## RFP #MAPC 2018 No Cost Bike Sharing System

## Responses to Vendor Questions<sup>1</sup>

## Issued: Wednesday, November 22 2017

General Vendor Information: Vendors are encouraged to participate in the Vendor Conference, which is scheduled for Tuesday, November 28, 2017 from 12:00 PM-1:30 PM EST. The conference will be hosted via WebEx. To participate via WebEx, please follow the link here: <a href="https://mapcevents.webex.com/mapcevents/onstage/g.php?MTID=e19ce8b729e67ea289e05f08ea187a173">https://mapcevents.webex.com/mapcevents/onstage/g.php?MTID=e19ce8b729e67ea289e05f08ea187a173</a>

To participate via phone, please utilize the dial the following number and access code:

US Toll +1-415-655-0002 Access code: 662 859 942

## MAPC Responses to Vendor Questions

November 22, 2017 Question 1: For 3.1 experience and 3.3 references, they are the requirements that will only be met by the vendors who actually ran the business before. However, for us, we are a new bike-sharing company based in Boston who only had experience of piloting 13 bicycles in some areas for about a month. In our situation what should we do in regard of 3.1 and 3.3? Even though we meet all the other requirements except for having actual experience to provide service to a entity or institution.

*November 22, 2017 MAPC Response to Question 1:* The purpose of the minimum quality requirements is to ensure vendors are capable of meeting the required and desired specifications outlined in Section 4 of this RFP. MAPC feels experience providing the same or similar services with a government entity or private institution in the last three years is an appropriate minimum quality requirement for an envisioned system of this scale. If a vendor submits a bid that does not meet the minimum quality requirements, the proposal will not be considered for further evaluation and contract award under this RFP.

November 22, 2017 Question 2: Is it possible to get a copy of Exhibit D in Excel?

*November 22, 2017 MAPC Response to Question 2:* A copy of the Excel file version of Exhibit D: Technical Matrix is attached. Please note that Vendors may not alter the questions in any manner.

<sup>&</sup>lt;sup>1</sup> Vendors are advised that MAPC will respond to Vendor questions on a rolling basis. All responses will be provided to Vendors who request the bid and they will be posted on the MAPC website on an on-going basis.