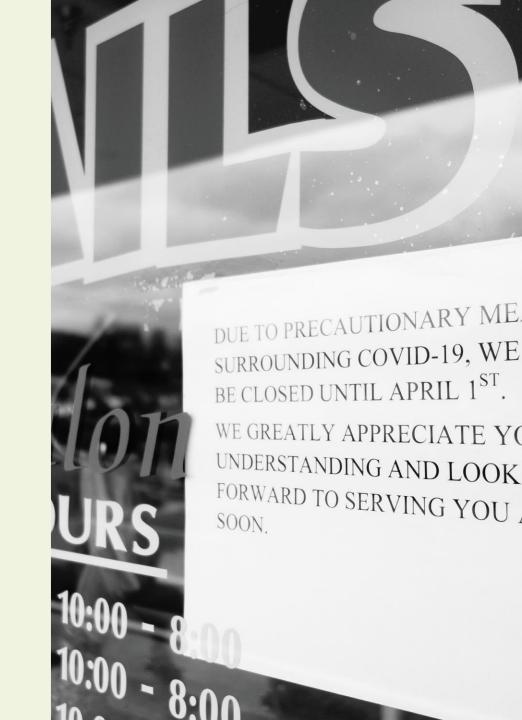


Agenda

- O1 COVID-19 Unemployment Response: Guiding Questions
- **02** Framework for Recovery
- O3 Economic Resilience at MAPC: Planning and Program
- **04** Case Studies in the Digital Divide



COVID-19, Unemployment and Equity

While only 19% of the state's population,

Black and Latinx residents account for close to 45%

of the state's total COVID- 19 cases

Source: The COVID Tracking Project, Racial Data Dashboard

MAPC aims to ensure that the regions COVID-19 response and recovery process yields outcomes that increase equity and wellbeing among people of color, working families, and immigrant groups to levels beyond Pre COVID-19 conditions.

Guiding Questions

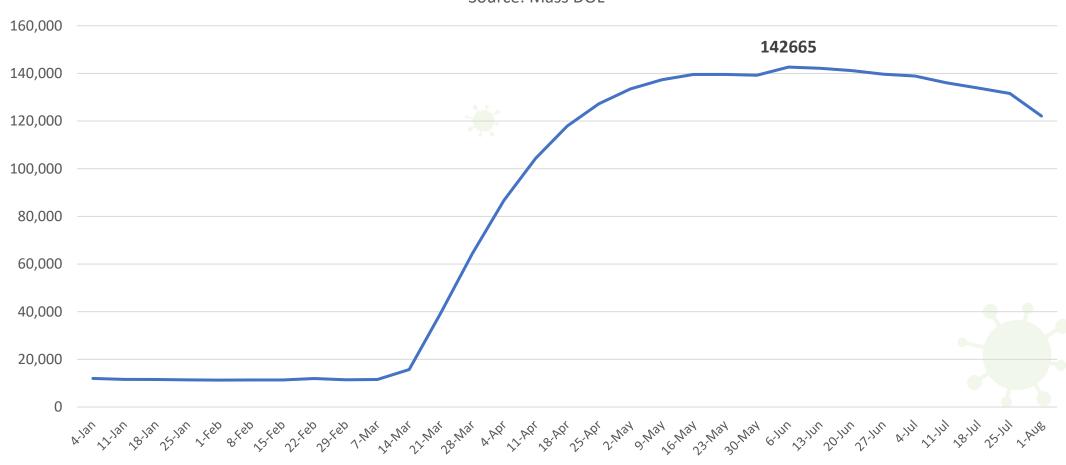
Who is being most impacted? Who will need the most assistance?

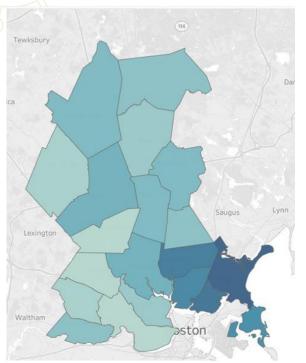
Is it safe to recommend unemployed individuals to return to work?

