/manual reset circuit breakers
- Solenoids
- Battery disconnect switch
- All PL installed electrical connections
- All wire terminals and crimps
- PL installed voltmeter and ammeter
- Power distribution panel

Alternators, batteries, bulbs and belts are not covered by this warranty.

### **GENERAL INFORMATION**

- Warranty transferable; subject to inspection by PL Custom Emergency Vehicles.
- Vehicle chassis; chassis components and cab body warranted by original manufacturer.
- Components manufactured by other and installed by PL shall be covered by representative warranties.

### **EXCLUSIONS AND LIMITATIONS**

- Unauthorized alteration
- Abnormal wear and tear
- Physical damage
- Abuse/misuse
- Failure to maintain
- Chemical corrosion

***There are specific exclusions and limitations included in each individual warranty. See separate warranties for details.***

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

## CONVERSION VEHICLES: FIRST RESPONDER • CHIEF • PARAMEDIC



# 3-YEAR OR 60,000 MILE GENERAL CONVERSION WARRANTY

Subject to the provisions, limitations and conditions set forth in this warranty, PL Custom Emergency Vehicles, hereby warrants to each original purchaser only, that First Response and Chief's general conversion including oxygen outlets, hoses and fittings, interior cabinet hardware and latches. Finished material on cabinets, ceiling, walls, and moldings are sound and free of all defects of both materials and workmanship, for 3 years or 60,000 miles whichever occurs first, from date of delivery, providing it remains in possession of the original purchaser and is in operation by said purchaser.

The above warranty is transferable upon changeover of console and cabinet to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repair become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accidents, abnormal wear and tear, and alteration of the original parts or adjustments by customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)

PL Custom Emergency Vehicles is a division of P.L. Custom Body and Equipment Co., Inc.

Rev. 5/1/2011

## CONVERSION VEHICLES: FIRST RESPONDER • CHIEF • PARAMEDIC



# LIFETIME ELECTRICAL WARRANTY

Subject to the provisions, limitations, and conditions set forth in this warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that the PL Custom supplied electrical equipment as listed below, are sound and free of all defects of both materials and workmanship, for the life of the vehicle or 100,000 miles whichever occurs first, providing it remains in possession of the original purchaser and is in operation by said purchaser. This electrical equipment includes; main conversion vehicle wiring harness and battery harness cables, automotive relays, automatic/manual reset circuit breakers, solenoids, battery disconnect switch, all PL installed electrical connections, all wire terminals and crimps, PL installed voltmeter and ammeter, and any power distribution panel.

Items not covered under this warranty are alternators, batteries, light bulbs and belts. Batteries and alternator systems are covered by their representative warranties.

The above warranty is transferable upon changeover of console and cabinet to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL Custom also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear and tear,

and alterations of the original parts or adjustments by customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles, reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**

PL Custom Emergency Vehicles is a division of P.L. Custom Body and Equipment Co., Inc.

Rev. 5/1/2011

## CONVERSION VEHICLES: FIRST RESPONDER • CHIEF • PARAMEDIC



# LIFETIME STRUCTURAL WARRANTY

Subject to provisions, limitations and conditions set forth in the warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that First Response and Chief's general conversion including; sub-floor, interior cabinets and console (exclusive of vinyl or paint finish) is structurally sound and free from all structural defects of both material and workmanship, and further warrants that it will maintain such structural integrity for the life of the unit, providing it remains in the possession of the original purchaser and is in operation of said purchaser.

The above warranty is transferable upon changeover of console and cabinet to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and in not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear and tear, and alteration of the original parts or

adjustments by customer or third party. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.



## LIFETIME ELECTRICAL WARRANTY

Subject to the provisions, limitations, and conditions set forth in this warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that the PL Custom supplied electrical equipment as listed below, are sound and free of all defects of both materials and workmanship, for the life of the vehicle or 100,000 miles whichever occurs first, providing it remains in possession of the original purchaser and is in operation by said purchaser. This electrical equipment includes; body door post switches, all wire terminals and crimps, main vehicle wiring harness and battery harness cables, relays, rocker switches, automatic/manual reset circuit breakers, voltmeter, battery disconnect switch, all terminal strips, PL installed electrical connections and power distribution panel.

