





Living the Jewish value of shmirat ha'adamah — guarding the earth



Energy Bill Check Up



Income-Eligible Community Solar and Energy Bill Check Ups
10.21.21

### Agenda

- About All In Energy
- Barriers to energy program adoption
- All In Energy's experience with income-eligible community solar
- Our newest service to meet community needs: Energy Bill Check
   Ups



### Who is All In Energy?

Our mission is to accelerate an inclusive clean energy economy and also diversify the clean energy workforce in MA. That means helping everyone get access to energy saving programs, affordable renewable energy, and empowering minority and bilingual professionals to break into the clean energy space.



#### **Community Partners**



2018: Dorchester



2019: Cambridge

2020: Lawrence & Methuen

2021: Andover, Chelsea, Haverhill, Framingham, City of Boston

## Challenges for underserved groups (renters, non-english speakers, low-to-moderate income)

Awaress: Mass marketing, targeted marketing are insufficient

Trust: The messenger is as important as the message

Access: One size does not fit all

Time: Barrier to action must be very low

#### **Barriers: Low-to-Moderate Income**

#### Low-to-moderate income families

- Access to, or desire to take on, loans or lock in payments
- More likely to be behind on utility bills, so immediate savings less meaningful
- Lack time to learn about, enroll in energy programs

## All In Energy's Community Solar Experience



#### **Expanding Access for Low Income Residents**





Community
Surveys to
understand
needs



Low Income

Community Solar

offering





CommunityOutreachPartners



Lots of
learning
and a new
service

#### **Product Overview**

#### **Benefits:**

- 20-25% discount on on-bill credits
- Short-term commitment, long-term benefit
- No credit check
- No cancelation fee (30 days notice)

#### **Challenges:**

- Complex savings mechanism involving a separate bill
- 2nd bill must be auto-paid by wire transfer or credit card
- Savings only realized through reduction of payments to Eversource
- EJC data from 2010 census



#### **To Qualify**

Eversource electric bill with a discounted (R-2 or R-4 rate) electric rate or live in an income-based EJC

Be no more than two months behind on electric bill

That's it!

#### How community solar works: SMART program



- Funded by ratepayers
- Enables net metering
- Provides incentives to developers
- Additional incentives for income-eligible carve-outs
- Makes it possible for families to save money by participating in community solar

Supplier (Eversource) (Basic Svc Fixed)		
Meter		
Generation Service Charge	1047 kWh X .09877	\$103.4
Subtotal Supplier Services		\$103.4
Delivery		
(Rate A1 R1 RESIDENTIAL)		
Meter 1272328		
Customer Charge		\$7.00
Distribution Charge	1047 kWh X .06501	\$68.07
Transition Charge	1047 kWh X .00002	\$0.02
Transmission Charge	1047 kWh X .02730	\$28.58
Revenue Decoupling Charge	1047 kWh X .00089	\$0.93
Dietributed Solar Charge	1047 kWh X00020	-90.2
Renewable Energy Charge	1047 kWh X .00050	\$0.52
Energy Efficiency	1047 kWh X .01929	9ZU.Z
Subtotal Delivery Services		\$125.1
Total Cost of Electricity		\$228.52
Other Charges or Credits		
TRANSFER AMOUNT		-\$157.24
Subtotal Other Charges or Credits		-\$157.24
		EM_201210.TXT

#### Step 1: Net metering credits reduce subscribers' bills



**Project Owner** 





Host



Other Charges or Credits

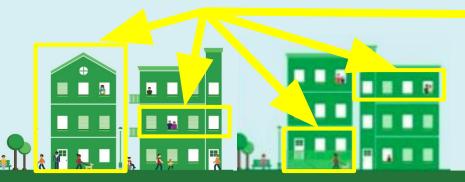
TRANSFER AMOUNT

Subtotal Other Charges or Credits

-\$25.00

**Net Metering Credits** 

Residential Benefactors: R-2 or R-4 Rate Eversource Customer



## Step 2: subscribers pay for these credits at a 25% discount and reduce their bill by ~20%



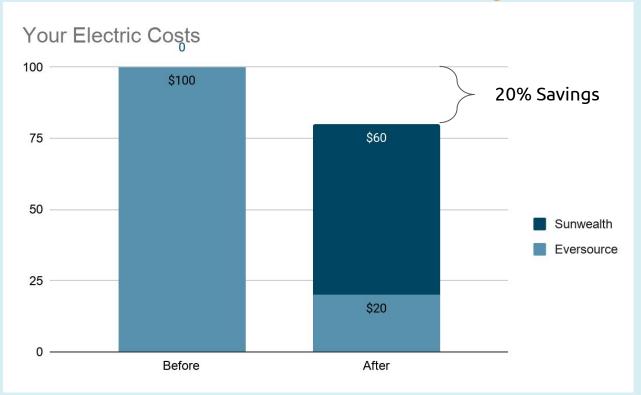
Payment for Credits (25% Discount)





25% discount x ~80% of your bill ~20% annual savings

## End result: Approximately ~20% reduction of electricity costs



#### What we learned

- People rarely look at their electric bills and often don't know about existing services that can help them save
- Auto-payment is a dealer breaker for many
- 40% of potential subscribers were on 3rd party contracts (all but 1 was paying more than basic service)
- Many potential subscribers were carrying balances and very few were enrolled in Eversource's debt forgiveness program
- A handful of potential subscribers were eligible for discounted rates but not enrolled



#### **Our solution - Energy Bill Check Up**

## "[My electric bill] is the one bill I don't understand, I just pay it"

- Heidi, Boston resident



### Energy Bill Check Up allinenergy.org

allinenergy.org (857)-309-5080 info@allinenergy.org Sign up for free at billcheckup.org!



Income Eligible
Electric Rate
~30% savings

2 Energy Supplier

Don't get scammed!

3 Debt Forgiveness75% match on payments

RESIDENTS ENERGY BASIC SERVICE
15.960 ¢/kWh 11.795 ¢/kWh



Delivery
(Rate A2 R2 RESIDENTIAL ASST)

4 Community Solar
On-bill solar credits!



5 Energy Efficiency
Up to 100% incentives







# Contact for more information Gabe Shapiro

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