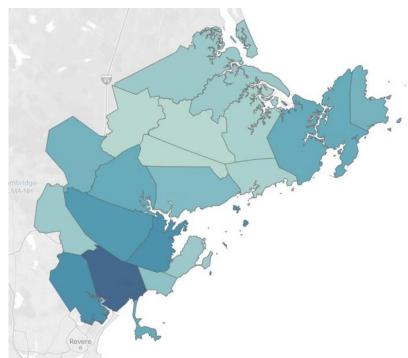
What kind of job opportunities can we expect in the post-COVID-19 or COVID-19 recovery economy? What is driving demand?



ICC Communities Continued UI Claims
Source: Mass DOL







Boston

18% Unemployment (not shown)

Revere

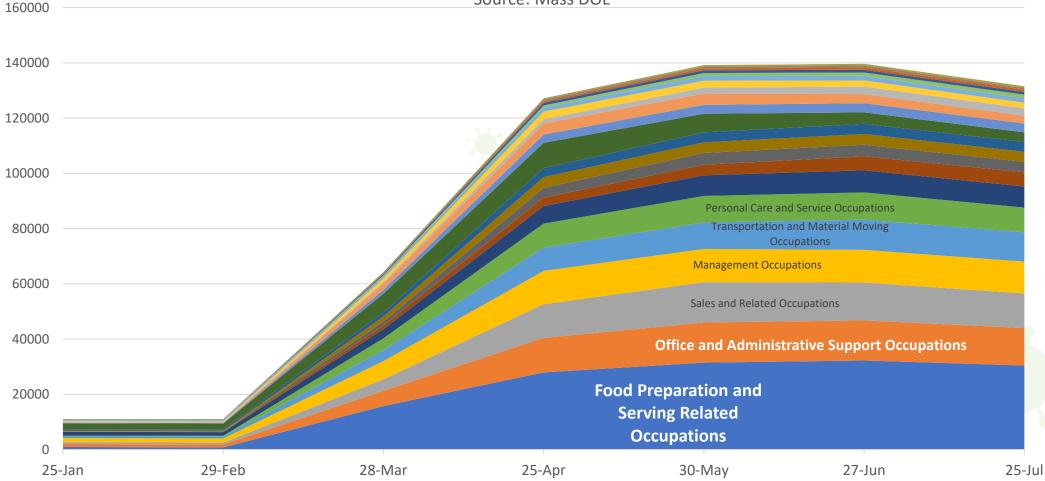
25% Unemployment

Lynn

23% Unemployment









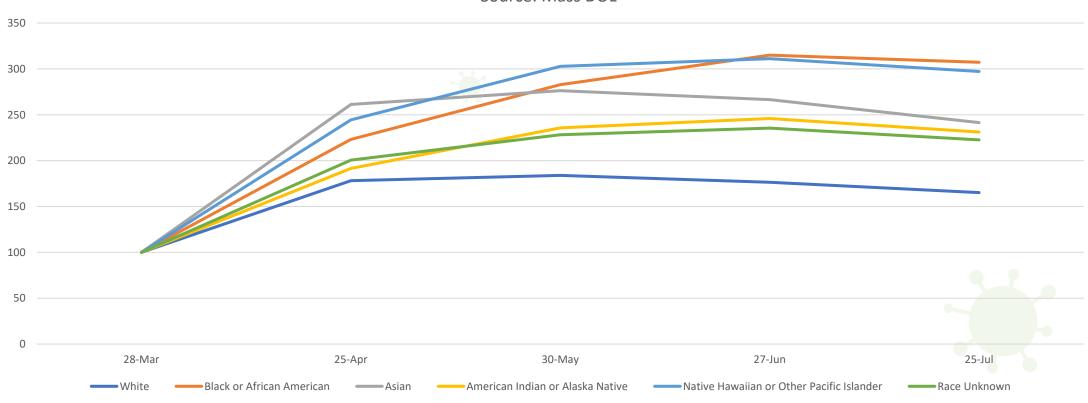
Are there specific target populations who are in critical need of employment under current circumstances, even with the expanded unemployment benefits and eviction moratorium?