Items not covered under this warranty are alternators, batteries, light bulbs and belts. Batteries and alternator systems are covered by their representative warranties.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL Custom also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear and tear, and alterations of the original parts or adjustments by

customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles, reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.
- PL Power Logix and V-MUX systems are covered under separate warranties.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.



## LIFETIME MODULAR BODY STRUCTURAL WARRANTY

Subject to provisions, limitations and conditions set forth in the warranty, PL Custom Emergency Vehicles hereby warrants to each original purchaser only, that the new emergency vehicle body including body frame, sub-floor, exterior skin, interior cabinets and exterior compartments (exclusive of paint finish) is structurally sound and free from all structural defects of both material and workmanship, and further warrants that it will maintain such structural integrity for the life of the body, providing it remains in the possession of the original purchaser and is in operation of said purchaser.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and in not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear

and tear, and alteration of the original parts or adjustments by customer or third party. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.



## PL CUSTOM / V-MUX WARRANTY



Subject to the provisions, limitations, and conditions set forth in this warranty, PL Custom Emergency Vehicles, hereby warrants to each original purchaser only, that the PL Custom ambulance supplied with **V-MUX electrical equipment** is sound and free of all defects of both materials and workmanship, for the time frames listed below:

- 6000 Hercules Nodes: 10 years parts, 10 years Labor from Weldon
- 6010-0000-00 Mini 4x12: 10 years parts, 10 years labor from Weldon
- 6020-0000-00 Mini 16: 10 years parts, 10 years labor from Weldon
- 611x-0000-00 Transceiver: 1 year parts, 1 year labor from Weldon
- 613x-0000-00 Diag Kit, Serial or USB: 1 year parts, 1 year labor from Weldon
- 6241-Vista IV Display Screen: 5 years parts, 5 years labor from Weldon
- 6310-0000-12/14 Switch Controllers: 10 years parts, 10 years labor from Weldon
- 6311-0x00-00 Smart SWITCH Module: 10 years parts, 10 years labor from Weldon
- 6400-0000-00 Gateway Node: 10 years parts, 10 years labor from Weldon
- 6500-0000-00 Camera: 1 year parts, 1 year labor from Weldon
- 6550-0000-00-GPS: 1 year parts, 1 year labor from Weldon
- 0R00-2306-00 Hall Effect Sensor: 1 year parts, 1 year labor from Weldon
- 0R13-0614-00 Temp Sensor: 1 year parts, 1 year labor from Weldon
- 0R80-0615-00 Shunt Interface Module: 1 year parts, 1 year labor from Weldon
- 0U10-0715-00VFD 2 Line Display: 1 year parts, 1 year labor from Weldon
- Cables and Other Weldon Accessories: 30 days parts, NO LABOR
- All Other Weldon Parts: 10 years parts, 10 years labor from Weldon

This warranty is separate from and in addition to the **PL Custom Lifetime, 100,000-Mile Electrical Warranty** that includes the following (non V-MUX) components: body door post switches, all wire terminals and crimps, main vehicle wiring harness and battery harness cables, relays, automatic/manual reset circuit breakers and PL-installed (V-MUX) electrical connections and power distribution panel.

The above warranty is transferable upon changeover of body to new chassis, providing the work is performed by PL Custom. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection of the vehicle is performed by PL Custom.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by PL Custom and shall be performed solely at PL Custom or a repair facility designated by PL Custom. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment. PL Custom also requires prompt written notice of all defects to PL Custom or one of its then authorized dealers in the area. This warranty covers defects not resulting from misuse, negligence, accident, abnormal wear and tear, and alterations of the original parts or adjustments by customer or third parties. If any such conditions are not met, this warranty shall become void and unenforceable.

