

Ride Hailing Partnership Forum: Best Practices in Coordinating Mobility



Higher Learning Higher Value

Jermaine F. Williams, EdD

Vice President of Student Affairs North Shore Community College 9.12.18





Travel Itinerary Stops along the way!

Need

Opportunity

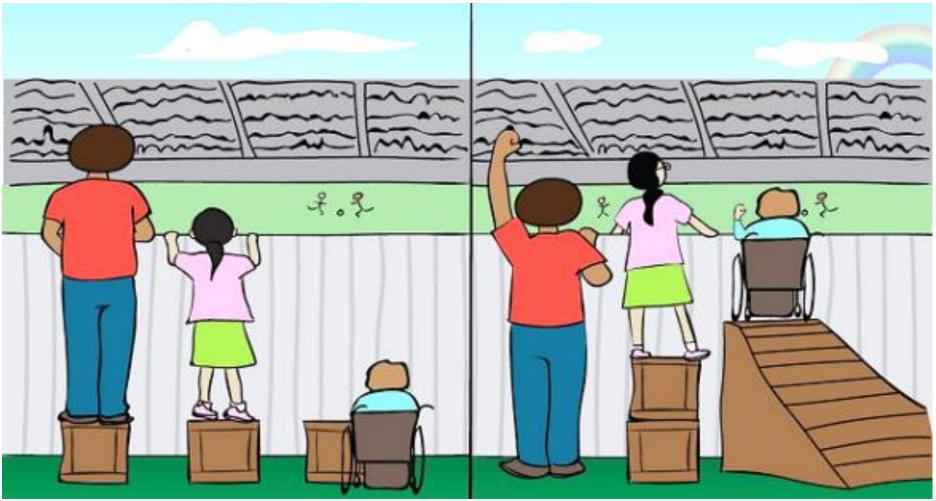
Process

Partnership

Cost

Measurement

Enhancing Access to Education



EQUALITY

EQUITY

Meeting Student Need

Question 7: What is important to you in terms of your commute choice? (Check all that apply.)

Time, followed by availability, were the top responses.

Answer	Responses	% Responses
Time	636	29.9
Availability	504	23.7
Cost	483	22.7
Family/Life Balance	296	13.9
Environment	209	9.8



The Deal



IT'S EASIER THAN EVER TO GET TO CLASS.

Travel to NSCC's Danvers Campus using NSCC-Uber Ride.

Beginning September 6, 2016, currently enrolled students can ride to and from the Danvers Campus from the North Shore Mall or Beverly Depot with a \$10 discount on rides.

> Learn more at www.northshore.edu/uber

How'd we do that?



Partnership

Parameters

Additional Associates



Funding and Longevity

Institutional Funds

Sustainable

Repurposed Dollars

Institutional Priority

Greater Return on Investment



Measuring Success

Ridership

Ability to meet varying needs

Student Feedback

Peer Feedback

Cost



Questions and/or Comments

Thank You!