- People of color
- Undocumented workers who are ineligible for expanded unemployment
- Non English speakers
- Family households

Unemployment Impacts:Who is Being Most Impacted?



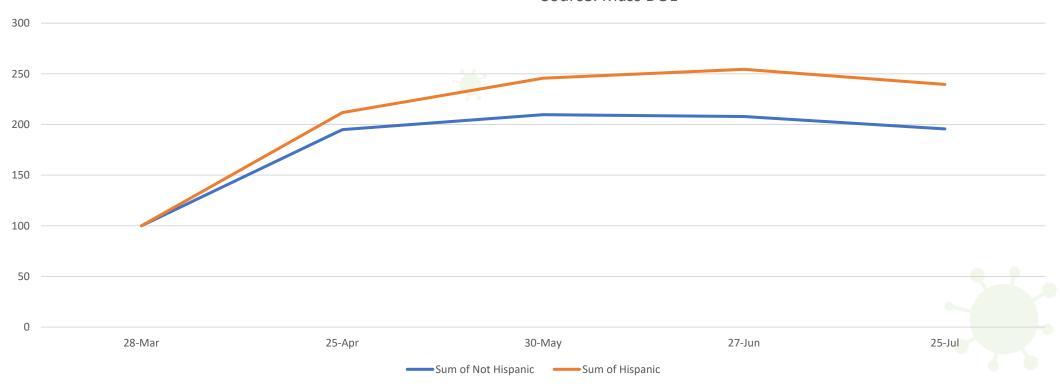
ICC Communities Continued UI Claims by Race – Indexed to 100 Source: Mass DOL



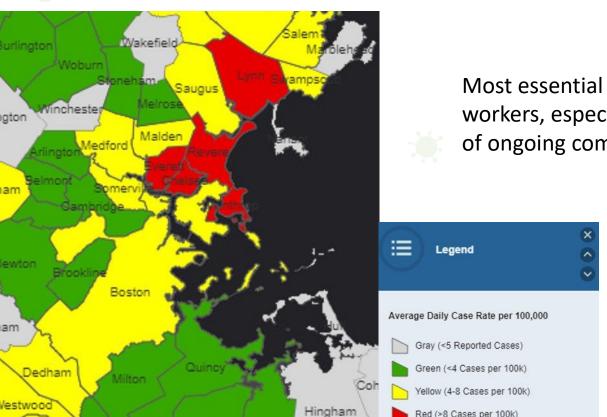
Unemployment Impacts:Who is Being Most Impacted?



ICC Communities Continued UI Claims by Ethnicity (Hispanic / Non Hispanic) – Indexed to 100 Source: Mass DOL



Is it Safe to Recommend Unemployed Individuals to Return to Work?



Most essential industries present risk to workers, especially during times of ongoing community transmission.

Workers must also manage the risks associated with travel to and from the business

Is it Safe to Recommend Unemployed Individuals to Return to Work?

- Lack of OSHA Guidance has led local public health departments to play the lead role in all things related to business and occupational health.
- Workers need a place to file complaints and advocate for right to refuse

- Employers need support building capacity to have trained staff on site that can oversee safety.
- Local public health need to develop clear occupational and business safety regs – requires partnership with eco dev, planners, employers etc

What kind of job opportunities can we expect in the post-COVID-19 or **COVID-19 recovery** economy?

Industries with near-term demand drivers:

- Public Health and Health Care
- Infrastructure and Utilities /Construction
- Manufacturing
- I.T.
- **Essential Services**
 - Food Production, Delivery, Storage and Retail
 - Logistics

















Boston

- 1. Hospitals
- 2. Professional, Scientific & Technical Services
- 3. Educational Services
- 4. Insurance Carriers, etc
- 5. Ambulatory Health Care Services
- 6. Administrative & Support Services
- 7. Chemical Manufacturing
- 8. Credit Intermediation, etc.
- 9. Food Services & Drinking Places
- 10. Securities, Commodity Contracts, & other Financial Investments, etc