PL Custom Emergency Vehicles reserves the unrestricted right, at any time, to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

**EXCLUSIONS AND LIMITATIONS:** This manufacturer's warranty is provided in place of any and all other representations or express or implied warranties including without limitation any warranty of merchantability and/or fitness for use for a particular purpose. Buyer acknowledges that no other representations were made to him and relied upon him and that this warranty contains the exclusive remedies with respect to any failure of the products to conform to the warranties given above or as to any injury or damage arising from any non-conforming products. No person is authorized to make any representations of warranty on behalf of PL Custom or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary incidental or consequential.

- Note that components manufactured by others and installed by PL Custom shall be covered by representative warranties.
- The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.



## OVERVIEW OF MANUFACTURER'S WARRANTIES

PL Custom Emergency Vehicles secures your purchase with the following warranties:

### **LIFETIME LIMITED STRUCTURAL WARRANTY – MODULAR BODY**

PL Custom warrants each new vehicle to be free of all structural defects for the life of the modular body including:

- Body frame
- Sub-floor
- Exterior skin
- Structural integrity of interior cabinetry/exterior compartments

### **LIFETIME (100,000 MILE) LIMITED WARRANTY – ELECTRICAL EQUIPMENT**

The exclusive, lifetime (100,000 mile) limited warranty applies to all PL emergency vehicles and includes the following PL supplied and installed electrical equipment:

- Main vehicle wiring harness & battery harness cables
- Automotive relays
- Automatic/manual reset circuit breakers
- Voltmeter
- Battery disconnect switch
- All PL installed electrical connections
- All wire terminals and crimps
- Body door post switches
- Power distribution panel

Alternators, batteries, bulbs and belts are not covered by this warranty.

### **THREE-YEAR (36,000 MILE) LIMITED WARRANTY – GENERAL CONVERSION**

This three-year (36,000 mile) limited warranty includes the following PL supplied equipment:

- Molding and windows
- Door securing hardware and latches
- Climate Control System
- Oxygen outlets, hoses, fittings
- Cabinet, ceiling & wall finish material
- Onboard aspiration system
- Application of vinyl striping and lettering
- Poly coat for exterior compartment lining
- Paint finish for interior aluminum cabinets

### **TEN-YEAR (100,000 MILE) LIMITED WARRANTY – PAINT LUSTRE**

This limited warranty covers the areas of vehicle finished with PL Paint Lustre Sikkens Products for a period of ten years.

- Delamination from the substrate
- Gloss or color retention
- Cracking or checking of paint film
- Paint failure caused by defective Sikkens products

### **FIVE-YEAR (60,000 MILE) LIMITED WARRANTY – CREVICE CORROSION, DISSIMILAR METALS**

- Years 1–3/36,000 miles: 100% of repair cost
- Year 4/48,000 miles: 50% of repair cost
- Year 5/60,000 miles: 25% of repair cost

### **GENERAL INFORMATION**

- Warranty transferable; subject to inspection by PL Custom Emergency Vehicles.
- Vehicle chassis; chassis components and cab body warranted by original manufacturer.
- Components manufactured by other and installed by PL shall be covered by representative warranties.

### **EXCLUSIONS AND LIMITATIONS**

- Unauthorized alteration
- Abnormal wear & tear
- Physical damage
- Abuse/misuse
- Failure to maintain
- Chemical corrosion

***There are specific exclusions and limitations included in each individual warranty. See separate warranties for details.***

PL Custom reserves the right to change alter or modify its warranty policy as deemed necessary without prior notice. Warranty start date is effective as of the delivery date of the unit. Documentation will be provided in the owner's manual and in the PL customer records.

**2201 Atlantic Avenue • Manasquan, NJ 08736 • 732-223-1411 • [www.plcustom.com](http://www.plcustom.com)**

PL Custom Emergency Vehicles is a division of P.L. Custom Body and Equipment Co., Inc.

Rev. 8/1/2012