North Shore

- 1. Hospitals
- 2. Educational Services
- 3. Ambulatory Health Care Services
- 4. Non-store Retailers
- 5. Food Services & Drinking Places
- 6. Professional, Scientific & Technical Services
- 7. Administrative & Support Services
- 8. Nursing & Residential Care Facilities
- 9. Credit Intermediation, etc
- 10. Supplies Dealers

MetroNorth

- 1. Professional, Scientific & Technical Services
- 2. Educational Services
- Chemical Manufacturing
- 4. Non-store Retailers
- 5. Ambulatory Health Care Services
- 6. Hospitals
- 7. Food Services & Drinking Places
- 8. Administrative & Support Services
- 9. Credit Intermediation, etc.
- 10. Publishing Industries (non-digital)





Boston

- 1. Software Developers, Applications
- 2. Registered Nurses
- 3. Computer Occupations, All Other
- 4. Managers, All Other
- Sales Representatives, Wholesale & Manufacturing (except Technical & Scientific Products)
- 6. Medical & Health Services Managers
- 7. Customer Service Representatives
- 8. Marketing Managers
- 9. Retail Salespersons
- 10. Sales Managers

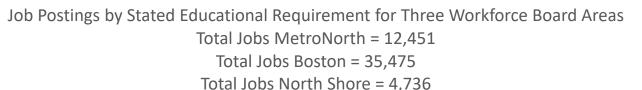
North Shore

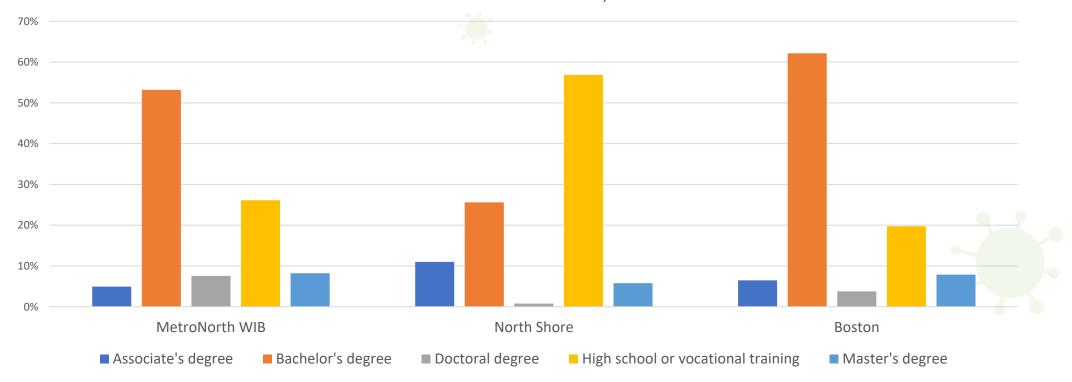
- 1. Registered Nurses
- 2. Retail Salespersons
- 3. Stock Clerks & Order Fillers
- 4. Customer Service Representatives
- 5. Laborers & Freight, Stock, and Material Movers, Hand
- 6. First-Line Supervisors of Retail Sales Workers
- 7. Sales Representatives, Wholesale& Manufacturing (except Technical& Scientific Products)
- 8. Personal Care Aides
- 9. Nursing Assistants
- 10. Home Health Aides

MetroNorth

- 1. Managers, All Other
- 2. Computer Occupations, All Other
- 3. Software Developers, Applications
- 4. Operations Research Analysts
- 5. Registered Nurses
- 6. Stock Clerks & Order Fillers
- 7. Medical & Health Services Managers
- 8. Laborers & Freight, Stock, and Material Movers, Hand
- 9. Retail Salespersons
- 10. First-Line Supervisors of Retail Sales Workers

What kind of job opportunities can we expect in the post-COVID-19 or COVID-19 recovery economy?





Framework for Recovery Guiding Principles



Collaborative focus on coordinated action instead of discrete solutions approached by multiple stakeholders - not just government.

2 Tiered response

Actions occur at the state, regional, and local levels.

Scalable, flexible, and adaptable operational capabilities

Stakeholders will respond to the changing needs of individuals and communities.

Unity of effort

Recovery actions will be coordinated across jurisdictions and sectors. An established entity will be selected to provide unity of voice and action. **5** Readiness to act

Stakeholders must be prepared in a forward-leaning posture in order to preserve critical community lifelines.

Accountability to equity

The documentation of how the Coronavirus has impacted people of color, and low wage workers has been clear. An equitable recovery will be one where those most impacted receive the support they need that improves their health and wellbeing beyond precoronavirus conditions.

Framework for Recovery Delivery of Critical Lifelines

- Food
- Housing
- Medical Supplies and Care
- **Internet Access and Technology**
- Childcare













1. Preparedness

Coordinate the needed systems and structures that will enable an effective and quick response and recovery.

2. Response

Provide immediate assistance pre-reemployment that guarantees community lifelines.

3. Recovery

Provide continued assistance; reemployment support if appropriate

4. Resilience

Address the root cause of financial insecurity, provide longterm reemployment support, and support to recover losses

- Activate Internal and External Stakeholders
 - Develop Shared Goals and Desired Outcomes
- ID Most Vulnerable Populations and Coordinate Services
- Structure Policies and Programs that will Mitigate Reduction in State or Federal Services





2. Response

Provide immediate assistance pre-reemployment that quarantees community lifelines.

3. Recovery

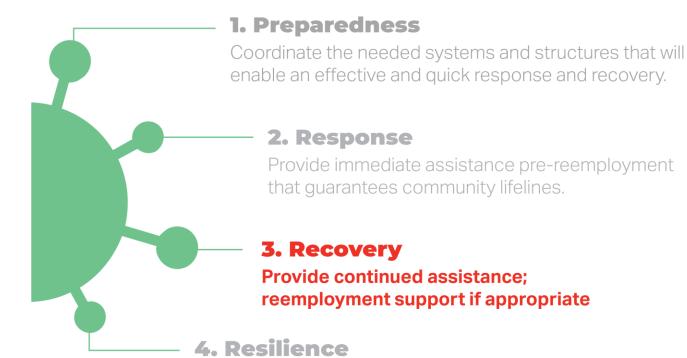
Provide continued assistance: reemployment support if appropriate

4. Resilience

Address the root cause of financial insecurity, provide longterm reemployment support, and support to recover losses

- Coordinate Delivery of Services and Track Progress
 - Account for language barriers
 - Enable tracking of impacted populations
 - Leverage flexible resources among partners (computers, transportation service, kitchens, emergency shelter, etc)





Address the root cause of financial insecurity, provide longterm reemployment support, and support to recover losses

- Track job postings and trends in labor demand.
 - Evaluate capacity for public sector spending to drive demand.
 - Coordinate efforts to access federal and state funds to support infrastructure upgrades.
- Coordinate with workforce development service providers to deliver new or adjusted training / educational programs.
- Engage with the private sector to understand challenges with reopening or adjusted operations and hiring.





2. Response

Provide immediate assistance pre-reemployment that guarantees community lifelines.

3. Recovery

Provide continued assistance; reemployment support if appropriate

4. Resilience

Address the root cause of financial insecurity, provide longterm reemployment support, and support to recover losses Public Health – Improving the coordinated response to the spread of the virus to contain it's spread, which would protect businesses and jobs from closure.

2 Economic Development -

Improving the financial conditions of those being most impacted by the closure of businesses.

Policy - Expanding social safety net benefits to be more sufficient to accommodate longerterm disruptions to the economy.



1. Preparedness

Coordinate the needed systems and structures that will enable an effective and quick response and recovery.

2. Response

Provide immediate assistance pre-reemployment that guarantees community lifelines.

3. Recovery

Provide continued assistance; reemployment support if appropriate

4. Resilience

Address the root cause of financial insecurity, provide longterm reemployment support, and support to recover losses

Program

Implementable Economic Resilience activities that address specific barriers or challenges within a community

Planning

Long term regional, municipal, and community scale processes designed to address root issues.